

ANNEXURE- C

Data for the Month ending - 30 September 2024

List of NSDL Complaints

S.No	Received from	Carried Forward from Previous month	Received during the month	Total Pending	Resolved (*)	Pending at the end of month		Average Resolution time^ (in days)
						Pending for less than 3 Months	Pending for more than 3 Months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	4	0	4	0	0	3.5
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	
5	Grand Total	0	4	0	4	0	0	3.5

Trend of Monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved (*)	Pending **
1	April-24	0	2	1	1
2	May-24	1	1	2	0
3	June-24	0	0	0	0
4	July-24	0	1	1	0
5	August-24	0	1	1	0
6	September-24	0	4	4	0
7	October-24				
8	November-24				
9	December-24				
10	January-25				
11	February-25				
12	March-25				
	Grand Total	1	9	9	0

Trend of annual disposal of complaints

SNo	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	25	24	1
2	2018-19	1	15	16	0
3	2019-20	0	17	17	0
4	2020-21	0	23	23	0
5	2021-22	0	27	26	1
6	2022-23	1	36	36	1
7	2023-24	1	30	31	0
8	2024-25	0	9	9	0
	Grand Total		182	182	