HSBC | Opening up a world of opportunity

MakeMyTrip Offer Terms and Conditions

1) FAQs: For HSBC Credit Card offer

Up to 35% Instant Discount* on HSBC Bank Credit Cards

Exclusive offer* on HSBC Bank Credit Cards

Booking Channel

Makemytrip website, Mobile site, Android & iOS App only

Offer Period

From 5 July 2024 - 29 September 2024

Offer can be availed on bookings done on Fridays, Saturdays & Sundays

Offer Details

Coupon Code	Category	Offer Details
HSBCINT	International Flights	Flat 10% Instant Discount (up to ₹5,000); Minimum transaction value: ₹15,000
HSBCINT	International Hotels	Flat 15% Instant Discount (up to ₹20,000) on select hotels; no Minimum transaction value, Flat 10% Instant Discount (up to ₹20,000) on rest; no Minimum transaction value
MMTHSBC	Domestic Flights	Flat 12% Instant Discount (up to ₹1,800); Minimum transaction value: ₹5,000
MMTHSBC	Domestic Hotels	Flat 15% Instant Discount (up to ₹5,000); Minimum transaction value: ₹2,000
MMTHSBC	Holidays	Up to 35% instant discount (up to ₹35,000); Minimum transaction value: ₹35,000

What do you get?

Customers will get instant discount as mentioned in the table above on HSBC Bank Credit Cards.

How do you get it?

- To avail the offer, customer must enter E-Coupon as per aforementioned table in the E-Coupon field.
- The Offer is valid on bookings done on **all Fridays, Saturdays & Sundays**, during the period 5 July 2024 - 29 September 2024 (between 0:000 hrs to 23:59 hrs).
- The offer is valid for bookings made on MakeMyTrip website, Mobile site, Android & iOS App.

- The offer is valid on HSBC Bank Credit Cards.
- The offer is valid for 1 booking per card per category per Month throughout the offer period.

What else do you need to know?

FLIGHTS

- For flights, discount will be calculated on the booking amount (excluding convenience fee and any ancillaries purchased e.g.: meals, insurance).
- The offer is not valid on "Multi-City Flights" made through the "Multi-City" tab on MakeMyTrip website.
- Offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet - bonus amount), 3rd party wallets, COD, Pay Pal, Gift card and net banking payments.
- Offer is not applicable on payments made through HSBC Bank NetBanking or App.

HOTELS

- The offer is valid on select properties.
- For Hotels, Villas and Apartments, the discount is to be calculated on hotel base price (pre-tax price).
- The offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet - bonus amount), 3rd party wallets, COD, Pay Pal, Gift card and net banking payments.
- Offer is not applicable on payments made through HSBC Bank NetBanking or App.

CONDITIONS IN CASE OF CANCELLATION

- In case of partial/full cancellation the offer stands void and customer will not be eligible for the discount.
- If the Customer cancels the travel service purchase after the discount amount is availed, MakeMyTrip will deduct the discount amount from the refund and cancellation charges shall apply.
- If there is any rescheduling or cancellation, customer has to bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other rescheduling/cancellation fees.

2) FAQs: For HSBC Credit Card EMI offer

Avail Additional Savings on EMI + Up to 35% Instant Discount* on bookings using HSBC Credit Card EMI

Exclusive offer* on HSBC Bank Credit Cards EMI

Booking Channel

Makemytrip website, Mobile site, Android & iOS App only

Offer Period

From 1 July 2024 - 30 September 2024

Offer can be availed on bookings done on Mondays, Tuesdays, Wednesdays & Thursdays

Offer Details

Coupon Code	Category	Offer Details
MMTHSBCINTEMI	International Flights	Interest Free EMI on 3 & 6 Months tenures + Flat 8% Instant Discount (up to ₹6,000) (on all EMI tenures), Minimum transaction value: ₹10,000
MMTHSBCINTEMI	International Hotels	Interest Free EMI on 3 & 6 Months tenures + Up to 15% Instant Discount on selected hotels (Up to ₹15,000) (on all EMI tenures); Interest Free EMI on 3 & 6 Months tenures + Flat 10% Instant Discount on rest (Up to ₹15,000) (on all EMI tenures) , Minimum transaction value: ₹15,000
MMTHSBCEMI	Domestic Flights	Interest Free EMI on 3 & 6 Months tenures + Flat 10 % Instant discount (up to ₹2,000) (on all EMI tenures), Minimum transaction value: ₹3,000
MMTHSBCEMI	Domestic Hotels	Interest Free EMI on 3 & 6 Months tenures + Flat 15% Instant Discount (Up to ₹5,000) (on all EMI tenures), Minimum transaction value: ₹4000
MMTHSBCEMI	Holidays	Upto 35% Instant Discount (up to ₹30,000) + 3 & 6 Months Interest Free EMI, Minimum transaction value: ₹40,000

What do you get?

- 3 months & 6 months Additional Savings on EMI on 3- months and 6-months tenure + Instant Discount (as per the details mentioned in the above table) on EMI transactions (on 3, 6, 9- & 12-months' duration) using HSBC Credit Card EMI.

How do you get it?

- To avail the offer, customer must enter E-Coupon as per aforementioned table in the E-Coupon field.
- Customer needs to pay using EMI options available on HSBC Credit Cards on MakeMyTrip.
- The Offer is valid on bookings done on all Mondays, Tuesdays, Wednesdays & Thursdays from 1 July 2024 - 30 September 2024 (between 00:00 hrs to 23:59 hrs) both days included.
- The offer is valid for bookings made on MakeMyTrip website, Mobile site, Android & iOS App. The offer is valid for 1 booking per card per category throughout the offer period. 3 Month No Cost EMI+ Up to 35% Instant Discount (up to ₹30,000) on all tenures.

What else do you need to know?

- The offer is valid only on EMI bookings done using HSBC Credit Cards.
- For Flights, Instant discount will be calculated on the booking amount (excluding convenience fee and any ancillaries purchased e.g.: meals, insurance).
- For Hotels, Instant discount will be calculated on hotel basic price (pre-tax price).

- For holidays, Instant discount is calculated on base fare (excluding ancillaries, insurance, convenience fees).
- The offer is valid on select hotels.
- The offer is NOT applicable on part payment transactions.
- The offer is NOT applicable on transaction made partially or completely using Gift Cards.
- In case there is more than one offer available simultaneously from a Bank, no two offers can be combined by the customer.
- The offer is NOT applicable on transactions made through HSBC Debit Cards/Internet Banking.
- The offer is NOT applicable on payments made through My Wallet (MakeMyTrip Wallet - bonus amount), 3rd party wallets, Pay Pal.
- The offer cannot be clubbed with any other offer of MakeMyTrip.
- The offer is NOT applicable on HSBC Corporate and Commercial cards.

What is Additional Savings on EMI?

- In Additional Savings on EMI, monthly instalment = Total product price / EMI tenure in months.
- EMI Processing fee levied by bank is not covered under Additional Savings on EMI Cashback offer. Processing fees is charged separately by the bank along with first EMI instalment as a one time charge.
- The cashback amount shall be equal to the total interest amount payable on the EMI. Any GST levied on interest amount is not covered under the Additional Savings on EMI cashback offer.
- For e.g:
  1. You pay ₹30,000 for your ticket using Additional Savings on for 3 months, your card will be blocked for ₹30,000 at MakeMyTrip.
  2. Your bank will convert this to EMI within 4-7 days.
  3. Cashback equal to the 3 months interest amount (₹753) will be credited within 21 days to card as a refund. This reduces a loan of ₹30,753 (principal + interest) to a loan of ₹30,000
  4. You will be charged GST of ₹135.54 applicable on interest amount of ₹753 by the bank. The total cost to the cardholder would be ₹30,135.54 (Ticket price+ GST).
- The discount under Additional Savings on credit card payment option is being offered exclusively by MMT and does not amount to EMI/interest waiver extended by the bank.
- Cardholder will need to pay applicable EMI and interest on total value of the order at the time of payment to the HSBC Credit Card in accordance with the terms applicable to the credit card.
- Cardholder will have to pay applicable Bank convenience fee for EMI transactions.

Conditions in case of cancellation

- In case of full/partial cancellation the offer stands void and customer will not be eligible for the offer.
- The Customer shall not be entitled to discount in the event of cancellation of booking. Makemytrip will refund the purchase price after deducting the discount amount and any other applicable cancellation charges/penalty.

General terms and conditions

1. The Offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India ('HSBC') and MakeMyTrip (India) Private Limited ('MakeMyTrip'), and any participation in the said Offer is voluntary.

2. During the Offer Period Cardholders can avail the Offer using their valid HSBC Credit Card.
3. This Offer is applicable to existing and new resident HSBC Cardholders, excluding corporate cardholders (hereinafter referred to as 'Cardholders').
4. Credit Cardholders who have not repaid their minimum payment due within 30 days of their payment due date as mentioned on the credit card statement, will not be eligible for the Offer.
5. Add-on Credit Cardholders will be separately and additionally eligible for the Offer.
6. Transactions where payment (partial or full) is made using any other mode of payment (other bank cards or e-wallet options) will not be eligible for the Offer. Transactions where payments are made with HSBC Cards using any e-wallet will not be eligible for the Offer.
7. Offer will not apply on select hotels, please check offer applicability on MakeMyTrip before making final purchase.
8. Customers who are Travel Agents by occupation, are barred from making bookings for their customer's and MakeMyTrip reserves the right to deny the Offer against such bookings or to cancel such bookings. For such cases, MakeMyTrip shall not refund the booking amount.
9. In the event of any misuse or abuse of the Offer by the customer or travel agent, MakeMyTrip reserves the right to deny the Offer or cancel the booking.
10. The Offer is not valid on net banking, commercial and Corporate Cards issued by HSBC.
11. Terms and Conditions of MakeMyTrip would apply with respect to cancellation of orders, refund and rebooking. For more details visit the concerned MakeMyTrip website/mobile application for more details. This Offer is subject to the Terms and Conditions of MakeMyTrip as well, and Cardholders are required to refer to, read, understand, accept and agree to be bound by them.
12. Offer not applicable on B2C - Corporate travel bookings on 'myBiz' Business Travel Solution of MakeMyTrip.
13. In case of full cancellation, the Offer stands void and the customer will not be eligible for the discount.
14. The customer shall not be entitled to discounts in the event of cancellation of booking. MakeMyTrip will refund the purchase price after deducting the discount amount and any other applicable cancellation charges/penalty.
15. All decisions with respect to the Offer shall be at the sole discretion of HSBC and the same shall be final, binding and non-contestable. Other than the specific entitlements available to the Cardholder under the Offer, any other claims with regards to the Offer against HSBC are deemed waived.
16. HSBC does not make any warranties or representation about the quality, merchantability, suitability or availability of the services Offered under this Offer. Any dispute regarding these must be addressed in writing, by the customer, directly with MakeMyTrip.
17. HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be su ered, as a result of participating in the Offer.
18. Prior to availing the Offer by making any purchases on MakeMyTrip website and/or mobile application, the Cardholder should refer, read, understand, accept and agree to the user agreement and Terms and Conditions of the said website and mobile application, and proceed only if the Cardholder agrees to abide by the same. The Cardholder might be required to give personal information and other details online. The Cardholder should read and understand the privacy policy of the website and mobile application, prior to providing any such information. Any disclosure of information made by the Cardholder towards availing of or fulfilment of the Offer is at the sole discretion of the Cardholder and HSBC will not be responsible for the same. Merchants may use

the personal information shared by the customer for any other purpose (like marketing, etc.) and HSBC shall not be held liable for such usage of personal information.

19. Appropriate discount will be applied only on using valid Cards on purchases made on MakeMyTrip's e-commerce website the mobile website or mobile application during the promotion period for the minimum Net Transaction Value as per the Offer.
20. The Net Transaction Value is the total purchase value arrived at before availing discount under this Offer only on the base fare. The Cardholders are advised to check the applicability of the discount before making the payment.
21. HSBC and/or MakeMyTrip reserve the right to cancel an order in case of any fraudulent activity including creating duplicate accounts, aliasing, placing multiple orders or violating the Terms and Conditions. Upon cancellation, the order will not be reinstated. HSBC shall not be liable for any refunds or compensation in case of said cancellations by MakeMyTrip.
22. The discount amount offered will not be settled in cash under any circumstances whatsoever.
23. The Offer will only be applicable on transactions where appropriate and valid promo code has been applied by the Cardholder before executing/making the payment.
24. Any defects, deficiency, claims, issues, damages or losses arising with respect to the product/services shall be the sole responsibility and liability of the manufacturer/seller or the service provider and HSBC will not be responsible for the same.
25. Any query regarding the Offer will be entertained during the Offer Period only. If the customer doesn't receive the discount, he/she must raise the claim at within 3 months from the booking date. In the event the Cardholder fails to do so, he/she will not be eligible for the discount amount.
26. In case of complete cancellation of the order by the Cardholder, the transaction will not qualify for the Offer. In case of partial cancellation of the order, the Cardholder shall qualify for the Offer only on the basis of the net amount payable.
27. The Offer is valid in India for adults of a sound mind only.
28. This Offer shall be subjected to all applicable central/or state laws, rules and regulations.
29. This document is an electronic record in terms of the Information Technology Act, 2000, and the rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.
30. HSBC and MakeMyTrip reserve the right to add, alter, modify, change or vary all or any of these Terms and Conditions or to replace, wholly or in part, this Offer with another, whether similar to this Offer or not, or to withdraw it completely at any point in time at its sole discretion. The Offer may/may not be extended as mutually agreed by HSBC and MakeMyTrip.
31. Usage of the card is governed by applicable Terms and Conditions. Please visit www.hsbc.co.in for detailed Terms and Conditions.
32. HSBC reserves the sole right to decide on whether a purchase meets the eligibility criteria listed above.
33. The Offer is subject to force majeure events.
34. Tax liability, if any, will have to be borne by the Cardholder.
35. Please note that basis the Goods and Services Tax (GST) regulations and notified GST rates, Central GST and State/Union Territory GST or Inter-state GST, will be levied on the discounted price, as applicable.

36. Any disputes arising out of or in connection with the Card shall be subject to the exclusive jurisdiction of courts at Mumbai only. The existence of any dispute shall not, by itself, constitute any claim against HSBC.

37. By participating in the Offer, Cardholders are assumed to have accepted all the aforementioned Terms and Conditions in their totality.

Issued by The Hongkong and Shanghai Banking Corporation Limited, India. Incorporated in Hong Kong SAR with limited liability.

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