

Terms and Conditions

1. This Offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India, } ('HSBC') and any participation in the said Offer is voluntary.
2. This Offer is valid for existing any adult resident Indian who applies for a Non-Premier HSBC Credit Card(s) between 01 July 2020 to 31 December 2020 ("Offer Period") and is subsequently issued a valid Non-Premier HSBC Credit Card ("Card"), excluding Corporate Cardholders, by HSBC ('Cardholder/s'). In order to be eligible for the benefits under the Offer, the Cardholder is required to execute/conduct a transaction on his/her Card within 30 days of issuance of the Card.
3. This Offer is also valid for existing HSBC Credit Cardholders (except existing Gold Credit Cardholders), who have applied for and have been issued an additional primary Credit Card of the same or different variant during the Offer Period (included in and as "Cardholder/s"). Add-on Cardholders will be additionally and separately eligible for the Offer.
4. Cardholders who have not repaid the minimum payment due within 30 days of the payment due date, as mentioned on their Card statement, shall not be eligible for the Offer.
5. Eligible Cardholders will be entitled to Amazon voucher(s) worth INR 500 on execution/ completion of the first transaction, with a minimum value of INR 500, within 30 days of Credit Card issuance. Eligible customers will receive Amazon voucher within 60 days from the first transaction date ("Offer").
6. Eligible transaction shall mean and refer to all sales transactions (including but not limited to bill payments, online purchases, mail & telephone orders, insurance payments, etc.). However, non-sales transactions, including but not limited to cancelled or refunded transactions, finance charges, cash advance, cash advance charges, late payment charges, balance transfer, annual fees, etc. shall not be eligible for the Offer.
7. Offer cannot be combined, joined, added or otherwise conjoined with any other offer.
8. The Offer is not valid on Internet banking, commercial and corporate Cards issued/facilitated by HSBC.
9. HSBC reserves the sole right to decide on whether a purchase transaction meets the eligibility criteria as listed above. All decisions with respect to the Offer shall be at the sole discretion of HSBC and the same shall be final, binding and non-contestable. Other than the specific entitlements available to the Cardholders under this Offer, any other claims with regard to this Offer against HSBC are waived.
10. All decisions with respect to the Offer shall be at the sole discretion of HSBC and the same shall be final, binding and non-contestable. Other than the specific entitlements available to the Cardholder under the Offer, any other claims with regards to the Offer against HSBC are deemed waived.
11. This is a limited period Offer and HSBC in its sole discretion reserves the right to add, alter, modify, change or vary all or any of these Terms and Conditions or to replace, wholly or in part, this Offer by another offer, or to withdraw it altogether at any point in time.
12. Issuance of the Card shall be at the sole discretion of the Bank and is subject to the Bank's internal policies.
13. HSBC will not be liable for any direct or indirect loss or damage, if any, suffered as a result of participating in the Offer. The existence of any dispute shall not, by itself, constitute any claim against HSBC.
14. HSBC and/or Amazon reserve the right to cancel any purchase/order in case of any fraudulent activity including creating duplicate accounts, aliasing, placing multiple orders or violating the terms and conditions. Upon cancellation, the purchase/order will not be reinstated. HSBC shall not be liable for any refunds or compensation in case of said cancellations by Amazon.
15. The Amazon voucher offered will not be paid or settled in cash under any circumstances at all.
16. Voucher warranty will be regulated by the terms and conditions mentioned on the warranty card / document of Amazon.
17. Any query regarding the Offer will be entertained during the Offer Period only.
18. The offer is valid in India for adults of a sound mind only.
19. This Offer shall be subjected to all applicable central/or state laws, rules and regulations.
20. This document is an electronic record in terms of Information Technology Act, 2000, and the rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.
21. Any disputes arising out of or in connection with this Offer shall be subject to the exclusive jurisdiction of courts in Mumbai only.
22. The usage of the Card is governed by applicable Terms and Conditions. Please visit www.hsbc.co.in for detailed Terms and Conditions.
23. This Offer is subject to force majeure events.
24. Tax liability, if any will be borne by the Cardholder.
25. By availing of the Offer, Cardholders shall be deemed to have accepted all the aforementioned Terms and Conditions in totality.

Amazon Voucher Terms and Conditions:

1. The E-Gift Card shall be valid for a period of 6 months from the date of issuance.
2. The E-Gift Card ('E-Gift Card') can be used only for the purchases on Amazon website, mobile site or mobile application.
3. E-Gift Card cannot be reloaded, resold, transferred for value or redeemed for cash.
4. E-Gift Card cannot be used to purchase other gift card/s.
5. E-Gift Card cannot be used on any of the partner sites including Junglee.com.
6. E-Gift Card cannot be used to purchase any other type of digital content such as mobile applications.
7. E-Gift Card cannot be transferred from one account to another once the relevant claim code has been added.
8. Amazon may change (add to, delete, or amend) these terms from time to time. Unless stated otherwise, the changes will apply to any new Amazon E-Gift Cards that are for personal, non-commercial use and enjoyment only. The same may be shared with family and friends, but may not be advertised, sold or used as promotional items by the purchaser or anyone else without Amazon's prior written consent.
9. Amazon E-Gift Card cannot be replaced, refunded or revalued. It cannot be exchanged for points or cash and cannot be re-validated.
10. Prior to using the website the Cardholder should refer, read, understand, accept and agree to the user agreement and Terms and Conditions of the said website, and proceed only if the Cardholder agrees to abide by the same. The Cardholder will be required to give personal information and other details online. The Cardholder should read and understand the privacy policy of the website, prior to providing any such information. Any disclosure of information made by the Cardholder towards using the E-Gift Card is at the sole discretion of the Cardholder and HSBC will not be responsible for the same. Amazon may use the personal information shared by the customer for any other purpose (like marketing, etc.) and HSBC shall not be held liable for such usage of personal information by Amazon Products offered under this Offer are subject to availability with Amazon and HSBC will not be liable for non-availability of any of the products.
11. HSBC does not make any warranties or representations as to the quality, merchantability, suitability or availability of the products or services offered under this Offer. Any dispute regarding delivery, service, suitability, merchantability, availability or quality of the products/services availed under this Offer must be addressed in writing, by the customer directly to Amazon.
12. HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, as a result of using the E-Gift Card.
13. Any dispute arising out of or in connection with the E-Gift Card shall be subject to the exclusive jurisdiction of the courts in Mumbai only.
14. Tax liability, if any, will be borne by the Cardholder.
15. By using the E-Gift Card, the Cardholders shall be deemed to have accepted all the aforementioned Terms and Conditions in totality.

Follow the below steps to generate your Amazon e-gift voucher code:

- Log on to <http://rewards.bigcityexperience.com/>
- Enter your e-gift voucher code and mobile number
- Enter the OTP sent on your registered mobile number
- Upon check out, the e-gift voucher code will be sent to your registered e-mail ID within 24 hours
- Visit Amazon.in or the Amazon mobile app to redeem the voucher shared on your registered e-mail ID
- For any queries you can also email at feedback@bigcity.in or call at 08040554856. Lines open from Monday to Friday between 10:30 AM to 5:30 PM. Lines closed on weekends and public holidays