

Nykaa Terms and Conditions

During the period, 15 January 2025 to 26 January 2025 (both dates included) ('Offer Period'), HSBC Cardholders on using their valid HSBC Credit Card issued in India only ('Card') for select spends on Nykaa mobile app and website will be entitled to the below Offers ('Offer').

Offer Construct: 10% instant discount on ₹4,000 and above with HSBC Credit Cards, maximum discount ₹500 on Nykaa Beauty, Nykaa Fashion and Nykaa Man

- Offer Velocity - Offer valid once per user per card during the entire campaign period
- Offer Period – 15 January 2025 to 26 January 2025
- Maximum discount that can be availed is capped at ₹500
- The minimum transaction value to be eligible for the Offer is ₹4,000
- Offer is valid on HSBC Credit Cards

General Terms and Conditions

1. The Offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India ("HSBC") & ("Nykaa") and any participation in the said Offer is voluntary.
2. Offer is applicable as mentioned above to existing and new resident HSBC Credit Cardholders, excluding Corporate Cardholders (hereinafter referred to as 'Cardholders').
3. Credit Cardholders who have not repaid their minimum payment due within 30 days of their payment due date as mentioned on the Credit Card statement, will not be eligible for the Offer.
4. Transactions where payment (partial or full) is made using any other mode of payment (other bank cards or e-wallet options) will not be eligible for the Offer. Transactions where payments are made with HSBC Credit Cards using any e-wallet will not be eligible for the Offer.
5. The Offer is not valid on Net Banking, Commercial, Debit Cards and Corporate Cards issued by HSBC. Refer specific Terms and Conditions mentioned above for Offer applicability. Cardholders understand and agree that transactions/payments made through Mobile Credit Card or Tokenized Credit Card facility Offered by HSBC will not be valid for availing the Offer.
6. The usage of the credit card is governed by applicable Terms and Conditions. Please visit www.hsbc.co.in for detailed Terms and Conditions.
7. Offer is not applicable on Desktop Website
8. Nykaa has the right to cancel orders if found to be of fraudulent nature. Nykaa & HSBC Bank reserve the right to change / modify / add / delete any of the terms and conditions of the Offer at any time without notice, as well as extend / reduce the validity of the Offer.
9. Offer has no monetary value and cannot be reused, exchanged, or refunded
10. Nykaa reserves the right to withdraw this Offer at its discretion and without notice.
11. Participation in this Offer is voluntary. Any person availing of this Offer shall be deemed to have read & understood and accepted these Terms and Conditions.
12. HSBC Bank and Nykaa reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change/ discontinue or vary all these terms and conditions or to replace, wholly or in part, this Offer by another Offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
13. Customers are advised to read and understand the terms and conditions of Nykaa before availing the benefits of the Offer. HSBC Bank merely facilitates its customers to avail the benefits of the Offer and is in no way concerned or connected with the terms and conditions of Nykaa.
14. HSBC Bank and Nykaa, reserve the right to disqualify any Customer from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Card.
15. HSBC Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered by Nykaa. Any issue or dispute or claim regarding the goods and services must be resolved by the Customer with Nykaa directly without any reference to HSBC Bank.
16. The Offer shall be non-negotiable, non-encashable, non-transferrable and is for one time use, which cannot be clubbed with any other Offer.
17. The decision of HSBC Bank and Nykaa in all matters in connection with and incidental to this Offer is final and shall be binding on all persons.
18. HSBC Bank shall not be responsible or liable in any manner whatsoever for any deficiency or inadequacy in the services rendered by Nykaa, its agents or representatives and the Customer hereby agrees not to hold the HSBC Bank responsible or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that he/she may suffer on account of the Offer.
19. Disputes, if any, arising out of or in connection with or as a result of above Offer or otherwise relating thereto shall be subject to the exclusive jurisdiction of the competent courts / tribunals in Mumbai only, irrespective of whether any other court or tribunal has concurrent or similar jurisdiction.
20. In case the order, where bank Offer is applied, is canceled for any reasons whatsoever, the Offer cannot be availed again on the same card.
21. Shipping and handling charges are applicable on all orders.
22. In case of payment process failure or interruption before the placement of order, contact Nykaa support for further assistance: support@nykaa.com
23. Orders placed using this Offer will be subject to the Terms and Conditions of Nykaa : www.nykaa.com/terms-conditions
24. All Customer Queries/disputes on the Offer should be raised during the Offer Period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
25. The decision of Nykaa and HSBC Bank will be final and binding on all and any correspondence in this regard will not be entertained.
26. The participation in the Offer is entirely voluntary and it is understood that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
27. HSBC Bank and/or Nykaa reserves the right to disqualify any cardholder from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Card.
28. All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the Offer shall be borne solely by the cardholder and Nykaa will not be liable in any manner whatsoever for any such taxes, duties, levies, or other statutory dues.
29. Any person taking the advantage of this Offer shall be deemed to have read, understood, and accepted these terms and conditions.
30. HSBC Bank shall not be held liable for any delay or loss that may be caused in delivery of the services.
31. This Offer is made available to the Customers selected at the discretion of HSBC Bank. The Offer cannot be combined with any other Offer applicable on HSBC Bank Cards.
32. This Offer is valid for Indian residents and citizens only.
33. If a card member has more than one HSBC Credit Card, spends on the cards cannot be clubbed by the card member to qualify for the said Offer.
34. The above Offer is by way of a special Offer for select HSBC Bank Cardholders only and nothing contained herein shall prejudice or affect the terms and conditions of the card member agreement. The terms of the above schemes shall be in addition to and not in derogation of the terms contained in the card member agreement.
35. Any query regarding the Offer will be entertained for 60 days from Offer fulfillment date. Post such date, HSBC Bank will not entertain any correspondence or communication regarding this Offer from the customer.
36. Usage of the Card is governed by applicable Terms and Conditions. Please visit www.hsbc.co.in for detailed Terms and Conditions.
37. HSBC reserves the sole right to decide on whether a purchase meets the eligibility criteria listed above.
38. The Offer is subject to force majeure events.
39. Tax liability, if any, will have to be borne by the Cardholder.
40. Please note that basis the Goods and Services Tax (GST) regulations and notified GST rates,
41. Central GST and State/Union Territory GST or Inter-state GST, will be levied on the discounted price, as applicable.
42. Any disputes arising out of or in connection with the Card shall be subject to the exclusive jurisdiction of courts at Mumbai only. The existence of any dispute shall not, by itself, constitute any claim against HSBC.
43. By participating in the Offer, Cardholders are assumed to have accepted all the Terms and Conditions in their totality.