

Air India Terms and Conditions

During the booking period, **11 March 2025 to 20 March 2025** (both dates included) ('Offer Period'), HSBC Cardholders on using their HSBC Credit Card can avail the below mentioned Offer on Air India website/mobile app.

Offer Construct: As per the offer, HSBC Cardholders can avail an instant discount basis the table shown below.

Offer	Applicable on	Promo
Flat discount of ₹750	Domestic Flights – only on return fares	HSBCDOM
Flat discount of ₹2,500	International Flights	HSBCINT
Flat discount of ₹3,000	Business class bookings	HSBCBIZ

- **Offer Period:**

- **Booking Period** – 11 March 2025 to 20 March 2025

- **Travel Period** – 11 March 2025 to any day of the subsequent years

- **Offer Velocity:** Once per card during the Offer Period only for either a domestic or an international ticket.
- Customers are required to use the promo code to avail the Offer.
- Offer is applicable only on bookings with a maximum of up to 4 passengers on the PNR. i.e., in the event a PNR has more than 4 passengers, the offer will not be applicable.
- In respect of domestic bookings, the offer will be applicable only if a return ticket is booked.
- The discount will be applicable on base fare only.
- Offer will not be valid on bookings having infants (children over seven days but under two years on the travel date).
- The instant discount is applicable on a single transaction and multiple transactions cannot be clubbed to avail the same.
- The offer cannot be combined with any other promotions/offers.

General Terms and Conditions

1. The Offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India ("HSBC") & ('Air India') and any participation in the said Offer is voluntary.
2. Offer is applicable to existing and new resident HSBC Credit Cardholders, excluding Corporate Cardholders (hereinafter referred to as 'Cardholders').
3. Credit Cardholders who have not repaid their minimum payment due within 30 days of their payment due date as mentioned on the Credit Card statement, will not be eligible for the Offer.
4. Offer is applicable on Full Swipe transactions & not on EMI transactions.
5. The usage of the credit card is governed by applicable Terms and Conditions. Please visit www.hsbc.co.in for detailed Terms and Conditions.
6. All decisions with respect to the Offer shall be at the sole discretion of HSBC and the same shall be final, binding, and non-contestable. Other than the specific entitlements available to the Cardholder under the Offer, any other claims with regards to the Offer against HSBC are deemed waived.
7. HSBC does not endorse any products/services of Air India and does not make any warranties or representation about the quality, merchantability, suitability, or availability of the services Offered under this Offer. Any dispute regarding these must be addressed in writing, by the Cardholder, directly with Air India.
8. This Offer is subject to the Terms and Conditions of Air India as well, and Cardholders are required to refer to, read, understand, accept, and agree to be bound by them.
9. HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, because of participating in the Offer.
10. Prior to availing the Offer on Air India, the Cardholder should refer, read, understand, accept, and agree to the user agreement and Terms and Conditions of the said website and mobile application, and proceed only if the Cardholder agrees to abide by the same.
11. Terms and Conditions of Air India would apply with respect to cancellation of orders, refund, and replacement as well.
12. The Cardholder might be required to give personal information and other details online. The Cardholder should read and understand the privacy policy of the website and mobile application, prior to providing any such information. Any disclosure of information made by the Cardholder towards availing of or fulfilment of the Offer is at the sole discretion of the Cardholder and HSBC will not be responsible for the same.
13. Merchants may use the personal information shared by the customer for any other purpose (like marketing, etc.) and HSBC shall not be held liable for such usage of personal information.
14. HSBC and/or Air India reserve the right to cancel an order in case of any fraudulent activity including creating duplicate accounts, aliasing, placing multiple orders or violating the Terms and Conditions. Upon cancellation, the order will not be reinstated. HSBC shall not be liable for any refunds or compensation in case of said cancellations by Air India.
15. The discount amount Offered will not be settled in cash under any circumstances whatsoever.
16. Any defects, deficiency, claims, issues, damages, or losses arising with respect to the product/services shall be the sole responsibility and liability of Air India or the manufacturer/seller or the service provider and HSBC will not be responsible for the same.
17. In case of complete cancellation of the order by the Cardholder, the transaction will not qualify for the Offer.
18. The Offer is valid in India for adults of a sound mind only.
19. This Offer shall be subjected to all applicable central/or state laws, rules, and regulations.
20. This document is an electronic record in terms of the Information Technology Act, 2000, and the rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.
21. HSBC and Air India reserve the right to add, alter, modify, change, or vary all or any of these Terms and Conditions or to replace, wholly or in part, this Offer with another, whether similar to this Offer or not, or to withdraw it completely at any point in time at its sole discretion. The Offer may/may not be extended as mutually agreed by HSBC and Air India.
22. Tax liability, if any, will have to be borne by the Cardholder.
23. Please note that basis the Goods and Services Tax (GST) regulations and notified GST rates, Central GST and State/Union Territory GST or Inter-state GST, will be levied on the discounted price, as applicable.
24. Any disputes arising out of or in connection with the Card shall be subject to the exclusive jurisdiction of courts at Mumbai only. The existence of any dispute shall not, by itself, constitute any claim against HSBC.
25. By participating in the Offer, Cardholders are assumed to have accepted all the Terms and Conditions in their totality.