



## Qatar Airways

During the booking period, 01 November 2024 to 31 March 2025 (both dates included) ('Offer Period'), HSBC Cardholders on using their valid HSBC Credit Card issued in India only ('Card') for select spends on Qatar Airways dedicated website URL: [www.qatarairways.com/hsbc](http://www.qatarairways.com/hsbc) will be entitled to the below offers ('Offer').

**Offer:** Up to 10% off on Qatar Airways Flight booking

- Up to 10% off on select Business Class Comfort Fares and Economy Class Convenience Fares
  - Up to 7% off on select Business Class Classic Fares and Economy Class Classic Fares
- Participating markets:
    - Hong Kong SAR
    - Singapore
    - Malaysia
    - Indonesia
    - Vietnam
    - India
  - Offer Period
    - Booking Period: 1 November 2024 – 31 March 2025
    - Travel Period: 1 November 2024 – 30 June 2025
  - Promocode: APHSBC24. Booking must be made using promo code to avail the discount.
  - To be eligible for the above promotion, booking must be made on a HSBC dedicated URL: [www.qatarairways.com/hsbc](http://www.qatarairways.com/hsbc)
  - Blackout dates and surcharges may apply. Please refer to the fare rules for details at the time of booking. Offer will not apply on bookings involving blackout dates.
  - Full payment must be made via eligible HSBC card issued in India.
  - Save up to 10% on Business Class Comfort fares (only valid on booking classes I, D) and Economy Class Convenience fares (only valid on booking classes S, V, L, M, K).
  - Save up to 7% on Business Class Classic fares (only valid on booking class R) and Economy Class Classic fares (only valid on booking classes O, T, Q, N).
  - Valid only on Qatar Airways one way or return flights from India. Please refer to landing page for applicable destinations.

## General Terms and Conditions

- The Offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India ("HSBC") & ("Qatar Airways") and any participation in the said Offer is voluntary.
- Offer is applicable as mentioned above to existing and new resident HSBC Credit Cardholders, excluding Corporate Cardholders (hereinafter referred to as 'Cardholders').
- Credit Cardholders who have not repaid their minimum payment due within 30 days of their payment due date as mentioned on the Credit Card statement, will not be eligible for the Offer.
- Transactions where payment (partial or full) is made using any other mode of payment (other bank cards or e-wallet options) will not be eligible for the Offer. Transactions where payments are made with HSBC Credit Cards using any e-wallet will not be eligible for the Offer.
- The Offer is not valid on Net Banking, Commercial, Debit Cards and Corporate Cards issued by HSBC. Refer specific T&Cs mentioned above for offer applicability. Cardholders understand and agree that transactions/payments made through Mobile Credit Card or Tokenized Credit Card facility offered by HSBC will not be valid for availing the Offer.
- Offer is valid on Payments using HSBC Credit Cards and HSBC Credit Card Instant EMI Facility too.
- Not valid in combination with any other online promotions and offers, or fares marked with "Special offer" that is available on the Qatar Airways website or Mobile App.
- All-in fares include all taxes, fees, and surcharges which are subject to currency fluctuation
- Discount is applied on fare selection and will not be shown in the final receipt. It is the responsibility of the consumer to select the right fares with discounts applied by looking out for the coupons indicating discounted fares.
- The promo code discount, on some occasions, will be inclusive of any discounts that has already been applied on the fares itself.
- Peak period surcharges may apply.
- Fares are subject to change without prior notice.
- Discount applies to return base fare only of selected fare classes and destinations.
- Discount does not apply to taxes and all other surcharges.
- Seats are limited and are subject to availability of the relevant booking class.
- Minimum and maximum stay as well as advance purchase rules apply dependent on the booking class.
- Blackout dates and surcharges may apply. Please refer to the fare rules for details at the time of booking.
- Please refer to the fare rules at the time of booking for changes, cancellations, and no-show conditions.
- Any change or cancellation less than 3 hours prior to the stated time of departure will be considered as no-show.
- For travel involving multiple booking classes, the most restrictive fare rules apply to the entire itinerary.
- Standard child/infant discount apply.
- Market-specific promotional fares and special offers may be available for selected dates and destinations and may not be eligible for the discounts under this offer. All available options, together with the applicable terms & conditions for each fare will be displayed at time of booking for you to make your selection.
- Both Qatar Airways Group and HSBC reserves the right to make changes to the promotion at any point in time.
- The usage of the credit card is governed by applicable Terms and Conditions. Please visit [www.hsbc.co.in](http://www.hsbc.co.in) for detailed Terms and Conditions.
- All decisions with respect to the Offer shall be at the sole discretion of HSBC and the same shall be final, binding, and non-contestable. Other than the specific entitlements available to the Cardholder under the Offer, any other claims with regards to the Offer against HSBC are deemed waived.
- HSBC does not endorse any products/services of Qatar Airways and does not make any warranties or representation about the quality, merchantability, suitability or availability of the services offered under this Offer. Any dispute regarding these must be addressed in writing, by the Cardholder, directly with Qatar Airways.
- This Offer is subject to the Terms and Conditions of Qatar Airways as well, and Cardholders are required to refer to, read, understand, accept, and agree to be bound by them.
- HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, because of participating in the Offer.
- Prior to availing the Offer by making any purchases on Qatar Airways box office counter, website and/or mobile application, the Cardholder should refer, read, understand, accept and agree to the user agreement and Terms and Conditions of the said website and mobile application, and proceed only if the Cardholder agrees to abide by the same. Terms and Conditions of Qatar Airways would apply with respect to cancellation of orders, refund, and replacement as well. For more details, visit the Qatar Airways website/mobile application. The Cardholder might be required to give personal information and other details online. The Cardholder should read and understand the privacy policy of the website and mobile application, prior to providing any such information. Any disclosure of information made by the Cardholder towards availing of or fulfilment of the Offer is at the sole discretion of the Cardholder and HSBC will not be responsible for the same. Merchants may use the personal information shared by the customer for any other purpose (like marketing, etc.) and HSBC shall not be held liable for such usage of personal information.
- Appropriate discount will be applied only on using valid Cards on purchases made on Qatar Airways. Cardholder must check for Offer applicability before executing/making the payment.
- HSBC and/or Qatar Airways reserve the right to cancel an order in case of any fraudulent activity including creating duplicate accounts, aliasing, placing multiple orders or violating the Terms and Conditions. Upon cancellation, the order will not be reinstated. HSBC shall not be liable for any refunds or compensation in case of said cancellations by Qatar Airways.
- The discount amount offered will not be settled in cash under any circumstances whatsoever.
- Any defects, deficiency, claims, issues, damages, or losses arising with respect to the product/services shall be the sole responsibility and liability of Qatar Airways or the manufacturer/seller or the service provider and HSBC will not be responsible for the same.
- Any query regarding the Offer will be entertained during the Offer Period only.
- In case of complete cancellation of the order by the Cardholder, the transaction will not qualify for the Offer.
- The Offer is valid in India for adults of a sound mind only.
- This Offer shall be subjected to all applicable central/or state laws, rules, and regulations.
- This document is an electronic record in terms of the Information Technology Act, 2000, and the rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.
- HSBC and Qatar Airways reserve the right to add, alter, modify, change, or vary all or any of these Terms and Conditions or to replace, wholly or in part, this Offer with another, whether similar to this Offer or not, or to withdraw it completely at any point in time at its sole discretion. The Offer may/may not be extended as mutually agreed by HSBC and Qatar Airways.
- Usage of the Card is governed by applicable Terms and Conditions. Please visit [www.hsbc.co.in](http://www.hsbc.co.in) for detailed Terms and Conditions.
- HSBC reserves the sole right to decide on whether a purchase meets the eligibility criteria listed above.
- The Offer is subject to force majeure events.
- Tax liability, if any, will have to be borne by the Cardholder.
- Please note that basis the Goods and Services Tax (GST) regulations and notified GST rates, Central GST and State/Union Territory GST or Inter-state GST, will be levied on the discounted price, as applicable.
- Any disputes arising out of or in connection with the Card shall be subject to the exclusive jurisdiction of courts at Mumbai only. The existence of any dispute shall not, by itself, constitute any claim against HSBC.
- By participating in the Offer, Cardholders are assumed to have accepted all the Terms and Conditions in their totality.