

Terms and Conditions – Lounge and Air-Dine

1. This Offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India ('HSBC'), in association with GolfLan Technology Solutions Pvt. Ltd. Any participation in the said Offer is voluntary.
2. This Offer is applicable to new HSBC Credit Cardholders (primary and add-on Customers), excluding Premier and Corporate Cardholders (hereinafter referred to as 'Cardholders') who apply for a credit card between 6 January 2020 and 30 June 2020 ('Offer Period'), and have the card issued subsequently.
3. Credit Cardholders who have not repaid their minimum payment due within 30 days of their payment due date as mentioned on the credit card statement, will not be eligible for the Offer.
4. Credit Cardholders with updated Know Your Customer (KYC) details with the bank are eligible for this Offer.
5. Under this Offer, all new HSBC Credit Cardholders (primary and add-on Customers), excluding Premier and Corporate Cardholders (hereinafter referred to as 'Cardholders') will be provided with, 2 airport lounge accesses in domestic and international lounges or 2 instant discount meal vouchers of INR 400 to use at airport restaurants ('Offer') within 60 days of completing their first transaction on the HSBC Credit Card. The first transaction should be executed successfully by 5 August 2020 and should not be cancelled or reversed subsequently.
6. On qualification, the Cardholders will be sent an SMS and/or Email containing the membership ID (Privy Pass number) that can be used at www.benefits.thrife.com ('website'). The Cardholders will have to register on the website using basic details and select the Offer i.e. lounge access or airport meal vouchers. On selecting either of the Offers, the Cardholders will be given a 'QR code' that should be shown at the point of redemption i.e. any of the 52 domestic or international airport lounges or restaurants in India. The list of the 52 domestic or international lounges and the list of participating airport restaurants will be available on the website.
7. Cardholders should avail of the lounge access or Air-Dine benefit by visiting the website. After availing the benefit, the QR code generated will be valid for 24 hours and can be used at the lounge reception for getting access or the airport restaurant for an instant discount of INR 400 on a meal.
8. Add-on credit Cardholders will have separate Offer eligibility on completing the first transaction on the primary card and a separate voucher eligibility on completing the first transaction on the add-on card.
9. Multiple membership IDs (Privy Pass number) numbers can be added once you have successfully completed the registration. If the membership ID (Privy Pass number) is not entered correctly, the registrations will not be successful.
10. Both the benefits i.e. lounge access and airport meal instant discount(s) vouchers are valid for 180 days from the date of receipt of the membership ID (Privy Pass number) by the Cardholder.
11. GolfLan Technology Solutions Pvt. Ltd may amend the list of participating lounges and restaurants from time to time.

Lounge Terms and Conditions

1. Lounge access will be applicable for a limited time i.e. 3 hours for international lounges & 2 hours for domestic lounges. Any extension beyond the permitted time will be charged and any additional charges are to be borne by the Cardholder.
2. Alcoholic beverages are not complimentary with this access; however, the Cardholder can purchase the same from the lounge at his / her own expenses
3. Access for children / minors at the lounge is as the discretion of the Cardholders' discretion and responsibility. However, Cardholders are requested to check with the lounge staff before planning to visit with children / minors
4. Use of lounges is subject to Customers, guests and children behaving and dressing in accordance with the lounge Terms and Conditions, and any person not complying with such Terms and Conditions may be asked to vacate the lounge premises. HSBC and GolfLan Technology Solutions Pvt. Ltd would not be not liable for any loss suffered by the Customer or any guests where a lounge or merchant has refused service because the Customer or guests have not complied with these conditions.
5. The membership ID (Privy Pass number) is not transferable. All unused lounge access offered under the benefit are non-refundable or can't be exchanged for money.
6. Availability of lounge services are subject to the capacity of lounge operators and may not be available in the event of high traffic caused by flight or train delays.
7. GolfLan Technology Solutions Pvt. Ltd will not be liable for any of your loss caused by missing of flights or flight delay due to use of lounge service(s).
8. Cardholders will be liable for any damage to the lounge operator/owners caused by actions/ omissions of the Cardholders while using the lounge services.

Air-Dine Terms and Conditions

1. The valid QR code is to be shared with the billing executive before the bill is generated by the restaurant. Once the bill is generated, the bill with the discounted to the extent of INR 400, balance if any, should be paid by the Cardholder.
2. The QR code is for one-time use, balance not used, if any, will be forfeited and cannot be used for a subsequent order or supplemented by cash / any other merchandise.
3. This discount cannot be merged with any other promotion run by the restaurant.
4. The benefit can only be used at participating restaurants within the GolfLan Technology Solutions Pvt. Ltd. network and the details of the same is made available upon logging on the website with credentials
5. This Offer is valid only for registrations and redemptions done on the website.

HSBC General Terms and Conditions

1. Prior to using the membership ID (Privy Pass number) on the website, the Cardholder should read and understand the user agreement of the said website and proceed only if the Cardholder agrees to abide by the same. The Cardholder will be required to give personal information and other details online. The Cardholder should read and understand the privacy policy on the website and the mobile application, prior to providing any such information. Any disclosure of personal or other information made by the Cardholder towards availing of or fulfilment of the Offer is at the sole discretion of the Cardholder and HSBC will not be responsible for the same.
2. The Offer is subject to the Terms and Conditions of GolfLan Technology Solutions Pvt. Ltd and are required to refer, read, understand, accept and agree to be bound by them prior to availing of the Offer.
3. GolfLan Technology Solutions Pvt. Ltd reserves the sole right to decide on whether a purchase transaction meets the eligibility criteria as listed above. All decisions with respect to the Offer will be at the sole discretion of GolfLan Technology Solutions Pvt. Ltd and any participation, and the same shall be final, binding and non-contestable.
4. HSBC and GolfLan Technology Solutions Pvt. Ltd reserve the right to add, alter, modify, change or vary all or any of these Terms and Conditions or to replace, wholly or in part, these Offers by another Offer, whether similar to this Offer or not, or to withdraw it altogether at any point in time by providing appropriate notice. The Offer may/may not be extended as mutually agreed by HSBC and GolfLan Technology Solutions Pvt. Ltd.
5. HSBC does not make any warranties or representations as to the quality, merchantability, suitability or availability of the goods and services offered under above mentioned Offers. Any dispute regarding this must be addressed in writing, by the Cardholder, directly to GolfLan Technology Solutions Pvt. Ltd.
6. HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, as a result of participating in this Offer. The existence of any dispute shall not, by itself, constitute any claim against HSBC.
7. The usage of the credit cards is governed by the applicable Terms and Conditions. Please visit www.hsbc.co.in for the same.
8. This Offer is valid only for adult resident Indian Customers of sound mind only.
9. This Offer is subject to force majeure events.
10. Tax liability, if any, will be borne by the Cardholder.
11. Please note that basis Goods and Services Tax (GST) regulations and notified GST rates, Central GST and State/Union Territory GST or Inter-State GST, will be levied on the discounted price, as applicable.
12. Any dispute arising out of or in connection with this Offer shall be subject to the exclusive jurisdiction of the courts in Mumbai only. The existence of a dispute, if any, shall not constitute any claim against HSBC.
13. By participating in above mentioned Offers, the Cardholder shall be deemed to have accepted all the Terms and Conditions in totality.