

## **Airport Lounge access using HSBC Premier Mastercard Credit Card – Terms and Conditions**

### **LoungeKey – Airport lounge access programme outside India**

Travelling is not just the joy of reaching the destination, but the pleasant surprises that make the journey worthwhile. As an HSBC Premier Mastercard primary Cardholder you also get membership to 'LoungeKey' which offers you the following benefits at airport lounges overseas.

- Access to over 1,400 airport lounges overseas with HSBC Premier Mastercard Credit Card
- Make the most of the airport lounge services with unlimited complimentary lounge access in a year for the Cardholder along with 8 complimentary lounge visits for your guests. You will be able to avail of these complimentary lounge accesses at participating international lounges overseas airports
- Complimentary guest visits are only applicable on primary cards. No complimentary guest visits are applicable on add-on cards
- After you have exceeded the 8 complimentary guest accesses, the applicable lounge access fee (plus taxes) will be charged to your credit card account
- Please visit: [www.loungekey.com/HSBCPremierIndia](http://www.loungekey.com/HSBCPremierIndia) to find the list of participating lounges
- This programme is applicable till 31 December 2024

### **LoungeKey Terms and Conditions**

1. This feature is exclusive for The Hongkong and Shanghai Banking Corporation Limited, India (HSBC) Primary Credit Card primary Cardholders (hereinafter referred to as 'Cardholders') only and any participation by the Cardholder is voluntary.
2. Under this feature, Cardholders will get a complimentary membership to LoungeKey, (hereinafter referred to as 'Feature'). The Feature will be available to the Cardholder till the validity of the Premier credit card. If the Premier credit card is blocked/cancelled/lost/reclassified, then Cardholders will cease to have access to this benefit.
3. At the participating international airport lounges, Cardholders need to present their HSBC Primary Credit Card ('Credit Card') and state their intention to avail the LoungeKey facility before accessing the lounge. The lounge staff will swipe the Credit Card on the LoungeKey machine and a pre-authorisation charge of Indian Rupees equivalent of USD 3.25 will be levied to the card, which will be subsequently be reversed within 25 days.
4. LoungeKey membership allows preferential access to over 1,400 international airport lounges outside India.
5. Cardholders can avail unlimited complimentary international airport lounge visits in a calendar year. The updated list of lounges is available at the LoungeKey programme website: <http://www.loungekey.com/> HSBC Premier India.
6. Please note that the complimentary usage of various facilities during the complimentary visits is available only to the primary Cardholders.
7. Guests accompanying Cardholders can avail 8 complimentary international airport lounge visits in a calendar year. Post that, the lounge access charge for guests accompanying the primary Cardholders will be Indian Rupees equivalent of USD 27 plus taxes per person per visit.
8. Please note that the charges will reflect in the Credit Card statement in Indian Rupees only. In case the Premier Credit Card is used to avail the LoungeKey facility and subsequently blocked/cancelled/lost/reclassified, any outstanding Lounge charges will be charged to the account linked to the Credit Card.
9. HSBC is not making any offer on the products or services provided by LoungeKey and does not make any warranties or representation of the quality, merchantability, suitability or availability of the products or services under this feature. All disputes in this regard should be taken up directly by the Cardholders with the lounges. Cardholders waive any and all rights of claim with regard to the feature against HSBC.

10. HSBC reserves its absolute right to add, alter, modify, change or vary all or any of these terms and conditions or to replace, wholly or in part, this feature by another feature, whether similar to this feature or not, or to withdraw it altogether at any point in time by providing appropriate intimation to the Cardholders.
11. Any dispute arising out of or in connection with this feature shall be subject to the exclusive jurisdiction of the courts in Mumbai only. The existence of a dispute, if any, shall not, by itself, constitute any claim against HSBC.
12. The feature is subject to force majeure events.
13. Tax liability, if any, will be borne by the Cardholders.
14. By availing this feature, the Cardholders accept all the aforementioned terms and conditions in totality.

### **Mastercard India Lounge access Program within India**

In addition to LoungeKey membership, HSBC Premier Mastercard Credit Card offers customers Mastercard India lounge listed Domestic and International Terminals in India.

#### **Please refer to the details mentioned below:**

- Only one entry per Cardholder will be permitted
- Unlimited complimentary lounge access per Cardholder per year permitted

### **Mastercard India Airport Lounge access programme – Terms and conditions**

- The programme is applicable in select Lounges in India, via Mastercard's service providers. This list of lounges is subjected to changes from time to time
- Access at the lounge would be given upon successful authorisation of the Mastercard card on the electronic terminals placed at the lounges
- Eligible Cardholders will get access to the lounge, and food and beverages as applicable under the agreement between Mastercard and the lounge. Cardholder is advised to check what services and facilities are covered in the Mastercard Lounge access programme
- An authorisation for an amount (₹25) will be taken on the card for validation purposes only and it will not be charged to Mastercard Cardholder's account
- Programme is open only for Cardholders carrying a valid Mastercard card issued in India. Only one entry per Cardholder will be permitted
- HSBC Premier Mastercard – Add-on Credit Cardholders will have separate eligibility for access to participating airport lounges under Mastercard India programme
- The programme is applicable till 31 December 2024
- The programme can be modified, amended, changed or revoked anytime by Mastercard India
- The access to the lounge will be available on first-come-first-serve basis
- Any Cardholder queries/complaints may be referred to 'Mastercard For You'. You can access this service by calling 'Mastercard For You' toll free helpline 1800 102 6263
- Neither Mastercard nor any of its subsidiaries or affiliates nor Mastercard's member bank nor any of their respective subsidiaries or affiliates (collectively the 'promoters') assume any responsibility for the products or services offered at the participating lounges. The products and services are sold or licensed or provided solely by the Service Provider, and the Promoters accept no liability whatsoever in connection with the products and services
- Cardholders are not bound in any manner to avail the offer. Any participation by the Cardholder shall be voluntary and the terms and conditions of the Mastercard Lounge programme shall be binding on the Cardholders
- Mastercard assumes no responsibility in case a particular lounge operator shuts down the lounge(s) due to lease not getting renewed or for any such reason beyond the purview of Mastercard or Mastercard's member banks

## Mastercard India Lounge Programme (51 Lounge List)

Lounge Group: MASTER\_GROUP\_EXTENDED\_3

City	Lounge Name	Airport Name	Terminal	Terminal Type	Outlet Security	Address
Agartala	Primus Lounge	Agartala Airport	Main Terminal	Domestic	Airside	Primus Lounge, Ground Floor, Domestic Departure, After Security Hold Area, Terminal 1, Agartala Airport, Tripura - 799 009, India
Ahmedabad	The Lounge	Sardar Vallabhbhai Patel International Airport	Terminal 2	International	Airside	The Lounge, International Terminal, Security Hold Area, 1 <sup>st</sup> Floor, International Terminal-2-Ahmedabad Airport, Gujarat - 380 006, India
Ahmedabad	The Lounge	Sardar Vallabhbhai Patel International Airport	Terminal 1	Domestic	Airside	The Lounge, Domestic Terminal, Security Hold Area, 1 <sup>st</sup> Floor, Terminal-1-Ahmedabad Airport, Gujarat - 380 006 India
Allahabad	Zesto Lounge	Allahabad Airport	Terminal 1	Domestic	Airside	Zesto Lounge, 1 <sup>st</sup> Floor, Domestic Departure, Security Hold Area, Terminal 1, After immigration, Civil Airport Chandrbhanpur Prayagraj, Allahabad - 231 210, UP
Amritsar	Primus Lounge	Sri Guru Ram Dass Jee International Airport	Terminal 1	Domestic	Airside	Primus Lounge, Domestic Departure, 2 <sup>nd</sup> Floor, Sri Guru Ram Dass Jee International Airport, Amritsar, Punjab - 143 101
Bangalore	080 Domestic Lounge	Kempegowda International Airport	Terminal 2	Domestic	Airside	080 Dom Lounge, Domestic Departure, Post Security Check, Nearby Carluccio's Italian restaurant Level 4, Terminal 2, Kempegowda International Airport, Bengaluru, Karnataka - 560 300
Bangalore	Blr Domestic Lounge	Kempegowda International Airport	Terminal 1	Domestic	Airside	Travel Food Services - BLR Lounge, Mezzanine Level, Domestic Departure, Terminal 1, Kempegowda International Airport, Bangalore - 560 300
Bhopal	Primus Lounge	Raja Bhoj International Airport	Terminal 1	Domestic	Airside	Primus Lounge, 1 <sup>st</sup> Floor, Domestic Departure, After Security Hold Area, Terminal 1, Raja Bhoj Airport, Gandhi Nagar, Bhopal Airport, Madhya Pradesh - 462 036, India
Bhubaneswar	Bird Lounge	Biju Patnaik International Airport	Terminal 1	Domestic	Landside	Bird Lounge, Biju Patnaik International Airport, Landside - the lounge is located opposite to Gate No. 2, Airport Rd, Bhubaneswar, Odisha - 751 020
Calicut	Bird Lounge	Calicut Airport	Terminal 1	Domestic	Airside	Kozhikode International Airport, Airside - the lounge is located near Gate No. 2, Airport Road, Calicut Airport PO, Karipur, Kerala - 673 647
Chandigarh	Primus Lounge	Chandigarh International Airport	Main Terminal	International	After SHA	Primus Lounge, 1 <sup>st</sup> Floor, Near Gate 1, Domestic Departure, Security Hold Area, Main Terminal, Chandigarh International Airport, Mohali - 140 306
Chandigarh	Primus Lounge	Chandigarh International Airport	Main Terminal	International	After SHA	Primus Lounge, 1 <sup>st</sup> Floor, Near Gate No 2, International Departure, Security Hold Area, Main Terminal, Chandigarh International Airport, Mohali - 140 306
Chennai	Travel Club Lounge	Chennai International Airport	Terminal 2	Domestic	Airside	Travel Club Lounge, International Departures, After Security Checks, 2 <sup>nd</sup> Floor, Chennai Airport Chennai, Tamil Nadu - 600 027
Chennai	Travel Club Lounge A	Chennai International Airport	Terminal 1	Domestic	Airside	Travel Club Lounge A, Domestic Departure Level 3 Terminal T1, Opp to Gate No. 5, Near Irish House Chennai Airport Chennai, Tamil Nadu - 600 027
Chennai	Travel Club Lounge B	Chennai International Airport	Terminal 1	Domestic	Airside	Travel Club Lounge B, Domestic Departure Level 3 Terminal T1, Opp to Gate No. 3, Chennai Airport Chennai, Tamil Nadu - 600 027
Coimbatore	Blackberry Lounge	Coimbatore International Airport	Terminal 1	Domestic	Airside	Blackberry Lounge, Domestic Departure, After SHA, 1 <sup>st</sup> Floor, In Food Court, Coimbatore International Airport, Airport Rd, Civil Aerodrome Post, Peelamedu, Tamil Nadu - 641014
Dehradun	Bird Lounge	Jolly Grant Airport	Terminal 1	Domestic	Landside	Bird Lounge, Jolly Grant Airport, Landside - the lounge is located on the first floor, near ONGC Lounge, Airport Road, Dehradun, Uttarakhand - 248 140

Dibrugarh	Saptagiri Restaurant	Dibrugarh Airport	Terminal 1	Domestic	Airside	Saptagiri Restaurant, 1 <sup>st</sup> Floor, Security Hold Area, Domestic Departure, Dibrugarh Airport - Mohanbari, Dibrugarh, Assam - 786 012
Goa	Encalm Lounge	New Goa International Airport	Terminal 1	Domestic	Airside	Encalm Lounge, Level 2, Domestic Terminal, Passenger Terminal Building, New Goa Manohar international Airport, Mopa, Taluka Pernem, Goa - 403 512
Goa	Good Times Lounge And Bar	Dabolim Airport	Terminal 1	Domestic	Airside	TFS - Good Times Lounge, Goa International Airport, Domestic Departure, Airport Rd, Dabolim, Goa - 403 801
Guwahati	The Lounge	Lokpriya Gopinath Bordoloi International Airport	Terminal 1	Domestic	Airside	The Lounge, Domestic Terminal, After Security Hold Area, Ground Floor, Terminal 1, Near Gate No. 2 Lokpriya Gopinath Bordoloi International Airport, District Kamrup, Guwahati, Assam - 781 015, India
Hyderabad	Encalm Lounge	Rajiv Gandhi International Airport	Terminal 1	Domestic	Airside	Encalm Lounge - Domestic Departures, After SHA, Level E (Near Board Gate No. 21), Rajiv Gandhi International Airport, Shamshabad, Hyderabad, Telangana - 500 409
Hyderabad	Encalm Lounge	Rajiv Gandhi International Airport	Terminal 1	International	Airside	Encalm Lounge - International Departures, After SHA, Level E (After duty free near Boarding Gate No. 23B), Rajiv Gandhi International Airport, Shamshabad, Hyderabad, Telangana - 500 409
Indore	Primus Lounge	Devi Ahilyabai Holkar International Airport	Terminal 1	Domestic	Airside	Primus Lounge, 1 <sup>st</sup> Floor, Domestic Terminal, After Security Hold Area, Devi Ahilya Bai Holkar International Airport, Indore Airport, Indore, Madhya Pradesh - 452 005
Jaipur	Primus Lounge	Jaipur International Airport	Terminal 1	Domestic	Airside	Primus Lounge, Domestic Departure, Jaipur International Airport, Airport Road, Domestic Departure After SHA, Terminal 1, Near lift, 1 <sup>st</sup> Floor, Sanganer, Jaipur, Rajasthan - 302 011
Jammu	Paahun The Executive Lounge	Jammu Airport	Terminal 1	Domestic	Airside	Paahun The Executive Lounge, 1st Floor, SHA, Near Gate No 5, Civil Airport, Jammu, J&K UT - 180 003
Kannur	Pearl Lounge	Kannur International Airport	Main Terminal	International	Airside	Pearl Lounge International - SHA 113 (Near Gate No.7), Kannur International Airport, Kerala - 670 702, India
Kannur	Pearl Lounge	Kannur International Airport	Main Terminal	Domestic	Airside	Pearl Lounge Domestic - SHA 108 (Near Gate No.1A), Kannur International Airport, Kerala - 670 702, India
Kochi	Earth Lounge	Cochin International Airport	Terminal 1	Domestic	Airside	Earth Lounge, Cochin Domestic Airport, Opp. CIAI, Nedumbassery, Ground Floor Cochin - 683 572, Kerala
Kochi	Earth Lounge	Cochin International Airport	Terminal 3	International	Airside	Earth Lounge, Cochin International Airport, Opp. CIAI, 2 <sup>nd</sup> Floor Nedumbassery, Cochin - 683 572, Kerala
Kolkata	Travel Club Lounge	Netaji Subhash Chandra Bose International Airport	Terminal 2	International	Airside	TFS - Travel Club Lounge, International Terminal, Netaji Subhash Chandra Bose, International Airport, Kolkata
Kolkata	Travel Club Lounge	Netaji Subhash Chandra Bose International Airport	Terminal 1	Domestic	Airside	TFS - Travel Club Lounge, Mezzanine Level, Domestic Terminal, Netaji Subhash Chandra Bose, Domestic Airport, Kolkata
Lucknow	The Lounge	Chaudhary Charan Singh International Airport	Terminal 2	Domestic	Airside	The Lounge, Chaudhary Charan Singh International Airport, Airside - the lounge is located on the Second Floor, Near Gate 3, Amausi, Lucknow, Uttar Pradesh - 226 009
Madurai	Primus Lounge	Madurai International Airport	Terminal 1	Domestic	Land Side	Primus Lounge, Ground Floor, Domestic/ International Terminal, Before Security Hold Area, Madurai International Airport, Tamil Nadu - 625 022
Mumbai	Adani Lounge	Chhatrapati Shivaji International Airport	Terminal 2	Domestic	Airside	Adani Lounge, SHA, Terminal 2, Chhatrapati Shivaji International Airport, Mumbai
Mumbai	Loyalty Lounge	Chhatrapati Shivaji International Airport	Terminal 2	International	Airside	Clipper Lounge - Loyalty lounge, Floor Opposite Samsonite, Terminal 2, Mumbai International Airport
Mumbai	Oasis Lounge	Chhatrapati Shivaji International Airport	Terminal 1b	Domestic	Airside	OASIS Lounge, Chhatrapati Shivaji International Airport, Terminal 1B Navpada, Near Boarding Gate: 9 - 20 Airside - the lounge is located on the 1 <sup>st</sup> Floor, above Coffee Day, Vile Parle, Mumbai - 400 099

Mumbai	Travel Club Lounge	Chhatrapati Shivaji International Airport	Terminal 1c	Domestic	Airside	TFS Travel food service, Terminal 1 C, 1 <sup>st</sup> Floor Opp Gate A2, Mumbai
Nagpur	Mandarin Lounge	Dr. Babasaheb Ambedkar International Airpo	Terminal 1	Domestic	Landside	Mandarin Lounge, 1 <sup>st</sup> Floor, Before Immigration, Before SHA, Dr. Babasaheb Ambedkar International Airport, Departure Terminal, Nagpur Airport, Sonegaon, Nagpur (MH) - 440 005
New Delhi	Encalm Lounge	Indira Gandhi International Airport	Terminal 2	Domestic	Airside	Encalm Lounge, Domestic Departures, Post Security Check, Level 2, Food Court Area, Indira Gandhi International Airport, Palam, Terminal 2, New Delhi
New Delhi	Encalm Lounge	Indira Gandhi International Airport	Terminal 1	Domestic	Airside	Encalm Lounge, T1 D, Level 02, Mezzanine Level, Terminal 1, Domestic Departures, Indira Gandhi International Airport, Palam, New Delhi
New Delhi	Encalm Lounge	Indira Gandhi International Airport	Terminal 3	Domestic	Airside	Encalm Lounge, Mezzanine Level, Next To Food Court Area, Terminal 3, Domestic Departures, Indira Gandhi International Airport, New Delhi
New Delhi	Encalm Lounge	Indira Gandhi International Airport	Terminal 3	International	Airside	Encalm Lounge, Next to Encalm Spa, Mezzanine Level, International Departures, at Terminal 3, IGI Airport, New Delhi
Patna	Zesto Executive Lounge	Lok Nayak Jayaprakash Airport	Terminal 1	Domestic	Airside	Zesto Executive Lounge, SHA, 1 <sup>st</sup> Floor, Opposite Smoking Zone, after immigration, T1 Domestic Departures, Jaiprakash Narayan International Airport Patna, Bihar
Pune	Earth Lounge	Pune International Airport	Terminal 1	Domestic	Airside	Earth Lounge, Domestic, Departure, After SHA, First Floor, Opposite Boarding Gate No. 5, After SHA ,Lohegaon Airport, Pune - 411 014
Ranchi	Cram Bar	Birsa Munda Airport	Main Terminal	Domestic	Airside	CRAM BAR, Security Hold Area, 1 <sup>st</sup> Floor, Near Gate No. 6, Birsa Munda Airport Ranchi, Jharkhand - 834 002
Srinagar	Paahun The Executive Lounge	Sheikh Ul-Alam International Airport	Terminal 1	Domestic	Airside	Paahun The Executive Lounge, 1 <sup>st</sup> Floor, Domestic Departure, After Security Hold Area, Terminal 1, Near Gate No. 1, Sheikh ul-Alam International Airport, Srinagar International Airport, Srinagar (J&K) - 190 007
Trivandrum	Merlot Executive Lounge	Trivandrum International Airport	Terminal 1	Domestic	Airside	Merlot Executive Lounge, 1 <sup>st</sup> Floor, Domestic Departure, Security Hold Area, Terminal 1, Trivandrum International Airport, Chacka, Thiruvananthapuram, Kerala, India
Trivandrum	The Lounge	Trivandrum International Airport	Main Terminal	International	Airside	The Lounge, Trivandrum International Airport, Airside - the lounge is located beside Smoking zone and Near Gate No. 5., Airport Rd, Chacka, Thiruvananthapuram, Kerala - 695 008
Vadodara	Premium Lounge	Vadodara Airport	Main Terminal	Domestic	Airside	Premium Lounge, Vadodara International Airport, Airside - the lounge is located on the 1 <sup>st</sup> Floor, Next to Club One Class Lounge, Civil Aerodrome, Harni Rd, Vadodara, Gujarat - 390 022
Varanasi	Take Off Bar	Lal Bahadur Shastri Airport	Main Terminal	Domestic	Airside	Take off Bar, Security Hold Area, Ground Floor, Domestic Departure, LBSI Airport, Varanasi, Uttar Pradesh - 221 006, India

## Mastercard India Lounge access programme – Other Terms and Conditions

- This promotion is brought to you by Mastercard India and will be hereinafter referred to as 'Offer'
- This Offer is available to all HSBC Premier Mastercard Credit Cardholders including Add-on Cardholder
- As the premier Credit card issued by the Hongkong and Shanghai Banking Corporation Limited, India (hereinafter referred to as 'HSBC') is a Mastercard thus this Offer is accordingly available to all Premier credit Cardholders (hereinafter referred to as 'Cardholders') of HSBC, and any participation in the same is voluntary
- This Offer is applicable at select Airport Lounges in India, as listed on our website
- For updated list of lounges participating in Mastercard India programme refer below link:  
[https://specials.priceless.com/en-in/offers/Mastercard\\_India\\_Lounge\\_Program?Oid=201902180040](https://specials.priceless.com/en-in/offers/Mastercard_India_Lounge_Program?Oid=201902180040)
- This Offer is valid till 31 December 2024 and cannot be used in conjunction with any other Offer that may be in force during this period

- This Offer is being made by Mastercard and HSBC does not make any warranties or representation about the quality, merchantability of services under this offer. And dispute regarding these must be addressed in writing, by the customer directly to Mastercard
- The Cardholders agree not to hold HSBC responsible for any losses, damages, costs, charges and expenses which a Cardholder claims to have suffered, sustained or incurred, by way of Mastercard Under this offer
- Any disputes arising out of this Offer shall be subject to exclusive jurisdiction of the courts in Mumbai only and decided as per laws of India
- The particulars of this are governed by the Mastercard India terms and conditions
- By Participating in this Offer, the Cardholder accepts all Terms and Conditions as specified above in totality