



Platinum – Terms and Conditions

1. This Offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India ('HSBC'), in association with Thriwe Consulting Pvt. Ltd. Any participation in the said Offer is voluntary.
2. This Offer is applicable to new HSBC Platinum Credit Cardholders (primary and add-on Customers), excluding Premier and corporate Cardholders (hereinafter referred to as 'Cardholders') who apply for a credit card between 1 January 2024 to 30 June 2024 ('Offer Period'), and have the card issued subsequently.
3. Credit Cardholders who have not repaid their minimum payment due within 30 days of their payment due date as mentioned on the credit card statement, will not be eligible for the Offer.
4. Under this Offer, all new HSBC Credit Cardholders (primary and add-on Customers), excluding Premier and corporate Cardholders (hereinafter referred to as 'Cardholders') will be provided with, Amazon vouchers worth ₹500, ('Offer'). In order to avail the Offer, Cardholders will be required to successfully execute transaction(s) of minimum ₹5,000 within 30 days of cards being issued and should not be cancelled or reversed subsequently. The vouchers will be issued within 60 days from the month end of transaction(s) done. eg. if transaction is done on 4 July 2024 then fulfilment will be done on or before 30 September 2024.
5. Upon qualification, the Cardholders will be issued an SMS and/or E-mail containing the membership ID (Privy Pass number) which can be used at www.benefits.thriwe.com/. The Cardholders will have to register on the website using basic details. Steps of redemption will be shared with fulfillment mailer.
6. Add-on credit Cardholders will have separate Offer eligibility. So there will be a separate voucher eligibility on completing the transactions on the primary card and a separate voucher eligibility on completing the transactions on the add-on card, as per the Offer Period mentioned in Point 5.
7. Multiple membership IDs (Privy Pass number) can be added once Cardholders have successfully completed the registration. If the membership ID (Privy Pass number) is not entered correctly, the registration will not be successful.
8. All the benefits under the Offer are valid for 180 days from the date of receipt of the membership ID (Privy Pass number) by the Cardholder.

Amazon Vouchers – Terms and Conditions

1. Eligible transaction shall mean and refer to all sales transactions (including but not limited to bill payments, online purchases, mail & telephone orders, insurance payments, etc.). However, nonsales transactions, including but not limited to cancelled or refunded transactions, finance charges, cash advance, cash advance charges, late payment charges, balance transfer, annual fees, etc. shall not be eligible for the Offer.
2. The E-Gift Card shall be valid for a period of 6 months from the date of issuance.
3. The E-Gift Card ('E-Gift Card') can be used only for the purchases on Amazon website, mobile site or mobile application.
4. E-Gift Card cannot be reloaded, resold, transferred for value or redeemed for cash.
5. E-Gift Card cannot be used to purchase other gift card/s.
6. E-Gift Card cannot be used on any of the partner sites including Jungle.com.
7. E-Gift Card cannot be used to purchase any other type of digital content such as mobile.
8. E-Gift Card cannot be transferred from one account to another once the relevant claim code has been added.
9. Amazon may change (add to, delete, or amend) these terms from time to time. Unless stated otherwise, the changes will apply to any new Amazon E-Gift Cards that are for personal, noncommercial use and enjoyment only. The same may be shared with family and friends, but may not be advertised, sold or used as promotional items by the purchaser or anyone else without Amazon's prior written consent.
10. Amazon E-Gift Card cannot be replaced, refunded or revalued. It cannot be exchanged for points or cash and cannot be re-validated.
11. Prior to using the website, the Cardholder should refer, read, understand, accept and agree to the user agreement and Terms and Conditions of the said website, and proceed only if the Cardholder agrees to abide by the same. The Cardholder will be required to give personal information and other details online. The Cardholder should read and understand the privacy policy of the website, prior to providing any such information. Any disclosure of information made by the Cardholder towards using the E-Gift Card is at the sole discretion of the Cardholder and HSBC will not be responsible for the same. Amazon may use the personal information shared by the customer for any other purpose (like marketing, etc.) and HSBC shall not be held liable for such usage of personal information by Amazon Products offered under this Offer are subject to availability with Amazon and HSBC will not be liable for non-availability of any of the products.
12. Any dispute arising out of or in connection with the E-Gift Card shall be subject to the exclusive jurisdiction of the courts in Mumbai only.
13. Tax liability, if any, will be borne by the Cardholder.
14. By using the E-Gift Card, the Cardholders shall be deemed to have accepted all the aforementioned Terms and Conditions in totality.

HSBC General Terms and Conditions

1. Prior to using the membership ID (Privy Pass number) on the website, the Cardholder should read and understand the user agreement of the said website and proceed only if the Cardholder agrees to abide by the same. The Cardholder will be required to give personal information and other details online. The Cardholder should read and understand the privacy policy on the website and the mobile application, prior to providing any such information. Any disclosure of personal or other information made by the Cardholder towards availing of or fulfilment of the Offer is at the sole discretion of the Cardholder and HSBC will not be responsible for the same.
2. The Offer is subject to the Terms and Conditions of Thriwe Consulting Pvt. Ltd. and are required to refer, read, understand, accept and agree to be bound by them prior to availing of the Offer.
3. HSBC and Thriwe Consulting Pvt. Ltd. reserves the sole right to decide on whether a purchase transaction meets the eligibility criteria as listed above. All decisions with respect to the Offer will be at the discretion of HSBC and Thriwe Consulting Pvt. Ltd. and any participation, and the same shall be final, binding and non-contestable. Other than the specific entitlements available to the Cardholders under this Offer, any other claims with regard to this Offer against HSBC are deemed to be waived.
4. HSBC and Thriwe Consulting Pvt. Ltd. reserve the right to add, alter, modify, change or vary all or any of these Terms and Conditions or to replace, wholly or in part, these Offers by another Offer, whether similar to this Offer or not, or to withdraw it altogether at any point in time by providing appropriate notice. The Offer may/may not be extended as mutually agreed by HSBC and Thriwe Consulting Pvt. Ltd.
5. HSBC does not make any warranties or representations as to the quality, merchantability, suitability or availability of the goods and services offered under above mentioned Offers. Any dispute regarding this must be addressed in writing, by the Cardholder, directly to Thriwe Consulting Pvt. Ltd.
6. HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, as a result of participating in this Offer. The existence of any dispute shall not, by itself, constitute any claim against HSBC.
7. This Offer is valid only for adult resident Indians of sound mind only.
8. Please note that basis Goods and Services Tax (GST) regulations and notified GST rates, Central GST and State/Union Territory GST or Inter-State GST, will be levied on the discounted price, as applicable.
9. Offer cannot be combined, joined, added or otherwise conjoined with any other offer.
10. The Offer is not valid on Internet banking, commercial and corporate Cards issued/facilitated by HSBC.
11. Issuance of the Card shall be at the sole discretion of the Bank and is subject to the Bank's internal policies. The usage of the Card is governed by applicable Terms and Conditions. Please visit www.hsbc.co.in for detailed Terms and Conditions.
12. Any query regarding the Offer will be entertained during the Offer Period only.
13. This Offer shall be subjected to all applicable central/or state laws, rules and regulations.
14. This document is an electronic record in terms of Information Technology Act, 2000, and the rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.
15. Any disputes arising out of or in connection with this Offer shall be subject to the exclusive jurisdiction of courts in Mumbai only.
16. This Offer is subject to force majeure events.
17. Tax liability, if any will be borne by the Cardholder.
18. By availing of the Offer, Cardholders shall be deemed to have accepted all the aforementioned Terms and Conditions in totality.