

## Terms and Conditions

1. Customers will be eligible for additional 20% Off up to ₹750 on Paytm Restaurant Deals for payment using HSBC Credit Card.
2. Offer is valid on HSBC Credit Card only.
3. Offer is not applicable on corporate HSBC Credit Cards.
4. The minimum payment amount paid using HSBC Credit Card after applying restaurant/merchant deal discount should be equal to or more than ₹1,000 to qualify for a discount of additional 20%
5. The offer is applicable on all Paytm Restaurant Deals Partner Outlets.
6. Customers can avail this offer only 2 times per card in a calendar month.
7. The maximum discount that can be availed per HSBC Credit Card per transaction will be ₹750.
8. Discount will be calculated only on the amount paid via HSBC Credit Card.
9. Customers making payments through any other Bank cards will not be eligible for this offer.
10. The campaign will run from 1 January 2024 to 31 March 2024. However, HSBC and Paytm reserve the right to extend or cut short the offer at their discretion.
11. In case of any query regarding an instant discount from HSBC, kindly reach out to Paytm or HSBC by 31 March 2024. No query regarding the Instant Discount from the Bank will be entertained post 31 March 2024.

### Steps to avail this offer are as follows:

#### On- Paytm App:

- Go to Paytm Mobile App
- Click on 'Restaurant Deals' under the 'Cashback and Deals' section
- Claim the offer for free and Pay the bill at the outlet
- At the time of billing Proceed to make payment through HSBC Credit Card and the discount will be auto-applied on the bill

#### Deals QR at select outlets:

Select partner outlets will have a deals QR placed at the table/billing counter

- Scan QR using Paytm App. This will take you to the restaurant partner's details page
- Claim the offer for free and Pay the bill at the outlet
- At the time of billing Proceed to make payment through HSBC Credit Card and the discount will be auto-applied on the bill

## General Terms and Conditions

1. This Offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India ('HSBC') in association with One97 Communication Limited ('Paytm Deals') and any participation in the said Offer is voluntary.
2. During the Offer Period, Cardholders can avail the Offer using their valid HSBC Credit Card ('Card'), at the time of booking.
3. This Offer is applicable to existing and new resident HSBC Credit Cardholders, excluding corporate cardholders (referred to as 'Cardholders'). Credit Cardholders who have not repaid their minimum payment due within 30 days of their payment due date as mentioned on the credit card statement, will not be eligible for the Offer.
4. Add-on Cardholders will be separately and additionally eligible for the Offer.
5. Transactions where payment (partial or full) is made using any other mode of payment (other bank cards or e-wallet options) will not be eligible for the Offer.
6. Transactions where payments are made with HSBC Credit Cards using any e-wallet will not be eligible for the Offer.
7. The Offer will only be applicable on transactions where appropriate and valid promo code has been applied by the Cardholder before executing/making the payment.
8. The Offer is not valid on Cash on Delivery Transactions, Net Banking, Debit Cards, Commercial and Corporate Cards issued by HSBC.
9. Cardholders understand and agree that transactions/payments made through Mobile Credit Card or Tokenised Credit Card facility offered by HSBC will not be valid for availing the Offer.
10. This Offer is subject to the Terms and Conditions of Paytm Deals, including with respect to cancellation of orders, refund and replacement. Cardholders are required to refer to, read, understand, accept and agree to be bound by these Terms and Conditions. For more details, visit the concerned Paytm Deals mobile application for more details.
11. All decisions with respect to the Offer shall be at the sole discretion of HSBC and the same shall be final, binding and non-contestable. Other than the specific entitlements available to the Cardholder under the Offer, any other claims with regards to the Offer against HSBC are deemed waived.
12. HSBC does not make any warranties or representation about the quality, merchantability, suitability or availability of the services offered under this Offer. Any dispute regarding these must be addressed in writing, by the Cardholder, directly with Paytm Deals.
13. HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, as a result of participating in the Offer.
14. Prior to availing the Offer by making any purchases on Paytm Deals mobile application, the Cardholder should refer, read, understand, accept and agree to the user agreement and Terms and Conditions of the said mobile application, and proceed only if the Cardholder agrees to abide by the same. The Cardholder might be required to give personal information and other details online. The Cardholder should read and understand the privacy policy of the website and mobile application, prior to providing any such information. Any disclosure of information made by the Cardholder towards availing of or fulfilment of the Offer is at the sole discretion of the Cardholder and HSBC will not be responsible for the same. Merchants may use the personal information shared by the Cardholder for any other purpose (like marketing, etc.) and HSBC shall not be held liable for such usage of personal information.
15. Appropriate discount will be applied only on using valid Cards on purchases made on Paytm Deals. mobile application during the promotion period for the minimum Net Transaction Value as per the Offer.
16. The Net Transaction Value is the total purchase value arrived at before availing discount under this Offer. The Cardholders are advised to check the applicability of the discount before making the payment.
17. HSBC and/or Paytm Deals reserve the right to deny the Offer or cancel the booking in case of any fraudulent activity including creating duplicate accounts, aliasing, placing multiple orders or violating the Terms and Conditions. Upon cancellation, the order will not be reinstated. HSBC shall not be liable for any refunds or compensation in case of said cancellations by Paytm Deals.
18. The discount amount offered will not be settled in cash under any circumstances whatsoever.
19. Any defects, deficiency, claims, issues, damages or losses arising with respect to the product/services shall be the sole responsibility and liability of the manufacturer/seller or the service provider and HSBC will not be responsible for the same.
20. Any query regarding the Offer will be entertained during the Offer Period only.
21. In case of complete cancellation of the order by the Cardholder, the transaction will not qualify for the Offer. In case of partial cancellation of the order, the Cardholder shall qualify for the Offer only on the basis of the net amount payable.
22. The Offer is valid in India for adults of a sound mind only.
23. This Offer shall be subjected to all applicable central/or state laws, rules and regulations.
24. This document is an electronic record in terms of the Information Technology Act, 2000, and the rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.
25. HSBC and Paytm Deals reserve the right to add, alter, modify, change or vary all or any of these Terms and Conditions or to replace, wholly or in part, this Offer with another, whether similar to this Offer or not, or to withdraw it completely at any point in time at its sole discretion. The Offer may/may not be extended as mutually agreed by HSBC and Paytm Deals.
26. Usage of the Card is governed by applicable Terms and Conditions. Please visit [www.hsbc.co.in](http://www.hsbc.co.in) for detailed Terms and Conditions.
27. HSBC reserves the sole right to decide on whether a purchase meets the eligibility criteria listed above.
28. The Offer is subject to force majeure events.
29. Tax liability, if any, will have to be borne by the Cardholder.
30. Please note that basis the Goods and Services Tax (GST) regulations and notified GST rates, Central GST and State/Union Territory GST or Inter-state GST, will be levied on the discounted price, as applicable.
31. Any disputes arising out of or in connection with the Card shall be subject to the exclusive jurisdiction of courts at Mumbai only. The existence of any dispute shall not, by itself, constitute any claim against HSBC.
32. By participating in the Offer, Cardholders are assumed to have accepted all the aforementioned Terms and Conditions in their totality.