

Dear Customer,

In view of the latest guidance received from national and state authorities, please find below an update on the timings and services offered by our branches in India.

City	Branch address	Services offered	Branch timing (working days)
Kochi	Pulikkal Estates. M G Road, (Near Medical Trust Hospital), Kochi - 682 016	All banking services	Branch will function 5 days i.e. Monday to Friday between 10.00 a.m. to 4.00 p.m. from 15 July 2021 onwards
Hyderabad	6-3-1107 & 1108, Raj Bhavan Road, Somajiguda, Hyderabad – 500 082	All banking services	Branch operational time will be 10:00 a.m. to 4:00 p.m. from 19 June 2021 onwards
Kolkata	31 B B D Bag Dalhousie, Kolkata - 700 001	Essential banking services only	Branch operational time will be 10:00 a.m. to 3:00 p.m. during the period 15 July 2021 to 30 July 2021
	5 Ramani Chatterjee Road, Kolkata - 700 029		
Bengaluru	HSBC, No - 7, M.G.Road Bengaluru, Karnataka - 560001	All banking services	Branch operational time will be 10:00 a.m. to 4:00 p.m. from 14 June 2021 onwards
	Ground floor, HSBC, No. 84, Gandhi Bazar Main Road, Basavanagudi, Bengaluru - 560 004		
Coimbatore	Srivari Gokul Towers, Grd, Mezz, 108 Race Course Road, Coimbatore - 641 018	All banking services	Branch operational time will be 10:00 a.m. to 4:00 p.m. from 12 July 2021 onwards
Chennai	Rajalakshmi, No.5 & 7, Cathedral Road, Chennai - 600 086	All banking services	Branch operational time will be 10:00 a.m. to 4:00 p.m. from 12 July 2021 onwards
Ahmedabad	No. 35-47, Mardia Plaza Upper Level C G Road, Ahmedabad - 380 006	All banking services	Branch operational time will be 10:00 a.m. to 4:00 p.m. from 1 June 2021 onwards
All other branches	Please refer to the branch locator on our website for our branch addresses	All banking services	Branch operational time will be 10:00 a.m. to 4:00 p.m
<b>Please note that during this period, access to lockers in the operational branches will be available only on Mondays.</b>			

**The list of essential services is given below:**

- 1) Cash Deposits and Withdrawals
- 2) Clearing of Cheques
- 3) Remittances
- 4) Government transactions

HSBC Personal Internet and Mobile Banking continue to be available 24x7 for your regular banking requirements. HSBC SimplyPay UPI app can be used for transfers and payments across your bank accounts and to merchants.

We thank you for your continued support and consideration in these challenging times. Stay Safe.

Yours sincerely,

The Hongkong & Shanghai Banking Corporation, India.