



# Protect your bank account from phishing frauds

There are security aspects hidden within the details. Pay attention to your electronic communications, and stay on guard against phishing.

When it comes to avoiding phishing attempts, knowing about it can go a long way in ensuring that you do not get misled by fraudulent e-mails. Pay close attention to the fine print so that your confidential data does not fall into the wrong hands.

## Some tips to avoid phishing:

- Do not share personal information with anyone other than a known and trustworthy individual
- Create a strong password using alphanumeric combinations and special characters - e.g. Mgncj@68
- Never store card information such as card number/expiry dates on websites/merchant apps, etc.
- Look for a padlock icon on the browser status which will ensure you that your information is secure
- Do not use a browser automatic login feature that saves your username and password for convenience
- Sign out successfully instead of simply closing the browser window after completing your transactions
- Register for SMS alerts to keep yourself updated on the transactions of your accounts
- HSBC never asks their customers to disclose personal or security details via e-mail. If you ever receive such an e-mail, please do not respond to it and delete the e-mail subsequently. Whenever you are in doubt or suspect any fraudulent activity, report it to HSBC contact center.

For more information on online security and good banking practices from HSBC,

Visit [www.hsbc.co.in](http://www.hsbc.co.in)

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Never respond to unsolicited offers of money received through e-mails/phone/other media\*

- No one really gives you money for free\*
- Be careful while investing in seemingly attractive schemes offering high returns\*
- Do not invest in unregulated companies/entities\*
- Do not rely on hearsay – Check for yourself\*
- High return means higher risk including potential loss of entire money – Check your risk-appetite!\*
- Take care of your money – It is hard to earn but easy to lose\*
- When in doubt, check with a trusted financial adviser\*

\*For any clarification, visit [www.rbi.org.in](http://www.rbi.org.in) or [www.sebi.gov.in](http://www.sebi.gov.in) or [www.irda.gov.in](http://www.irda.gov.in)