

Customer Acceptance Form

Date of Application.:

Customer No.: -

Mandatory Requirements

1. Completed customer acceptance form
2. Passport size photographs duly signed on front with 1/4th signature on application form
3. PAN Card or PAN Allotment Letter or Form 60/61 (whichever is applicable)

Important Note

- Fill the form in **CAPITAL** letters and tick where applicable
- Sign in **BLACK** ink only
- Please sign across photograph (signature 1/4th on the photograph and 3/4th on the Application form)
- Each page to be signed by atleast 1 authorised signatory with entity stamp
- Authenticate any overwriting/cancellations with full signatures
- Submit original documents for verification against each photocopy submitted
- Please provide Mandate / Board Resolution for establishing relationship with the Bank
- Provide separate proof of identity wherever Former or Other name is mentioned
- Please provide respective **proof of address** for all addresses and **proof of identity** for all individuals and entity as mentioned in the form
- In case space for providing information about Authorised Signatories, Directors, Partners, Office Bearers, Principal Shareholders and Beneficial Owners is not sufficient than please either use the additional sheet available on the HSBC's website or use photocopy of the respective page from Customer Acceptance Form
- Please refer to www.hsbc.co.in for HSBC approved list of proof of identity (PI) and proof of address (PA) for individuals and legal entity
- The Hongkong and Shanghai Banking Corporation Limited (HSBC) shall publish the guidelines, Account Rules, Terms and Conditions (and the amendments/supplements thereto) which are applicable to the Current Account on its website www.hsbc.co.in All the details mentioned herein, the declarations, the relevant Annexure mentioned in this Customer Acceptance Form, alongwith all the guidelines, Terms and Conditions that may be formulated and established/specified by HSBC from time to time (including amendments/supplements), shall together govern the Current Account. HSBC hereby reserves the right to decline the Customer Acceptance Form without assigning any reason for the same
- By providing this duly filled-up Customer Acceptance Form, the customer / Entity herein understands, agrees and confirms that the Signatories mentioned herein are authorised to instruct HSBC in relation to the customer relationship with HSBC and also do all such acts, matter and things in relation to the same and to execute, sign and authenticate necessary documents and instructions for and on behalf of the Customer / Entity

Customer number to be opened at _____ Branch Br Code

A. Business Details

Name of the Entity / Applicant:

'Former' or 'Other' Name (if any):

Customer Number (if existing customer):

Entity Type: Limited Company Partnership Sole Proprietorship HUF Trust
 Society Association Individual LLP

I / We hereby confirm (please tick as applicable)

- Yes, the Entity is a Voluntary Organisation (VO) / Non Governmental Organisation (NGO) / Not for Profit Organisation (NPO)
 No, the Entity is not a Voluntary Organisation (VO) / Non Governmental Organisation (NGO) / Not for Profit Organisation (NPO)

Voluntary organizations (VOs) / Non Governmental Organizations (NGOs) / Not for Profit Organisations (NPOs) include organizations engaged in public service, based on ethical, cultural, social, economic, political, religious, spiritual, philanthropic or scientific & technological considerations. VOs include formal as well as informal groups, such as: community-based organizations (CBOs), non-governmental development organizations (NGDOs), charitable organizations; support organizations; networks or federations of such organizations; as well as professional membership associations. VOs / NGOs are not controlled by Government and can be registered as Trusts, Societies, or a private limited non profit company, under section-25 Company of the Indian Companies Act, 1956

Country and date of formation:

I / We hereby confirm (please tick as applicable for entities registered outside India)

- Yes, the Entity is a Branch / Project / Liaison Office of the Entity registered outside India. (Please submit RBI approval)
 Yes, the Entity is registered outside India but does not have a Branch / Project / Liaison Office in India

Permanent Account Number (PAN): (Please tick whichever is applicable)

- Our / My PAN is _____
 I / We have applied for a PAN, which is not yet allotted. I / We undertake to advise you the PAN on receiving advice of its allotment.
 I / We hereby declare that we are not assessed for Income Tax, as our income is below the maximum amount which is not chargeable to Income Tax, and accordingly the provisions pertaining to PAN are not applicable in our case

"Is there any Exemption from tax deduction at source applicable under the provisions of Income-tax Act, 1961? If yes, please provide details and documents as applicable"

Line of Business:

Nature of Product / Services Offered:

Registration No. (if applicable):

Date Business Commenced:

Name of Parent Company (if any)

Country where Parent Company / Head Office is located:

Provide details if Entity or group Company of the Entity is already banking with HSBC outside India

Customer Number: Country:

Purpose of Relationship:

A. Authorised Signature(s)

I /We hereby sign below to signify my/our agreement to the details provided and the signature(s) of which I/we agree shall also serve as my/our specimen signature(s) to be held in HSBC's record.

1. Full Name of the Signatory:

Former or Other Name (if any):

Nationality: Date of Birth:

Telephone: Mobile:

Sole Proprietor Partner Director

Karta Authorised Signatory Sole/1st Joint Holder

Identification (PI) Document Type: _____

PAN Card Passport Voter's ID

Driving License Other: _____

Identification (PI) Document Number: _____

Residential Address:

Pin:

Permanent Address:

(if different from residential address)

Pin:

Nomination Required (Please complete the nomination form) Yes No
(Applicable only for Sole Proprietorship/Personal customer)

Please affix
signatory's
photograph

Signature (with rubber stamp)

Special Instruction (if any)

2. Full Name of the Signatory:

Former or Other Name (if any):

Nationality: Date of Birth:

Telephone: Mobile:

Sole Proprietor Partner Director

Karta Authorised Signatory Sole/2nd Joint Holder

Identification (PI) Document Type: _____

PAN Card Passport Voter's ID

Driving License Other: _____

Identification (PI) Document Number: _____

Residential Address:

Pin:

Permanent Address:

(if different from residential address)

Pin:

Nomination Required (Please complete the nomination form) Yes No
(Applicable only for Sole Proprietorship/Personal customer)

Please affix signatory's photograph

Signature (with rubber stamp)

Special Instruction (if any)

3. Full Name of the Signatory: [Grid]

Former or Other Name (if any): [Grid]

Nationality: [Grid] Date of Birth: [Grid]

Telephone: [Grid] Mobile: [Grid]

- Sole Proprietor Partner Director
- Karta Authorised Signatory Sole/3rd Joint Holder

Identification (PI) Document Type: _____

- PAN Card Passport Voter's ID
- Driving License Other: _____

Identification (PI) Document Number: _____

Residential Address: [Grid] Pin: [Grid]

Permanent Address: [Grid] Pin: [Grid]
(if different from residential address)

Nomination Required (Please complete the nomination form) Yes No
(Applicable only for Sole Proprietorship/Personal customer)

Please affix signatory's photograph

Signature (with rubber stamp)

Special Instruction (if any)

4. Full Name of the Signatory: [Grid]

Former or Other Name (if any): [Grid]

Nationality: [Grid] Date of Birth: [Grid]

Telephone: [Grid] Mobile: [Grid]

- Sole Proprietor Partner Director
- Karta Authorised Signatory Sole/4th Joint Holder

Identification (PI) Document Type: _____

- PAN Card Passport Voter's ID
- Driving License Other: _____

Identification (PI) Document Number: _____

Residential Address: [Grid] Pin: [Grid]

Permanent Address: [Grid] Pin: [Grid]
(if different from residential address)

Nomination Required (Please complete the nomination form) Yes No
(Applicable only for Sole Proprietorship/Personal customer)

Please affix signatory's photograph

Signature (with rubber stamp)

Special Instruction (if any)

Full Name and peoplesoft ID of HSBC Employee in whose presence signed

Name: [Grid]

Peoplesoft ID: [Grid]

Signature of HSBC Employee: [Red Box]

Note: For Sole Proprietorship, Single Holder (Individual) and HUF customer, please provide specific Power of Attorney (POA) favoring Authorised Signatory (if any).

B. Director(s) / Partner(s) / Office Bearer(s) who is / are not authorised signatories

1. Full Name: [Grid]
Former or Other Name (if any): [Grid]
Nationality: [Grid] Date of Birth: [Grid]
Residential Address: [Grid] Pin: [Grid]
Permanent Address: [Grid] Pin: [Grid]
Identification (PI) Document Type: [] PAN Card [] Passport [] Voter's ID [] Driving License [] Other:
Identification (PI) Document Number:
Customer Type: [] Director [] Partner [] Office Bearer

2. Full Name: [Grid]
Former or Other Name (if any): [Grid]
Nationality: [Grid] Date of Birth: [Grid]
Residential Address: [Grid] Pin: [Grid]
Permanent Address: [Grid] Pin: [Grid]
Identification (PI) Document Type: [] PAN Card [] Passport [] Voter's ID [] Driving License [] Other:
Identification (PI) Document Number:
Customer Type: [] Director [] Partner [] Office Bearer

3. Full Name:

Former or Other Name (if any):

Nationality: Date of Birth:

Residential Address:

Pin:

Permanent Address:

(if different from residential address)

Pin:

Identification (PI) Document Type: PAN Card Passport

Voter's ID Driving License Other: _____

Identification (PI) Document Number: _____

Customer Type: Director Partner Office Bearer

4. Full Name:

Former or Other Name (if any):

Nationality: Date of Birth:

Residential Address:

Pin:

Permanent Address:

(if different from residential address)

Pin:

Identification (PI) Document Type: PAN Card Passport

Voter's ID Driving License Other: _____

Identification (PI) Document Number: _____

Customer Type: Director Partner Office Bearer

C. Principal Shareholders / Beneficial Owners Information

Note: Principal Shareholder shall mean and include: any person entitled to exercise or control the exercise of 10% or more of the voting rights of a company should be regarded as a 'principal shareholder' of the company.

Ultimate Beneficial Owner shall mean and include: the natural person(s) who ultimately owns or controls the Entity and/ or the person on whose behalf a transaction is being conducted. It also includes those persons who exercise ultimate effective control over the Entity or the arrangement herein.

1. Full Name:

Former or Other Name (if any):

Nationality: Date of Birth:

Residential Address:

Pin:

Permanent Address:

(if different from residential address)

Pin:

Identification (PI) Document Type: PAN Card Passport

Voter's ID Driving License Other: _____

Identification (PI) Document Number: _____

Customer Type: Principal Shareholder Beneficial Owner Ownership (%) _____

2. Full Name:

Former or Other Name (if any):

Nationality: Date of Birth:

Residential Address:

Pin:

Permanent Address:

(if different from residential address)

Pin:

Identification (PI) Document Type: PAN Card Passport

Voter's ID Driving License Other: _____

Identification (PI) Document Number: _____

Customer Type: Principal Shareholder Beneficial Owner Ownership (%) _____

3. Full Name:

Former or Other Name (if any):

Nationality: Date of Birth:

Residential Address:

Pin:

Permanent Address:

(if different from residential address)

Pin:

Identification (PI) Document Type: PAN Card Passport

Voter's ID Driving License Other: _____

Identification (PI) Document Number: _____

Customer Type: Principal Shareholder Beneficial Owner Ownership (%) _____

4. Full Name:

Former or Other Name (if any):

Nationality: Date of Birth:

Residential Address:

Pin:

Permanent Address:

(if different from residential address)

Pin:

Identification (PI) Document Type: PAN Card Passport

Voter's ID Driving License Other: _____

Identification (PI) Document Number: _____

Customer Type: Principal Shareholder Beneficial Owner Ownership (%) _____

A. Declaration

1. Credit facilities from other banks

I/We hereby confirm (please tick as applicable)

- No, the Entity is not enjoying any credit facility* with any bank and undertakes to inform HSBC in writing as soon as any credit facility is availed of by the Entity from any other bank
- Yes, the Entity is enjoying credit facilities* with other banks as per details given below

	Bank/Branch	A/c Number	Credit Facilities*
1.	_____	_____	_____
2.	_____	_____	_____
3.	_____	_____	_____

*Credit facility would include Term Loans, Overdraft, Cash Credit, Working Capital Limits, Bank Guarantee, Documentary Credit (Letter of Credit), Export Finance, Mortgage Loans, Warehouse Receipt Finance, Factoring, Bill Discounting, Cheque Discounting, Import Finance (Buyer's Credit), Treasury Limits or any other limit either secured or unsecured.

2. I/We declare that the information given herein by me/us is true and correct, which HSBC is entitled to verify directly or through any third party agent. I/We also agree that, if any such declarations made by me/us are found to be incorrect, HSBC is entitled to terminate the relationship.
3. I/We **confirm** having read and understood the Account Rules applicable to non personal accounts, and hereby agree to be bound by the relevant Terms and Conditions thereto and the product specific Terms and Conditions applicable thereto. The Hongkong and Shanghai Banking Corporation Limited (HSBC) shall publish the guidelines, Account Rules, Terms and Conditions (and the amendments/supplements thereto) which are applicable to the Current Account on its website www.hsbc.co.in. All the details mentioned herein, the declarations, the relevant Annexure mentioned in this Customer Acceptance Form, along with all the guidelines, Terms and Conditions that may be formulated and established/specified by The Hongkong and Shanghai Banking Corporation Limited from time to time (including amendments/supplements), shall together govern Current Account.
4. I/We acknowledge that the Bank may disclose information about me/us if required or permitted by any law, rule or regulation or at the request of any public or regulatory authority or if such disclosure is required for the purposes of preventing fraud, without any further specific consent or authorisation from me/us.
5. I/We also confirm that I/we am/are complying with the **Foreign Exchange Management Act of 1999 (FEMA) and Foreign Contribution (Regulation) Act of 1976 (FCRA)**, and the rules and regulations made thereunder and any amendments thereto. I/We understand and acknowledge that any violation or non-observance of the undertakings given herein will be subject to action under FEMA.
6. I/We understand that all deposits and lending there against shall be subject to the laws of India (including FEMA, wherever applicable), as amended from time to time.

I/We understand and acknowledge that deposits under this program are with HSBC's branches in India and that such deposits shall be payable only at the branch in India where the deposit is placed and that there is no right of recourse against the Head Office of HSBC in Hong Kong or any other office of any HSBC Group entity worldwide. I/We understand and acknowledge that changes in laws and rules in India may affect the liability of HSBC to repay any depositor outside India.

7. I/We declare that only the above individuals are principal shareholders / beneficial owners and as & when there is a change in the shareholding pattern of the entity, we'll provide HSBC with the latest details of individuals holding 10% or above voting rights in the entity.

B. Consent Clause

1. I/We understand that as a pre-condition, relating to grant of the loan/advances/other non-fund-based credit facilities to me/us, HSBC requires my/our consent for the disclosure by HSBC of, information and data relating to me/us, of the credit facility availed of/to be availed, by me/us, obligations assumed, by me/us, in relation thereto and default, if any, committed by me/us, in discharge thereof.
2. Accordingly, I/we, hereby agree and give consent for the disclosure by HSBC of all or any such;
- Information and data relating to me/us
 - The information or data relating to any credit facility availed of/to be availed, by me/us, and
 - Default, if any, committed by me/us, in discharge of my/our such obligation

as HSBC may deem appropriate and necessary, to disclose and furnish to Credit Information Bureau (India) Ltd. (CIBIL) and/or any other agency authorized in this behalf by RBI.

Date: _____

The Manager

The Hongkong and Shanghai Banking Corporation Limited

[_____]

[_____]

Re: Request and indemnity for acting upon instructions sent by facsimile in respect of my/our accounts under the Customer Number -

In consideration of **The Hongkong and Shanghai Banking Corporation Limited**, ("Bank") agreeing to accept instructions purporting to come from _____ (Name of the Borrower/Customer) having its [registered office at _____] / [principal place of business at _____] (hereinafter referred to as "**Client**") from time to time by means of facsimile transmission (the "**Instructions**") for the operation of all accounts under the said Customer ID including but not limited to credit facilities sanctioned by the Bank to the Client or otherwise dealing with the Bank in any manner, without requiring written confirmation bearing an original signature in accordance with the mandate for such account prior to acting on the said Instructions, the Client irrevocably confirms that:

1. The Bank is hereby unconditionally and irrevocably authorised to accept and act upon all or any of the instructions given or deemed to have been given or purportedly given by the Client.

Provided that except as mentioned in clause 2 below, the Bank will verify the signatures on the said Instructions, with the specimen signatures of the authorized signatories provided to the Bank by the Client in the account opening form or the most recent signature mandate submitted.

2. The Client is aware of the possible risk involved in connection with giving Instructions vide facsimile as stated above and also that at the time of delivery of cash and/or draft/cashier order/bankers cheque, it will not be possible for the Bank or its messenger/courier/agent to verify that the signatures on cheques at the time of making such delivery or that the said cheques have been drawn in terms of the mandate with respect to the Client's account. The Bank will not be in a position to (a) verify the signatures on Instructions thereto, or (b) distinguish some third party forwarding/sending Instructions purportedly given by the Client or (c) distinguish that such Instructions have not originated from the Client.

Without prejudice to the generality of the above, the Bank would not be required to act upon the Instructions if in the opinion of any concerned officer of the Bank, such Instructions are unclear and/or ambiguous. The decision of such officer and all actions pursuant thereof shall be conclusive and binding on the Client.

3. The Bank shall in particular not be under any duty to verify the identity of the person or persons (other than verifying the name and signature of such person with the specimen signatures of the authorised signatories registered with the Bank) giving Instructions purportedly in the name of the Client and any transaction made pursuant thereto shall be binding upon the Client whether made with or without the authority, knowledge or consent of the Client. Further the facimile transmission or a photocopy of the facimile transmission purported to be sent by the Client shall be the conclusive evidence of Instruction to the Bank for having acted on such Instructions and the Client hereby agrees and acknowledges the same accordingly. The Client hereby agrees not to challenge the veracity of the Instruction in the court of law.
4. The Client understands that for all transactions received through facsimile above INR 10 Million (for domestic transactions) and USD 250000 or equivalent (for cross-border transactions) the Bank may validate the transaction details with the Customer's designated personnel (as per contact details provided by the Customer's authorised signatories) through telephone. In case either the designated personnel are not reachable in spite of two attempts or the transaction details could not be authenticated, the requests shall be rejected by the Bank. The Bank may revise above mentioned threshold limit from time to time and notify the same to the Client. Upon such notification, Client shall be deemed to have agreed to such revised threshold limits for the call back process.
5. The Client hereby unconditionally and irrevocably undertakes to keep the Bank indemnified at all times against and to save the Bank harmless from, all actions, proceedings, claims, loss, damage, costs and expenses which may be brought against the Bank or suffered or incurred by the Bank and which shall have arisen either directly or indirectly out of or in connection with the Bank accepting Instructions purportedly from the Client and acting thereon, in terms of the above, whether or not the same are from the Client and/or confirmed in writing by the Client.
6. Client hereby represents and warrants that this fax indemnity has been duly executed and delivered by the duly authorised representative(s) of the Client and constitutes a legal, valid and binding obligation of the Client and shall be enforceable against the Client in accordance with its terms.

Yours faithfully,

For [_____]

Authorised Signatory

Serial No.:

For Bank Use only

CV SV

Account Record

NS BL CR/PI NA W/TYou NOM

LOA SPL INST SS

Customer No.: -

New A/c No.: -

Date opened Input by _____

Opened by: SalesTeam Walk-in

SMA limit _____

Recommended by _____

Approved by _____

Date of Application Form submission to CAS:

FCA EEFC FCRA NRO HDD Code:

Market Sector: CB Classification Code: Industry Code:

SCC Category: Public Sector Enterprise: Legal Type :

AO Code: GHO Code: Customer Group: Secondary RM Code:

Customer met and Interviewed by : (Name and ID of the Bank Employee)

Signature of the Interviewing Bank Employee:

Date of meeting:

Customer Service Centre at:

• Ahmedabad : 98983 77318	• Ludhiana : 98769 37318
• Bangalore : 4118 6590	• Mumbai : 6666 8890
• Chandigarh : 98769 37318	• Mysore : 99809 27318
• Chennai : 4200 8790	• Nagpur : 98900 47318
• Coimbatore : 98944 77318	• Nasik : 98900 47318
• Gurgaon : 99107 97318	• New Delhi : 4149 0790
• Guwahati : 800 103 2667(Toll Free)	• Noida : 99107 97318
• Hyderabad : 6667 4790	• Patna : 99313 97318
• Indore : 98934 77318	• Pune : 2600 1190
• Jaipur : 99280 37318	• Raipur : 98934 77318
• Jodhpur : 99280 37318	• Trivandrum : 98954 77318
• Kochi : 98954 77318	• Vadodara : 9898377318
• Kolkata : 2213 9980	• Visakhapatnam : 98496 77318
• Lucknow : 99350 97318	