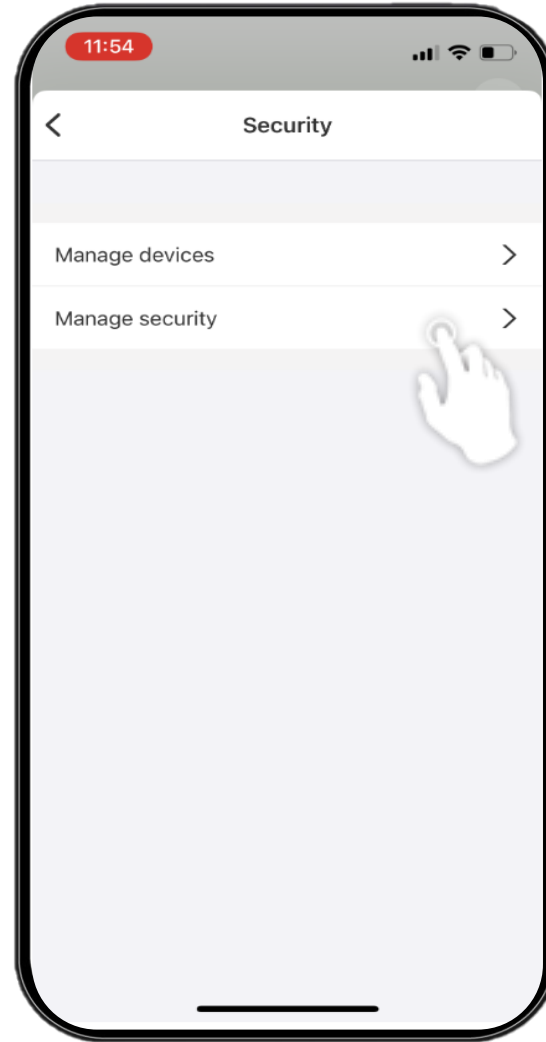
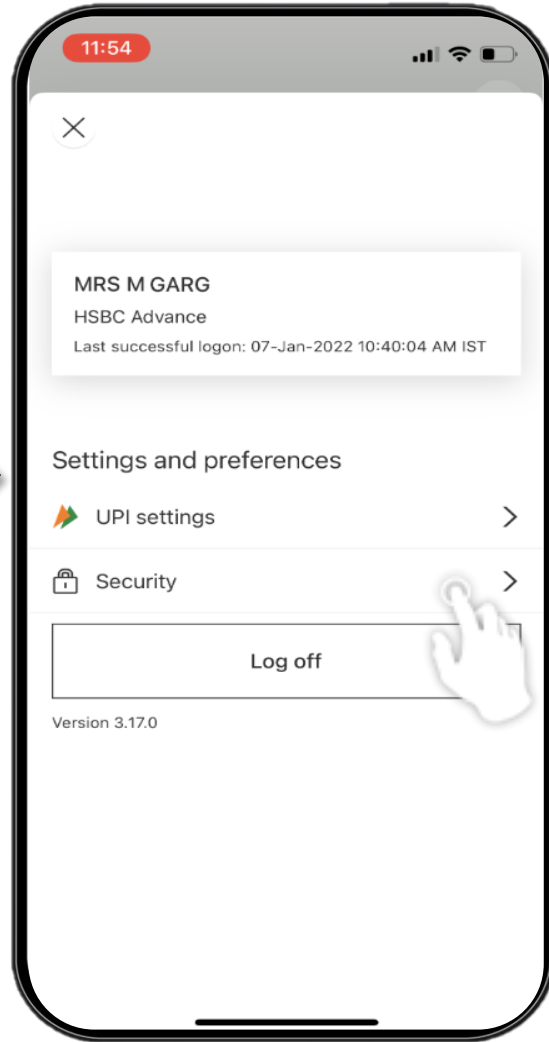
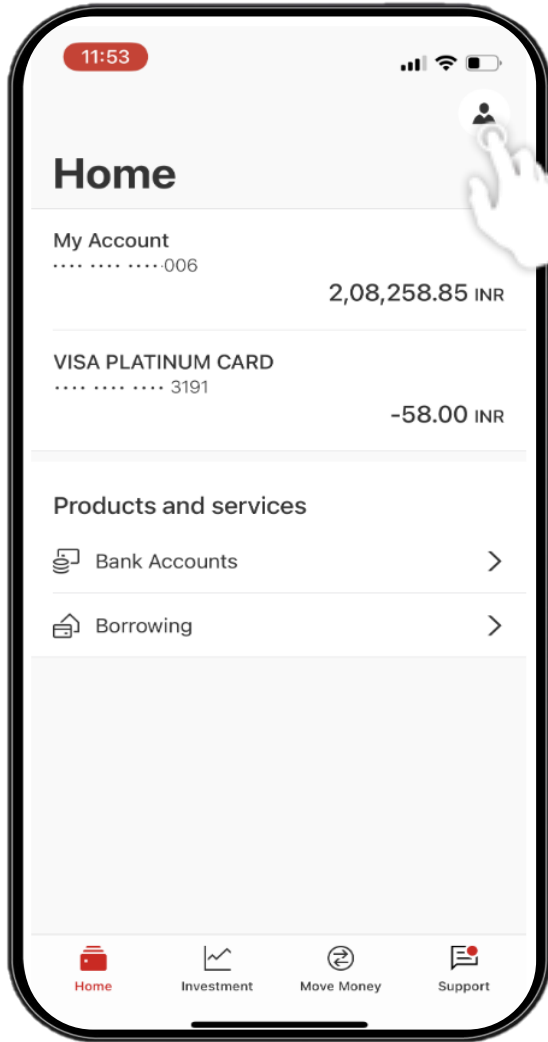


HSBC Mobile Banking App – HSBC India

Manage Security – Change PIN





Customer can change their PIN by :

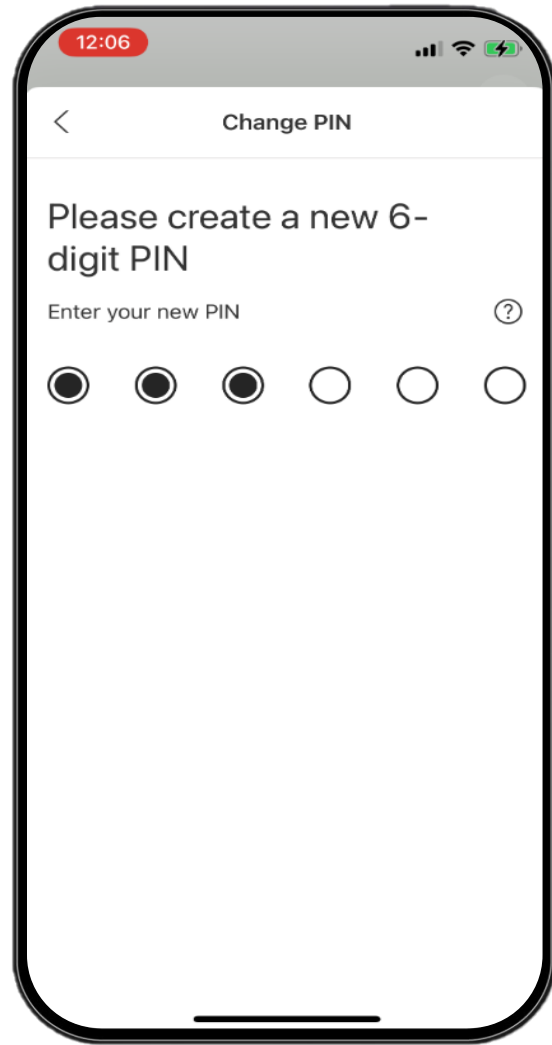
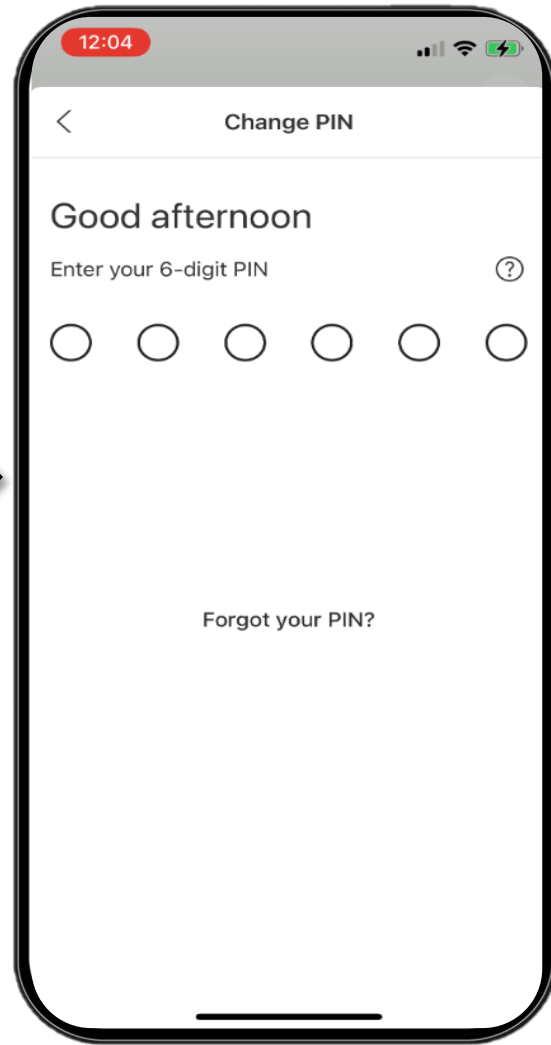
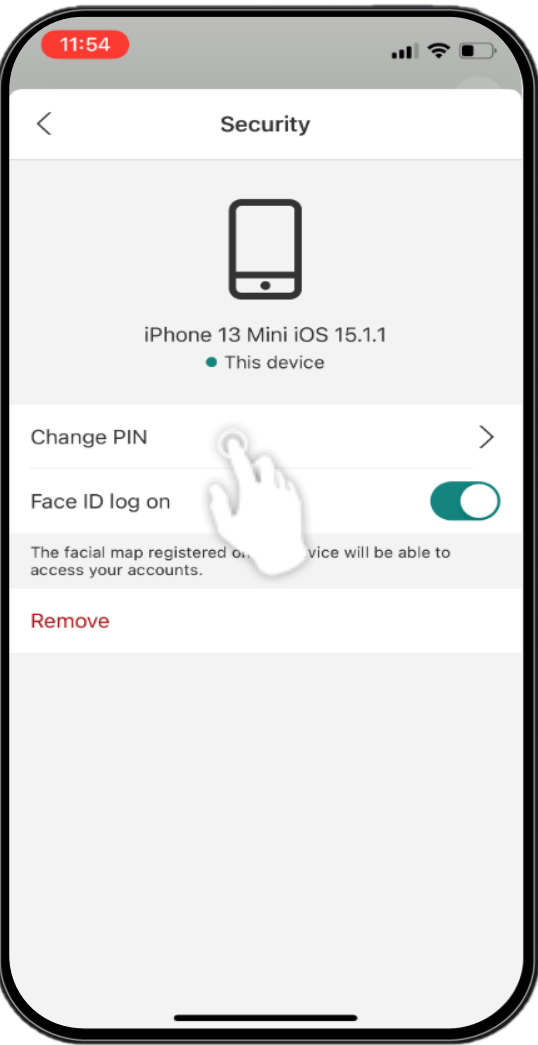
Select '**Profile**' on Top Right hand side

Select '**Security**'

Select '**Manage security**'

Back

Next



Select **'Change PIN'**

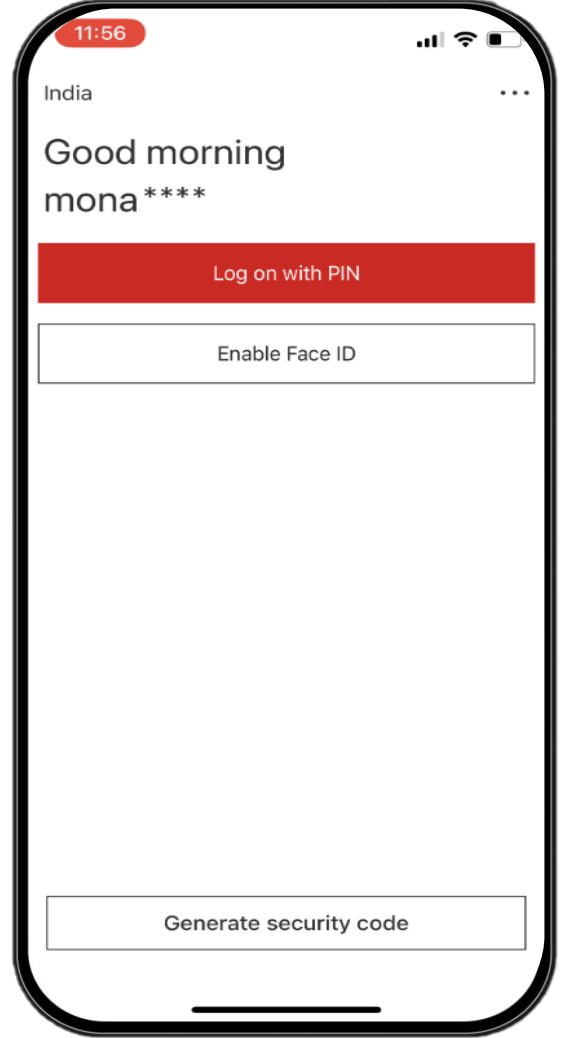
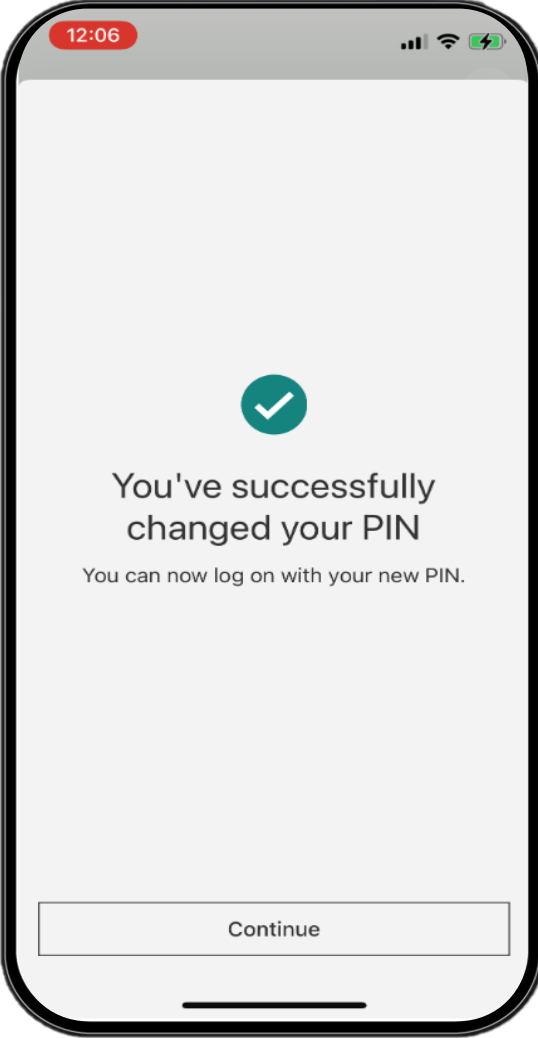
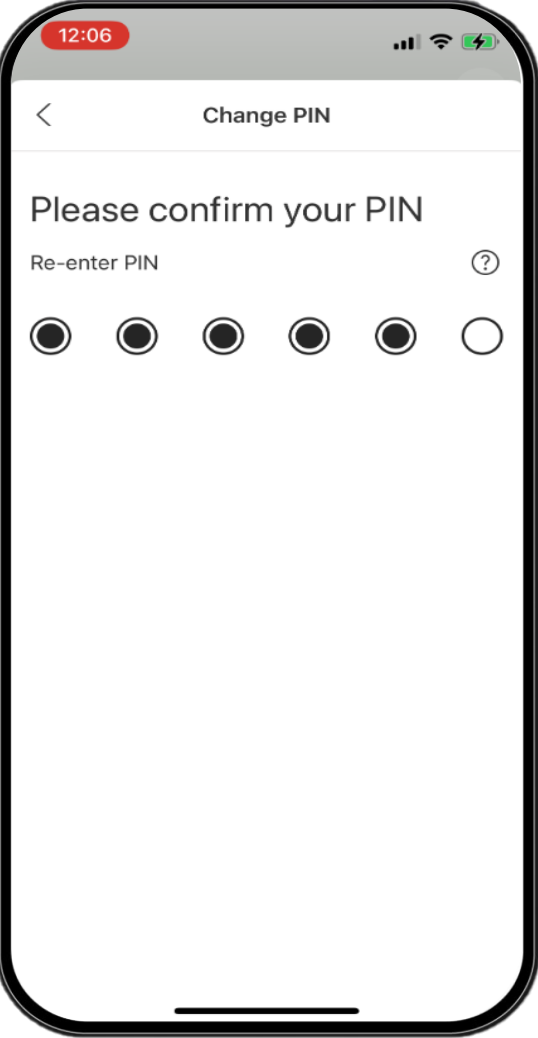
Select **'Remove and Log off'**.

Customer will first have to enter the **current 6-digit PIN**.

The customer will be prompted to create a **new 6-digit PIN**.

Back

Next



Once you have created the 6-digit PIN, you will be required to re-enter to **confirm** the new PIN.

Click on '**Continue**' to go to the log on page

You will be logged out from this session once the new PIN is set up.

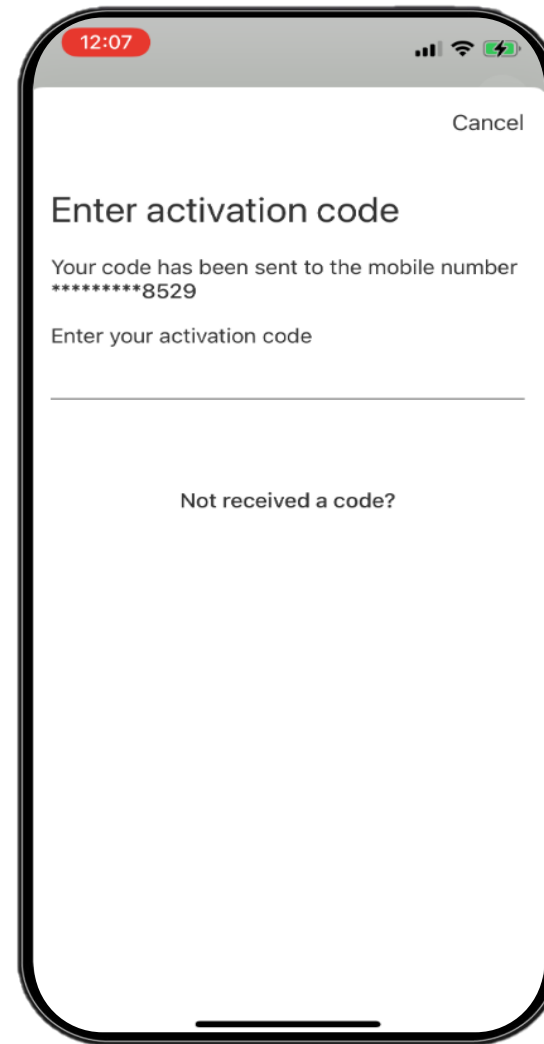
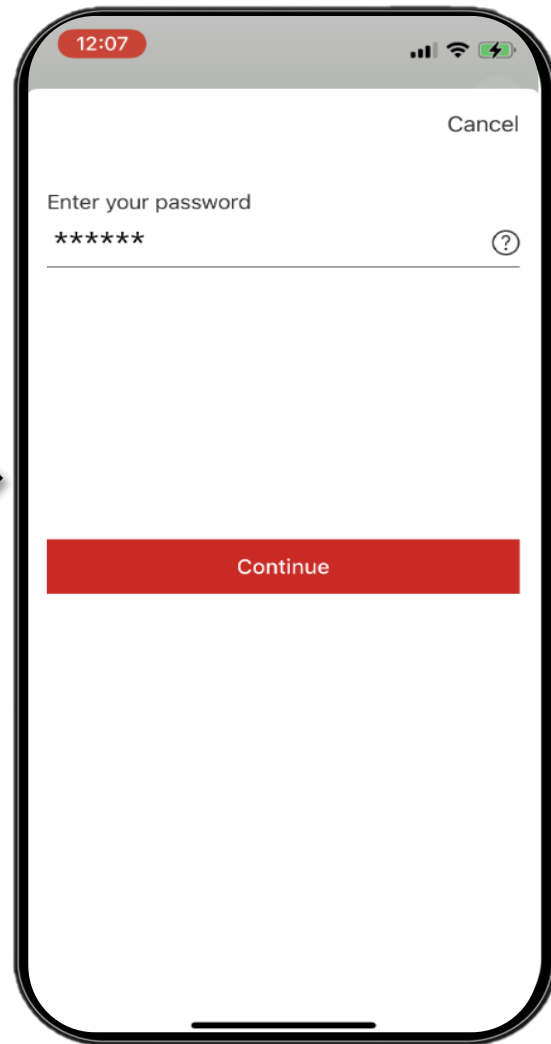
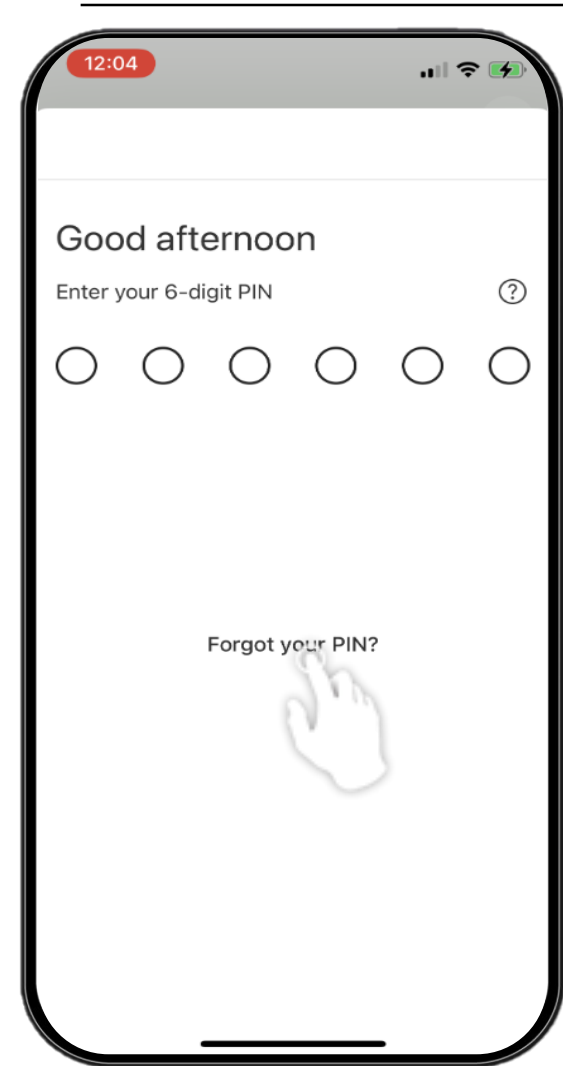
Back

Next

Forgotten 6-digit PIN



Next



Click on "Forgotten Pin"

You to enter your **online banking password**.

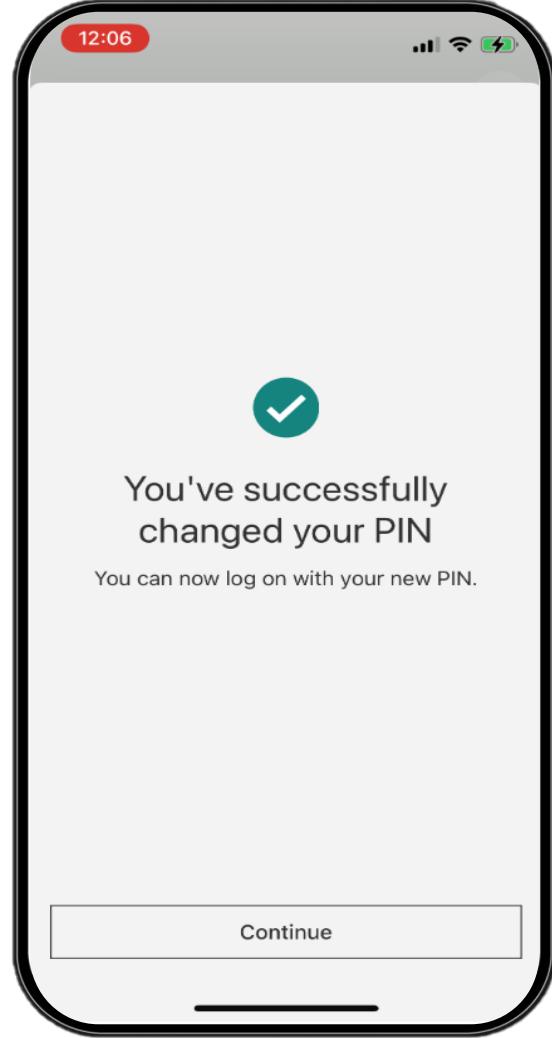
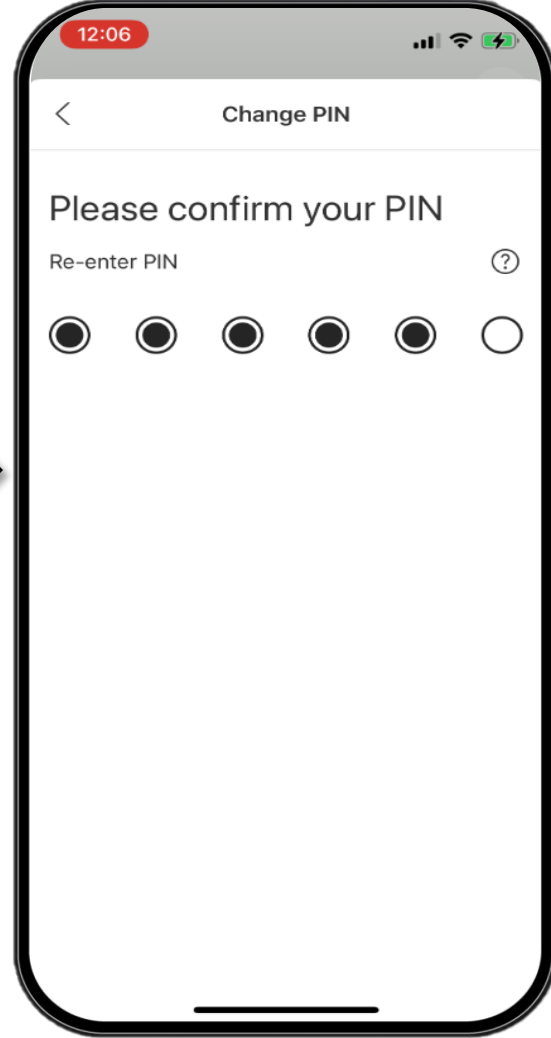
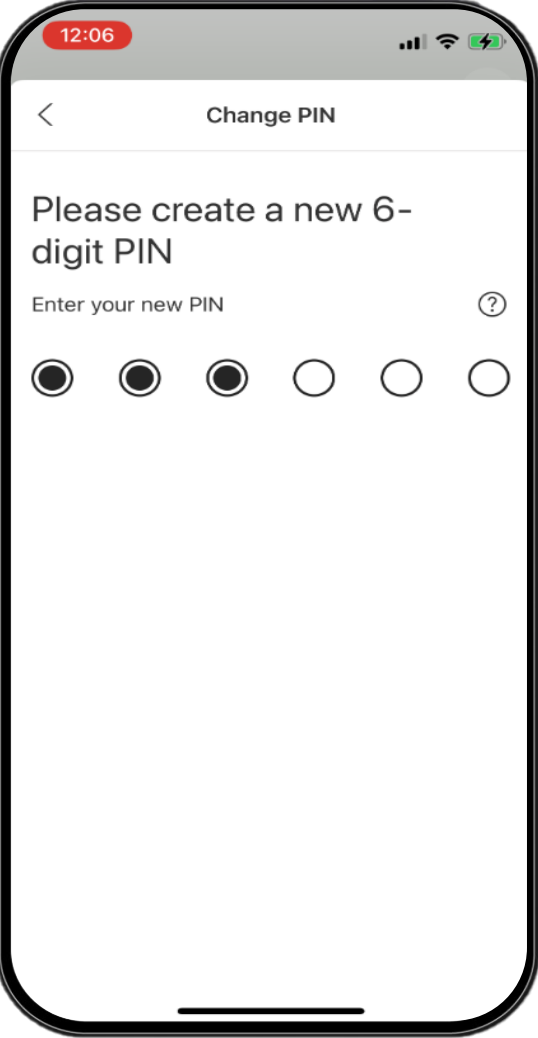
The app will then send an activation code to the registered mobile number.

Once the activation code is received by SMS, enter the code.

Note: If the customer doesn't receive the activation code, follow the instructions to '**Request new code**' or '**Update mobile number**'.

Back

Next



You now needs to create a **new 6-digit PIN**.

Once you have created the 6-digit PIN, you will be required to re-enter to **confirm** the new PIN.

You will be logged out from this session once the new PIN is set up.

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