

Cashback - Terms and Conditions

1. This Offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India ('HSBC'), in association with Thriwe Consulting Pvt. Ltd. Any participation in the said Offer is voluntary.
2. This Offer is applicable to new HSBC Cashback Credit Cardholders (hereinafter referred to as 'Cardholders'), excluding Corporate Cardholders, who apply for a Cashback Credit Card between 1 January 2024 to 30 June 2024 ('Offer Period') and the card is issued subsequently. This Offer is valid for Resident Indian customers only.
3. Credit Cardholders who have not repaid their minimum payment due within 30 days of their payment due date as mentioned on the credit card statement, will not be eligible for the Offer.
4. Credit Cardholders with updated KYC details with the Bank are eligible for this Offer.
5. Under this Offer, Cardholders will be entitled to ₹1,000 Amazon voucher on completing their transactions for minimum ₹10,000 and above within 30 days ('Offer Period') of Credit Card issuance ('Offer'). Upon qualification, the Cardholders will be issued an SMS and/or E-mail containing the membership ID (Privy Pass number) which can be used at <https://benefits.thriwe.com/> ('website'). The Cardholders will have to register on the website using basic details. Steps of redemption will be shared with fulfillment mailer.
6. Add-on credit Cardholders will have separate Offer eligibility. So, there will be a separate voucher eligibility on completing the first transaction on the primary card and a separate voucher eligibility on completing the first transaction on the add-on card, as per the Offer Period mentioned in Point 5.
7. Eligible customers will receive Amazon voucher within 60 days after completion of 30 days from credit card issuance.
8. Cardholders are required to complete first transaction within 30 calendar days of the date of issuance of the new credit card. The transaction refers to all types of sales transactions (including but without limitation, bill payments, online purchases, mail and telephone orders and insurance payments). Non-sales transactions, including but without limitation, finance charges, cash advance and cash advance charges, late payment charges, balance transfer or annual fees are not included.
9. Cancelled or refunded transactions will not be considered as first transaction.
10. Cardholders cannot combine any other welcome Offer/introductory Offer with this cashback Offer.
11. HSBC reserves the sole right to decide on whether a purchase transaction meets the eligibility criteria as listed above. All decisions with respect to the Offer shall be at the sole discretion of HSBC and the same shall be final, binding and non-contestable. Other than the specific entitlements available to the Cardholders under this Offer, any other claims with regard to this Offer against HSBC are waived.
12. This is a limited period Offer and HSBC in its sole discretion reserves the right to add, alter, modify, change or vary all or any of these Terms and Conditions or to replace, wholly or in part, this programme by another programme, whether similar to this programme or not, or to withdraw it altogether at any point in time by providing appropriate intimation to the Cardholder.
13. Issuance of the credit card is at the sole discretion of the Bank and is subject to the Bank's internal approval norms.
14. Interest needs to be shown and express consent must be provided in writing/calling on the toll free number or by providing an SMS to be called in relation to the Offer.
15. When the Cardholder shows any interest in the Offer by reaching out to the Bank by way of any of the above modes such as writing/calling on the toll free number or by providing an SMS, the said communication shall be treated as explicit and express consent to HSBC (including its representatives, group companies and service providers) to call the Cardholder on the contact number provided by the Cardholder in relation to the HSBC Credit Card irrespective of whether the Cardholder is a part of National Do Not Call registry/Do Not Call registry/National Customer Preference Register.
16. HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, as a result of participating in the Offer. The existence of any dispute shall not, by itself, constitute any claim against HSBC.
17. Any disputes arising out of or in connection with this Offer shall be subject to the exclusive jurisdiction of courts in Mumbai only.
18. The usage of the credit card is governed by applicable Terms and Conditions. Please visit www.hsbc.co.in for detailed Terms and Conditions.
19. This Offer is subject to force majeure events.
20. Tax liability, if any will be borne by the Cardholder.
21. By availing of the Offer, Cardholders shall be deemed to have accepted all the aforementioned Terms and Conditions in totality.

Amazon Voucher Terms and Conditions

1. Amazon Gift Cards (Gift Cards) may only be redeemed towards the purchase of eligible products. Purchases are deducted from the redeemer's Gift Card balance. Any unused Gift Card balance will remain associated with the redeemer's Amazon.in account and applied to purchases in order of earliest expiration date. If a purchase exceeds the redeemer's Gift Card balance, the remaining amount must be paid by credit card, net banking or debit card. No fees or charges apply to Gift Cards.
2. Gift Cards cannot be used to purchase other gift cards. Gift Cards cannot be reloaded, resold, transferred for value or redeemed for cash. Unused Gift Card balances associated with an Amazon.in account cannot be transferred to another Amazon.in account. No interest will be payable by Amazon on any Gift Card or Gift Card balance.
3. Amazon.in is not responsible if a Gift Card is lost, stolen, destroyed or used without permission. Amazon Seller Services Private Limited ('Amazon') will have the right to close customer accounts and take payment from alternative forms of payment if a fraudulently obtained Gift Card is redeemed and/ or used to make purchases on.
4. The Amazon.in Conditions of Use apply to Gift Cards. Amazon.in reserves the right to change these Gift Card terms and conditions from time to time in its discretion and without prior notice to you. All terms and conditions are applicable to the extent permitted by law.
5. The Gift Card is redeemable across all products on Amazon except apps, certain global store products and other Amazon.in gift cards.
6. Gift Cards once sold are non-refundable, whether you use it or not.
7. This Gift Card cannot be treated as a cash equivalent under any circumstance or interpretation and shall under no circumstances be exchanged for cash.
8. Validity of Gift Card cannot be extended; new gift cards cannot be provided against the expired/unused Gift Cards.
9. This Gift Card is not valid at any of Amazon.in alliance partner website/app or any retail outlets/stores.
10. All disputes arising out of or in connection to this scheme are subject to exclusive jurisdiction of the courts in Mumbai only.
11. Gift Cards are Prepaid Instruments subject to regulations issued by Reserve Bank of India. The issuer is required to share the Know Your Customer (KYC) details of the purchaser/redeemer of the Gift Card with RBI or such statutory authorities, as per statutory guidelines issued from time to time.