

Visa Platinum Customer Centre (VPCC) Toll-Free Contacts

Country You Are At	Call this number to speak to an English speaking Customer Service Executive	Call this number to speak to a Mandarin speaking Customer Service Executive	Call this number to speak to a Japanese speaking Customer Service Executive	Call this number to speak to a Korean speaking Customer Service Executive	Call this number to speak to a Cantonese speaking Customer Service Executive	Call this number to speak to a Malay speaking Customer Service Executive	Call this number to speak to a Thai speaking Customer Service Executive
Australia	1800 639 607	1800 555 647	1800 555 649	1800 555 651	1800 555 652		1800 555 653
Austria	0800 293 083		0800 281 689				
Belgium	0800 78 464		0800 71 029				
Brunei	Dial access code 800 1111, followed by 866 765 9643					Dial access code 800 1111, followed by 866 775 3708	
Canada	1866 639 1910		1866 795 7712				
China - China Telecom*	10800 440 0083	10800 440 0026	10800 440 0085	10800 440 0086	10800 440 0087		10800 440 0088
China - China Netcom*	10800 744 0083	10800 744 0026	10800 744 0085	10800 744 0086	10800 744 0087		10800 744 0088
Denmark	808 83 413		808 84 348				
France	0800 908 852		0800 919 553				
Germany	0800 182 2809		0800 182 2148				
Greece	00800 4412 1091		00800 4412 1222				
Hong Kong	800 901 869	800 901 870	800 901 872	800 901 873	800 900 781	800 901 874	800 901 875
Hungary	068 001 4351		068 001 4855				
India	Dial access code 000 117, followed by 866 765 9643	Dial access code 000 117, followed by 866 670 0943	Dial access code 000 117, followed by 866 670 0974	Dial access code 000 117, followed by 866 670 0975	Dial access code 000 117, followed by 866 670 0976		Dial access code 000 117, followed by 866 670 0977
Indonesia	001 803 441 568	001 803 441 226	001 803 441 235	001 803 441 238	001 803 441 239	001 803 441 242	001 803 441 243
Italy	800 781 767		800 784 252				
Japan	00531 44 0023	00531 44 0024	006633 800554	00531 44 0025	00531 44 0028		00531 44 0027
Macau	0800 706	0800 707	0800 708	0800 709	0800 455		0800 711
Malaysia	1800 803 006	1800 805 571	1800 805 572	1800 805 573	1800 805 574	1800 805 575	1800 805 576
Netherlands	0800 023 2963		0800 022 9478				
New Zealand	0508 600 100	0800 103 295	0800 103 298	0800 103 406	0800 103 407		0800 103 412
Philippines	1800 1441 0014	1800 1441 0078	1800 1441 0080	1800 1441 0081	1800 1441 0082		1800 1441 0083
Portugal	800 84 4035		800 844 082				
Singapore	800 448 1249	800 448 1292	800 448 1294	800 448 1295	800 448 1296	800 448 1297	800 448 1298
South Korea	00368 440 0072	00368 440 0073	00368 440 0075	00308 440 051	00368 440 0076		00368 440 0077
Spain	900 94 8965		900 99 8948				
Sweden	020 790941		0200 285 386				
Switzerland	0800 835 270		0800 564 962				
Taiwan	0080 1444 189	0080 1444 124	0080 1444 191	0080 1444 192	0080 1444 193		0080 1444 194
Thailand	001 800 441 1248	001 800 441 1252	001 800 441 1259	001 800 441 1260	001 800 441 1268		001 800 441 3327
UK	0800 169 5187		0800 587 0552				
USA	1866 765 9643	1866 670 0943	1866 670 0974	1866 670 0975	1866 670 0976		1866 670 0977
Collect Call To Sydney, Australia	(61 2) 9235 0260						

* For use if telecommunications operator is China Telecom

** For use if telecommunications operator is China Netcom

Valid as at September 2007