

SMS Alerts on HSBC Debit / Credit Card transactions

Get instant SMS Alerts* for your HSBC Debit Card Transactions

Effective June 26th, 2011, you would be receiving SMS alerts* on your registered mobile number with HSBC India for transactions made using your HSBC Debit Card.

SMS Alerts* would confirm the validity and successful completion of the transactions and help you keep track of such transactions on the move.

In case you have not registered your mobile number with us **or** wish to change / update the mobile number that is registered with the Bank, please contact our Bank Branch or Contact centres or send us a secured message through your Internet Banking account# to do so.

* An SMS alert would be sent to the registered mobile number for any approved transaction using the HSBC Debit Card (i.e. Usage at merchant outlets via swipe and ATM Cash withdrawals).

- In case a customer uses his/her HSBC Debit Card outside India, then the SMS alert would mention transaction details in the currency of the country that the customer is in
- In case of non-receipt of a SMS alert for any of your approved transaction, please contact your telecom service provider for the same
- An SMS alert will not be sent in case of a reversal or rejection or for any void transactions
- Kindly contact our Contact Centre for any queries or confirmation on reversals

You would require to log on to HSBC's Internet Banking using the Security device

Get instant SMS Alerts* for your HSBC Credit Card Transactions

Effective June 30th, 2011, you would be receiving SMS alerts* on your registered mobile number with HSBC India for transactions made using your HSBC Credit Card.

SMS Alerts* would confirm the validity and successful completion of the transactions and help you keep track of such transactions on the move.

In case you have not registered your mobile number with us **or** wish to change / update the mobile number that is registered with the Bank, please contact our Contact centres or send us a secured message through your Internet Banking account# to do so.

* An SMS alert would be sent to the registered mobile number for any approved transaction using the HSBC Credit Card (i.e. Usage at merchant outlets via swipe, payment over the Internet or merchant IVR (Interactive Voice Response system), transactions based on Standing Instruction given by the customer for bill payments, Insurance premium etc and ATM Cash Advance)

- In case of approved transaction by add-on Cardholder and if a separate mobile number for add-on cardholder is not updated in our records then SMS alert would be sent to the primary cardholder's mobile number,
- In case of Corporate Cards, the approved transaction alerts would be sent to the individual corporate cardholder's mobile number
- In case a customer uses his/her HSBC Credit Card outside India, then the SMS alert would mention transaction details in the currency of the country that the customer is in
- An SMS alert will not be sent in case of a reversal or rejection or for any void transactions
- Kindly contact our Contact Centre for any queries or confirmation on reversals
- In case of non-receipt of a SMS alert for an approved transaction, please contact your telecom service provider for the same

You would require to log on to HSBC's Internet Banking using the Security device