

ANNEXURE- C

List of NSDL Complaints

Data for the Month ending - 30 April 2023

S. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved (*)	Pending at the end of month		Average Resolution time [^] (in days)
						Pending for less than 3 Months	Pending for more than 3 Months	
1	2	3	4	5	6	7		8
1	Directly from Investors	1	3	4	4	0	0	3.5
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	1	3	4	4	0	0	3.5

Trend of Monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved (*)	Pending**
1	April-23	1	3	4	0
2	May-23				
3	June-23				
4	July-23				
5	August-23				
6	Sep-23				
7	October-23				
8	Nov-23				
9	December-23				
10	Jan-24				
11	February-24				
12	Mar-24				
	Grand Total	1	3	4	0

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	25	24	1
2	2018-19	1	15	16	0
3	2019-20	0	17	17	0
4	2020-21	0	23	23	0
5	2021-22	0	27	26	1
6	2022-23	1	36	36	1
7	2023-24	1	3	4	0
	Grand Total		146	146	