Loan Products
Application Form
KEY THINGS YOU SHOULD KNOW

- We, The Hongkong and Shanghai Banking Corporation Limited, (HSBC/the Bank) offer Home Loans and Loan Against Property at floating rate of interest. For further details in this regard, please reach out to your Relationship Manager (RM) or visit the nearest HSBC branch or visit our website www.hsbc.co.in

- Floating rate loans are linked either to our 3-month Marginal Cost of Fund based Lending Rate (MCLR) or our Repo Linked Lending Rate (RLLR) which are published on our website. The 3 month MCLR and the RLLR are published by the Bank at the beginning of every month, which will be the benchmark rate for loans that are disbursed in that month. You have the option of choosing which benchmark should your floating rate loan be linked to. The floating rate of interest on all the loans linked to MCLR, disbursed by the Bank will be reset at an interval of 3 months from the month of loan disbursal. It will be reset against the 3 month MCLR published by the Bank in the month of reset. Any change in the 3-month MCLR will impact the interest rate on your loan. Similarly, floating rate of interest on all the loans linked to RLLR disbursed by the bank will be reset in line with the movement of the RLLR. Repo rate is normally reviewed by RBI’s Monetary Policy Committee at intervals of two months. In case of change in Repo Rate, RLLR will be changed in the beginning of the following month (by 7th calendar day of the following month). Consequent upon any change in RLLR, the rate of interest of loans linked to RLLR will undergo a change. This will have a corresponding impact typically on loan tenure keeping your Equated Monthly Instalment (EMI) constant. HSBC still reserves the right to change the EMI without giving effect to the tenure of the loan.

- The facility offered on your loan is subject to certain fees/charges applicable before and after disbursal. Please refer to the ‘Loan Service Charges and Fees’ section of our website for details

- We request you to read the loan agreement carefully and ensure that key terms such as interest rate, loan amount, loan tenure, EMI, processing fees, pre-payment charges, are clearly stated before you sign the agreement

- Your security documents is required to be stamped as per local stamp laws, at your expense. Your Relationship Manager would be able to advise you on the applicable stamp duty for your loan

- You are required to insure your property with an insurance company (for loss due to fire, earthquake, floods and other damages) with HSBC being the beneficiary of the issued insurance policy

- Interest on your loan will accrue on a daily basis on the total outstanding balance on that day, and will be payable monthly in EMIs through a Standing Instruction (SI) or letter of authority by debit to your HSBC account

- In case of under-construction properties, the loan is disbursed in tranches and only interest will be levied on the amount disbursed till the time property is completed or till 3 years from the date of disbursal of the first tranche, whichever is earlier. Upon completion of the property or post 3 years from the date of first disbursement the monthly installment of Pre Equated Monthly Installment (Pre-EMI) will be converted to Equated Monthly Installment comprising of principal and interest on the loan amount sanctioned.

  *Pre-EMI means interest on the disbursed loan amount from the date/dates of disbursement until the date of commencement of EMI at the rate indicated in final loan agreement/legal kit, and subject to changes from time to time

- You need to pay your Monthly Instalment on the EMI date. Non-payment of EMI would impact, including and not limited to:
  - Your credit rating (reporting to Credit Bureaus)
  - Other loans availed of from HSBC

- In addition to the above, HSBC may initiate collections and legal action to recover the dues; HSBC can recall the loan and the property can be attached

- Please seek independent professional tax advice for any tax related issues and implications on/of your loan

- We will notify you of any changes in the terms and conditions of this product with prior notice of 30 days
### DOCUMENTS REQUIRED FOR ALL LOANS (All documents to be self-attested)

<table>
<thead>
<tr>
<th>Proof of Identity (PI) (any one)</th>
<th>Proof of Present Residential Address (PRA) (any one)</th>
<th>Proof of Age (any one)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Passport</td>
<td>• Passport</td>
<td>• Passport</td>
</tr>
<tr>
<td>• Election/Voter’s ID</td>
<td>• Election/Voter’s ID</td>
<td>• Permanent driving licence</td>
</tr>
<tr>
<td>• Permanent driving licence</td>
<td>• Permanent driving licence</td>
<td></td>
</tr>
<tr>
<td>• Permanent Account Number (PAN card)</td>
<td>• Society outgoing bill (only from registered societies)</td>
<td></td>
</tr>
<tr>
<td>• Aadhaar card</td>
<td>• Electricity/Water/Telephone bill</td>
<td>• PAN card</td>
</tr>
<tr>
<td></td>
<td>• Gas bill (pipeline connection only)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Property tax bill</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Domicile certificate with address issued by Municipal Corporation</td>
<td></td>
</tr>
</tbody>
</table>

The above PI and PRA and proof of age is an indicative list and is acceptable based on our existing policy, as applicable at the time of application of the loan. For more details, you can speak to your Relationship Manager (RM) or visit the nearest branch.

**Please note:**
If the address on the document submitted by you as PI is the same as that declared in the application form, the document may be accepted as a valid proof of both PI and PRA. If the address indicated on the document submitted for PI differs from the address mentioned in the application form, a separate proof of PRA would be obtained.

We request you to submit completed application form to your RM. Kindly affix a passport size photograph with signature across.

### FINANCIAL DOCUMENTS REQUIRED (All documents to be self-attested)

Mentioned below are the basic documents required. You are requested to speak to your RM or visit the nearest branch for more details.

#### Salaried individuals
- Resident Indian
  - Latest 3 months’ salary slips showing statutory deductions
  - Bank statements for last 3 months showing last 3 salary credits

#### Self-employed individuals/partnership firm (loans will be extended in favour of partners)/private limited companies (loans will be extended in favour of directors)
- Acknowledged IT returns for last 2 years (including e-acknowledgement)
- P&L account, balance sheet certified/audited by CA and computation of income for last 2 years with all annexures and auditor's report
- Primary bank account statements for last 6 months
- For partnership firm additionally partnership deed is required
- For private limited companies additionally required:
  - a) Shareholding pattern or Memorandum and Articles of Association duly attested by a CA
  - b) List of directors

#### Consultant/Self-employed professional
- Acknowledged IT returns for last 2 years (including e-acknowledgement)
- P&L account, balance sheet certified/audited by CA and computation of income for the last 2 years with all annexures and auditor's report
- Primary bank account statements for last 6 months

#### NRI (Non-Resident Indian) applicant
- Salaried
  - Copy of valid Indian passport showing Visa stamps or copy of foreign passport equivalent documents
  - Copy of valid Visa/work permit/equivalent documents supporting the NRI status of applicant accountholder
  - Latest contract copy evidencing salary/salary certificate/wage slips
  - Overseas bank account statements for last 3 months showing salary credits
  - 3 months NRE/NRO account statement
  - Local bureau report of the country where customer is based

- Working in merchant navy
  - Latest contract copy. If on ‘home port’ for more than 6 months this year, future contract copy is required
  - Latest Continuous Discharge Certificate (CDC) for 3 years employment proof
  - Copy of passport for proof of identity
  - Bank account statements – 3 months of primary bank accounts
  - Local bureau report of the country where customer is based (applicable if country of residence is other than India)

- Self-employed
  - Trade licence or equivalent document
  - 6 months’ overseas bank account statements and NRE/NRO account statements
  - Computation of income, P&L account and balance sheet for last 3 years certified by a CA/CPA or any other relevant authority as the case may be (or equivalent company accounts
  - Passport copy with valid Visa stamp
  - Brief profile of the applicant and business in the specified format
  - Local bureau report of the country where customer is based

**Note:** Please refer to [www.hsbc.co.in](http://www.hsbc.co.in) for more information. The above stated requirements/documentation is subject to change and is at the sole discretion of The Hongkong and Shanghai Banking Corporation Limited, India (HSBC/the Bank).
<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Steps</th>
<th>No. of days</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Customer discusses loan requirement with HSBC</td>
<td>-------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>2.</td>
<td>Customer submits Home Loan application form, processing fee cheque of ₹5,000 plus applicable taxes and required documentation as per HSBC’s policy</td>
<td>4-5 working days post submission of complete documents</td>
</tr>
<tr>
<td>3.</td>
<td>HSBC processes the application and communicates the decision of pre-approval/decline. Letter is sent to customer informing of this decision 3-5 working days post submission of complete documents</td>
<td>4-5 working days post submission of complete documents</td>
</tr>
<tr>
<td>4.</td>
<td>On receipt of letter, customer submits property documents as applicable. HSBC completes evaluation of the property i.e. valuation and legal evaluation</td>
<td>3¹ working days post submission of copies of complete property documents</td>
</tr>
<tr>
<td>5.</td>
<td>Customer submits documents for finalisation of loan as per HSBC’s policy along with the balance processing fee cheque</td>
<td>3¹ working days post submission of copies of complete property documents</td>
</tr>
<tr>
<td>6.</td>
<td>The loan is processed based on HSBC’s policy</td>
<td>2 working days post submission of complete documents</td>
</tr>
<tr>
<td>7.</td>
<td>If the loan is sanctioned, customer submits loan agreement and other loan documents specified by HSBC for disbursal</td>
<td>2 working days post submission of complete documents</td>
</tr>
<tr>
<td>8.</td>
<td>Loan is disbursed post submission of loan agreement and other required documents by the customer</td>
<td>1 working day post submission of duly stamped and completed loan agreement</td>
</tr>
<tr>
<td>9.</td>
<td>Loan Pay Order is prepared</td>
<td>1 working day post loan disbursal</td>
</tr>
<tr>
<td>10.</td>
<td>HSBC dispatches welcome pack to the customer</td>
<td>7 working days post loan disbursal</td>
</tr>
</tbody>
</table>

For under construction property, your loan will be disbursed in full or in instalments as per the schedule submitted by the builder and progress of construction as assessed by HSBC. As per our guidelines, the loan disbursal will be subject to clearance of legal and valuation reports. Please do note that your loan disbursal is at the sole discretion of HSBC. The above timelines are indicative and we would strive to meet them on a best effort basis.

¹Legal Turnaround Time (TAT) is ‘State’ specific.

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**Home Loan**

To fulfil your dream of purchasing your own home.

**Features of Home Loan**

- Loans ranging from ₹3 lakh to ₹10 crore
- Loan tenures offered upto 20 years and for salaried applicants upto 25 years
- Loans are offered to Resident Indians and Non-Resident Indians (NRI) for ready properties, select under-construction properties approved by HSBC, purchase of plot of land, self-construction and home improvement. NRI applicants must have a local co-applicant or a local contact person

For more details on Home Loan, visit www.hsbc.co.in
**Smart Home**
A Home Loan that enables you to save on interest payments and thereby reduce tenure of your loan.

**Features of Smart Home**
- Loans ranging from ₹5 lakh\(^3\) to ₹10 crore\(^3\)
- Loan tenures offered upto 20 years and for salaried applicants upto 25 years
- Your Smart Home is operated through a Smart Home account that acts as a current account with an overdraft limit equal to the amount of the loan disbursed
- Your Smart Home account would be your loan account

For more details on Smart Home, visit www.hsbc.co.in

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**Loan Against Property (LAP)**
Raise funds against your residential property to take care of your business/personal needs.

**Features of LAP**
- Loans ranging from ₹3 lakh\(^3\) to ₹10 crore\(^3\)
- Loan tenures offered upto 15 years

For more details on LAP, visit www.hsbc.co.in

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**Smart Loan Against Property (SmartLAP)**
A loan against your residential property that enables you to save on interest payments and thereby reduce tenure of your loan.

**Features of SmartLAP**
- Loans ranging from ₹5 lakh\(^3\) to ₹10 crore\(^3\)
- Loan tenures offered upto 15 years
- Your SmartLAP is operated through a SmartLAP account that acts as a current account with an overdraft limit equal to the amount of the loan disbursed
- Your SmartLAP account would be your loan account

For more details on SmartLAP, visit www.hsbc.co.in

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\(^2\)Terms and conditions apply. All loans are at the sole discretion of The Hongkong and Shanghai Banking Corporation Limited, India (HSBC/the Bank). Loans available for applicants and properties in and around the city limits of Ahmedabad, Bengaluru, Chennai, Chandigarh, Hyderabad, Jaipur, Kolkata, Mumbai, New Delhi (NCR) and Pune are subject to change from time to time. For detailed terms and conditions, visit www.hsbc.co.in

\(^3\)The minimum and maximum loan amount depends on city of property and property type. For more details visit www.hsbc.co.in

The interest rate on your floating rate loan can be linked either to the Bank’s 3-month Marginal Cost of Fund based Lending Rate (MCLR) or the Bank’s Repo Linked Lending Rate (RLLR) as chosen by you. Any revision in the monthly Marginal Cost of Fund based Lending Rate (MCLR) or Repo Linked Lending rate (RLLR) would impact your interest rate.
**Summary of Key Terms**

The information contained in this table summarises key product features and charges. It is not intended to replace any terms and conditions.

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<td><strong>Product Features</strong></td>
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<tr>
<td><strong>Account Features</strong></td>
<td></td>
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<tr>
<td>• Home Loan: Helps you fulfil your dream of purchasing your own home</td>
<td>Application Form - Loan Products (MITC)</td>
</tr>
<tr>
<td>• Smart Home Loan: Enables you to save on interest payments and thereby reduce tenure of your loan</td>
<td>Refer Home Loans section on <a href="http://www.hsbc.co.in">www.hsbc.co.in</a></td>
</tr>
<tr>
<td>• Loan Against Property (LAP): Raise funds against your residential property to take care of your business/personal needs</td>
<td></td>
</tr>
<tr>
<td>• SmartLAP: A loan against your residential property that enables you to save on interest payments and thereby reduce tenure of your loan</td>
<td></td>
</tr>
<tr>
<td><strong>Product Offering</strong></td>
<td>HSBC offers Home Loan and Loan Against Property at floating rate of interest for more details, please contact your Relationship Manager (RM) or you can visit the nearest HSBC Branch, India (HSBC) branch or visit our website <a href="http://www.hsbc.co.in">www.hsbc.co.in</a></td>
</tr>
<tr>
<td><strong>Financials</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Interest Rates</strong></td>
<td>Floating rate loans are linked either to our 3-month Marginal Cost of Fund based Lending Rate (MCLR) or our Repo Linked Lending Rate (RLLR) which are published on our website. Interest on your loan will accrue on a daily basis and any change in interest rates would typically lead to a revision in the Home Loan tenure and the EMI would remain constant, however the Bank still reserves the right to change the EMI without giving effect to the tenure of the Loan.</td>
</tr>
<tr>
<td><strong>Marginal Cost of Fund based Lending Rate (MCLR)</strong></td>
<td>The Interest rate on your Floating Rate Loan is linked to HSBC’s published 3-month Marginal Cost of Fund based Lending Rate (MCLR) and will be reset on a three monthly basis. The 3-month MCLR is published by HSBC at the beginning of every month, which will be the benchmark rate for loans that are disbursed in that month. The floating rate of interest on all the loans disbursed by HSBC will be reset at an interval of 3 months from the month of loan disbursal. It will be reset against the 3-month MCLR published by HSBC in the month of reset. The reset will be done by the 7th calendar day of the month (refer to the example below). A revision in the applicable rate of interest will typically lead to a revision in the loan tenure keeping EMI constant. However, HSBC still reserves the right to change the EMI without giving effect to the tenure of the loan. The revised loan interest rate will be notified to you by SMS, or E-mail or letter as per HSBC’s prevailing policy; however SMS will be the preferred mode. Though the current benchmark rate applicable to your loan is the 3-month MCLR, HSBC reserves the right to change the benchmark rate to a different maturity MCLR, with due notice as prescribed regulatory timeline to you. The applicable rate of interest on your loan is the 3-month MCLR plus the margin (spread). The margin charged to you will not be increased throughout the tenure of the loan, except on account of deterioration in the credit risk profile of the borrower. Example: Loans disbursed during Month 1 will be benchmarked against the 3-Month MCLR of Month 1. For all Loans disbursed during Month 1, the interest will be reset in Month 4 against the 3-Month MCLR published at the beginning of Month 4 (by the 7th calendar day of Month 4). The interest rate will continue to be reset every 3 months, i.e. in Month 7, 10 of the year and so on. Similarly, all loans disbursed in Month 2 will be reset against the 3-Month MCLR published at the beginning of Month 5 (by 7th calendar day of the Month 5). This will continue to be reset every 3 months, i.e. in Month 8 and Month 11 of the year, and so on.</td>
</tr>
</tbody>
</table>
**Repo Linked Lending Rate (RLLR)**

HSBC’s Repo Linked Lending Rate (RLLR) is pegged to RBI’s repo rate, rounded off to the nearest 5 bps. The interest rate in loans which are linked to RLLR will undergo re-pricing (i.e. upwards or downwards as the case may be) in line with the movement of the RLLR. Repo rate is normally reviewed by the RBI’s Monetary Policy Committee at intervals of two months. In case of change in Policy Repo Rate, RLLR will be changed in the beginning of the following month (by 7th calendar day of the following month). Consequent upon any change in RLLR, the rate of interest of loans linked to RLLR will undergo a change.

A revision in the applicable Rate of Interest would typically lead to a revision in the Home Loan tenure and the EMI would remain constant, however the Bank still reserves the right to change the EMI without giving effect to the tenure of the Home Loan.

The revised loan interest rate will be notified to you by SMS, or e-mail or letter as per the Bank’s prevailing policy; however SMS will be the preferred mode.

The applicable Rate of Interest on your loan is the RLLR plus the margin (spread). The margin charged to you will not be increased throughout the tenure of the loan, except on account of deterioration in the credit risk profile of the borrower.

RLLR Linked Loan disbursed during Month 1 will be benchmarked against the RLLR of Month 1. The policy repo rate is reviewed by the RBI in the Monetary Policy Committee every 2 months. If the repo rate is changed by the RBI in month 1, the interest will be reset in Month 2 against the revised RLLR at the beginning of Month 2 (by the 7th calendar day of Month 2). If the repo rate is changed by the RBI in month 2, the interest will be reset in Month 3 against the revised RLLR at the beginning of Month 3 (by the 7th calendar day of Month 3).

| Processing Fees | 1% of the sanctioned loan amount or ₹10,000 whichever is higher. Processing fee paid is non-refundable unless specifically communicated to you by HSBC. |
| Conversion Fees | 0.50% of limit outstanding or current account limit whichever is higher plus applicable taxes are payable at the time of converting the loan from Normal to Smart, Smart to Normal or within different variants of Smart loan. |
| Non-utilization/Commitment fee (Applicable for Smart Home Loan/LAP) | Up-to 1% fees on amount above 25% of the SHCF/SLCF sanctioned amount. In the event if the Excess Funds in the SHCF/SLCF account are more than 25% of the SHCF/SLCF sanctioned Amount ('Threshold limit'), then the Bank may at its sole discretion charge a Non-utilisation/Commitment fee of 1% p.a. on the balance amount maintained over and above the Threshold. Example – If Non-utilisation/Commitment fees is 1%, original sanctioned SHCF/SLCF amount is ₹2,000,000 and limit defined as 25% i.e. ₹500,000/- In this scenario if the fund in the SHCF/SLCF account is ₹600,000, then the Non-utilisation/Commitment fees of 1% will be charged on ₹100,000. (This is for illustration purpose only) |
| Switching Charges for switching from RLLR to MCLR or vice versa | 0.25% of limit outstanding or current account limit whichever is higher plus applicable taxes are payable at the time of converting the loan MCLR to RLLR or vice-versa. |
| Prepayment Charges | NIL prepayment charges for floating rate loans. |
| Service Charges | Certain services are offered on the loan facility at respective fees or charges as specified in the tariff section. |

**Note:** Please be advised that applicable Indirect Taxes would be recovered on all our fees and charges and any other amount liable to tax under prevailing Indirect Tax Laws.
<table>
<thead>
<tr>
<th><strong>Key Terms</strong></th>
<th><strong>For more information</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Documents Required</strong></td>
<td>Know Your Customer (KYC) documents such as Proof of Identity, Proof of Address as per prevailing policy.</td>
</tr>
<tr>
<td><strong>Security Documents</strong></td>
<td>Your security documents need to be stamped as per local stamp duty laws, at your expense.</td>
</tr>
<tr>
<td><strong>Conditions for Disbursement</strong></td>
<td>Your loan disbursement is subject to certain terms and conditions, please refer to Most Important Terms and Conditions (MITC) for more details.</td>
</tr>
<tr>
<td><strong>Insurance</strong></td>
<td>You are required to insure your property with an Insurance Company for loss due to fire, earthquake, floods and other damages, with (HSBC) being the beneficiary of the insurance policy.</td>
</tr>
<tr>
<td><strong>Key Fact Statement</strong></td>
<td>You would be required to sign a Key Fact Statement which carries the key terms of your loan such as loan amount, loan tenure, interest rate of your loan.</td>
</tr>
<tr>
<td><strong>Repayment</strong></td>
<td>You need to repay the loan in EMIs on the EMI date. Such repayments need to be through a Standing Instruction (SI) from your HSBC account through a letter of authority to debit your HSBC account.</td>
</tr>
<tr>
<td><strong>Default</strong></td>
<td>You need to pay your EMI on the EMI date. Non-payment of EMI would impact, including and not limited to: • Your credit rating (reporting to Credit Bureaus) • Other loans availed of from HSBC In addition to the above, HSBC may initiate collections and legal action to recover the dues; HSBC can recall the loan and the secured asset as equitably mortgaged for the loan can be attached for recovery of dues.</td>
</tr>
<tr>
<td><strong>Prepayment and Foreclosure</strong></td>
<td>You can prepay/foreclose the loan by giving a notice in writing and pay in accordance with our rules of prepayment/foreclose, along with charges if any.</td>
</tr>
<tr>
<td><strong>Tax</strong></td>
<td>Please seek independent professional tax advice for any tax related issues and implications on/of your loan.</td>
</tr>
<tr>
<td><strong>Disclosures</strong></td>
<td>You acknowledge our right to provide details of your account to third party agencies for the purpose of availing support services of any nature by us, without any specific consent or authorisation from you or any joint applicants/ add-on customers. Refer detailed MITC section for detailed disclosures.</td>
</tr>
</tbody>
</table>

**Your Voice**

In case of any questions or further information, please contact your Relationship Manager who will be happy to help. You can also:
• Call our PhoneBanking service
• Visit us at any of our branches

All grievance/escalations should be marked to:

The Manager, Customer Care Centre,
The Hongkong and Shanghai Banking Corporation Limited,
Rajalakshmi, No. 5 and 7, Cathedral Road, Chennai - 600 086.
This MITC covers following loan products:

i. Home Loan (Home Loan)
ii. Smart Home (Smart Home)
iii. Loan Against Property (LAP)
iv. Smart Loan Against Property (SmartLAP)

1. Fees and charges

- A list of our fees and charges applicable on our Home Loan products are set out in the tariff section of this application form, and are updated on our website (www.hsbc.co.in). They are also available upon request at any of our branches across India.
- You are requested to note that the tariff structure is subject to change with prospective effect from time to time at our sole discretion, however we will notify you with a 30 days advance notice about any such change.
- However, please note that 30 days notice would not be applicable to changes in interest rates and any charge levied as a result of regulatory requirements. Revised tariff would be displayed at our branches and on our website (www.hsbc.co.in).
- Please be advised that applicable indirect taxes and any other amount liable to tax under prevailing Indirect Tax Laws would be recovered on all our fees and charges.
- You are required to note that the Late Payment Charge (LPC) will be applicable if the EMI is not paid on the EMI date. The LPC also includes penal interest and charges for delayed instalments on account of cheque bounce or dishonoured Standing Instruction (SI).
- For additional information, you can visit any of our branches in India or call our PhoneBanking service.

### Table: TARIFF SHEET

<table>
<thead>
<tr>
<th>Home Loan/Smart Home/LAP/Smart LAP</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processing Fee (PF)</td>
<td>1% of the sanctioned loan amount or ₹10,000, whichever is higher, will be applicable as your PF plus applicable taxes* The fee will be collected from you in two parts: ₹5,000 plus applicable taxes* is payable upfront along with the loan application and the balance PF plus applicable taxes* is payable before loan disbursal. <strong>Please note that the PF paid by you is non-refundable.</strong></td>
</tr>
<tr>
<td>Non-utilization Fee (Applicable to Smart Home Loan and Smart LAP)</td>
<td>Up-to 1% fees on amount above 25% of the SHCF sanctioned amount in the event if the Excess Funds in the SHCF account are more than 25% of the SHCF sanctioned Amount ('Threshold limit'), then the Bank may at its sole discretion charge a Non-utilisation fee/Commitment fee of 1% p.a. on the balance amount maintained over and above the Minimum Threshold. Example – If non-utilisation/Commitment fee fees is 1%, original sanctioned SHCF amount is ₹2,000,000 and limit defined as 25% i.e. ₹500,000/- In this scenario if the fund in the SHCF account is ₹600,000, then the non-utilisation fees/Commitment fee of 1% will be charged on ₹100,000. (This is for illustration purpose only)</td>
</tr>
<tr>
<td>Switching Charges for switching from RLLR to MCLR or vice versa</td>
<td>Up-to 1% fees on amount above 25% of the SHCF sanctioned amount in the event if the Excess Funds in the SHCF account are more than 25% of the SHCF sanctioned Amount ('Threshold limit'), then the Bank may at its sole discretion charge a Non-utilisation fee/Commitment fee of 1% p.a. on the balance amount maintained over and above the Minimum Threshold. Example – If non-utilisation/Commitment fee fees is 1%, original sanctioned SHCF amount is ₹2,000,000 and limit defined as 25% i.e. ₹500,000/- In this scenario if the fund in the SHCF account is ₹600,000, then the non-utilisation fees/Commitment fee of 1% will be charged on ₹100,000. (This is for illustration purpose only)</td>
</tr>
<tr>
<td>For delayed instalments on account of cheque bounce or dishonoured SI</td>
<td>₹250 per instance.</td>
</tr>
<tr>
<td>Penal interest on the delayed instalments on account of cheque bounce or dishonoured SI</td>
<td>Additional 2% over and above the existing interest rate on your loan account will be charged for the overdue amount.</td>
</tr>
<tr>
<td>Prepayment charges</td>
<td>NIL</td>
</tr>
</tbody>
</table>

**Note:**

1. The interest rate on your floating rate loan, is linked to the Bank’s 3-month Marginal Cost of Fund based Lending Rate (MCLR) or the Bank’s Repo Linked Lending Rate (RLLR) as chosen by you. Any revision in the 3-month Marginal Cost of Fund based Lending Rate (MCLR) or the Repo Linked Lending Rate (RLLR) would also have an impact on your interest rate.
2. For processing prepayment requests, you are required to send, a written instruction communicating your desire to prepay and intent of reducing either of the loan tenure or EMI. In the absence of clear instruction, we would by default reduce the loan tenure. In case excess funds are received towards the loan account **without any written instructions** to prepay, for Smart Home Loans/Smart LAP the amount will be credited to the Smart Home/Smart LAP account which will impact the available balance in the account. However for Home Loan, such excess amounts will be apportioned towards the principal amount of the loan.

*Please note that basis Goods and Services Tax (GST) regulations and notified GST rates, Central GST and State/Union Territory GST or Inter-State GST, as applicable, would apply on our fees and charges with effect from 1 July 2017.*

**Note:**

We reserve the right to vary charges or fees from time to time by giving you prior notice of not less than 30 days for any variation affecting fees and charges under our control or affecting your liabilities or obligations or for such reasonable period as we may specify in the case of other variations. We will immediately update, on our website, any changes to the tariff.

If we have made any change without notice, we will notify the change within 30 days. If such change is to your disadvantage, you may within 60 days of the notice, close your account without having to pay any prepayment charge.

We would not be bound by a month’s notice for change in interest rates or any charge levied as a result of regulatory requirements.

*Please note that basis Goods and Services Tax (GST) regulations and notified GST rates, Central GST and State/Union Territory GST or Inter-State GST, as applicable, would apply on our fees and charges with effect from 1 July 2017.*
**Service charges for all products**

| Request for copy of property documents held with the Bank | ₹500 |

**Legal/Other charges**

| Legal and Other Miscellaneous charges: Expenses incurred on proceedings under SARFAESI Act/proceedings under Section 138 of NI Act and/or other litigation on the account | As per actuals applicable to an overdue/delinquent account |

**Conversion Fees**

0.50% of limit outstanding or current account limit whichever is higher plus applicable taxes are payable at the time of converting the loan from Normal to Smart, Smart to Normal or within different variants of Smart loan.

**Other Services**

| Request for change of EMI date, rescheduling of loans (increase/decrease in EMI/tenure). Request for daily interest calculation details. |

2. **Services Offered**


*The services offered in this section are currently not chargeable to you.

3. **Interest**

- On a monthly basis, you would be required to repay the principal amount of the loan and interest on the loan at the rate as set out in the agreement.
- Interest on your loan accrues on a daily basis on the total outstanding balance on that day, and is compounded and will be payable monthly on EMI dates as mentioned in point No 4 herein.
- If your Equated Monthly Instalment (EMI) date falls on a Sunday/public holiday, your interest will be calculated inclusive of that day and debited on the next working day.
- The interest rate on the Floating Rate Loan which is linked to HSBC's published 3-month Marginal Cost of Fund based Lending Rate (MCLR) and will be reset on a three monthly basis. The 3-month MCLR is published by HSBC at the beginning of every month, which will be the benchmark rate for loans that are disbursed in that month.
- The interest rate on the Floating Rate Loan which is linked to HSBC's published Repo Linked Lending Rate (RLLR) will undergo re-pricing (i.e. upwards or downwards as the case may be) in line with the movement of the RLLR. Repo rate is normally reviewed by the Monetary Policy Committee at intervals of two months. In case of change in Policy Repo Rate, RLLR will be changed in the beginning of the following month (by 7th calendar day of the following month). Consequent upon any change in RLLR, the rate of interest of loans linked to RLLR will undergo a change. The RLLR is published by HSBC at the beginning of every month, which will be the benchmark rate for loans that are disbursed in that month and chosen to be linked to the RLLR.
- The floating rate of interest on all the loans linked to 3-month MCLR disbursed by HSBC will be reset at an interval of 3 months from the month of loan disbursal. It will be reset against the 3-month MCLR published by HSBC in the month of reset. The reset will be done by the 7th calendar day of the month.
- The floating rate of interest on all the loans linked to RLLR disbursed by HSBC will be reset on the month following the announcement by RBI on change of policy repo rate. The reset will be done by the 7th calendar day of the month. (refer to the example below)

**Example:**

1) A MCLR linked Home Loan disbursed during Month 1 will be benchmarked against the 3-Month MCLR of Month 1. For all Home Loans disbursed during Month 1, the interest will be reset in Month 4 against the 3-Month MCLR published at the beginning of Month 4 (by the 7th calendar day of Month 4). The interest rate will continue to be reset every 3 months, i.e. in Month 7, 10 of the year and so on. Similarly, all Home Loans disbursed in Month 2 will be reset against the 3-Month MCLR published at the beginning of Month 5 (by 7th calendar day of the Month 5). This will continue to be reset every 3 months, i.e. in Month 8 and Month 11 of the year, and so on.

2) A RLLR Linked Home Loan disbursed during Month 1 will be benchmarked against the RLLR of Month 1. The policy repo rate is reviewed by the RBI in the Monetary Policy Committee every 2 months. If the repo rate is changed by the RBI in month 1, the interest will be reset in Month 2 against the revised RLLR at the beginning of Month 2 (by the 7th calendar day of Month 2). If the repo rate is changed by the RBI in month 2, the interest will be reset in Month 3 against the revised RLLR at the beginning of Month 3 (by the 7th calendar day of Month 3).

A revision in the applicable Rate of Interest would typically lead to a revision in the Home Loan tenure and the EMI would remain constant, however the Bank still reserves the right to change the EMI without giving effect to the tenure of the Home Loan.

- The revised loan interest rate will be notified to you by SMS, or E-mail or letter as per HSBC's prevailing policy; however SMS will be the preferred mode. Though the current benchmark rate applicable to your loan maybe either the RLLR or the 3-month MCLR, HSBC reserves the right to change the benchmark rate to a different maturity MCLR, with due notice to you.
- The applicable rate of interest on your loan is the 3-month MCLR or the RLLR plus the margin (spread). The margin charged to you will not be increased throughout the tenure of the loan, except on account of deterioration in the credit risk profile of the borrower.
- Your SmartLAP/Smart Home account can be used for other regular banking transactions. Excess funds over and above the EMI deposited by you into the account will result in savings on interest as the account will compute interest only on the net debit/ledger balance on a daily basis. This interest offset enables you to reduce the interest paid and thereby resulting in a reduced tenure of the loan.
- However, in the event the Excess Funds in the SHCF/SLCF account are more than the Threshold Limit then the Bank may at its sole discretion charge Non-utilization/Commitment Fee as mentioned and agreed in the Key Fact Statement.

The Customer acknowledges that the bank has discretion to change Non-utilization/Commitment fee or ‘Threshold Limit’ basis internal review with prior notification to the customer.
Changes in the rate of interest
Your floating interest rate loan is linked either to our 3-month Marginal Cost of Fund based Lending Rate (MCLR) or the Repo Linked Lending Rate (RLLR). Any change in the 3-month MCLR or RLLR would also have an impact on your rate of interest of your loan.

4. EMI Date
Your EMI date would be either the 1st or the 15th of every month following the month of disbursal. For loans disbursed between the 1st and the 15th, the EMI would fall on the 1st of the next month and for loans disbursed between the 15th and the 31st of the month, the EMI would fall on the 15th of the next month.

5. Conditions for disbursement

- We may disburse the quantum of loan in lump sum or in instalments, at our own discretion depending on whether the property is under-construction or complete in all respects or existing for a certain number of years as acceptable to our internal policies.
- We would also be at liberty to disburse the loan amount directly to the builder/seller/society as the case may be and also as requested/specified/directed by you. We will not be responsible/liable in any manner whatsoever for any delay from your side in providing such request/specification/direction. You will not claim any costs, charges and expenses in relation to any non-disbursal by us, due to any such delay from your side. If you authorise us to handover the disbursement proceeds to the aforesaid persons directly, then after such disbursement as per your instructions, we will be discharged from our liability to make the disbursement.
- We would be free to stop disbursements of further instalments, on happening of any of the events which will affect the security created in any way, i.e. due to stoppage of construction, delay in construction, litigation, acquisition, requisition, reduction in the value of the security offered, on happening of any events as stipulated in the loan agreement under the heading “Events of default” or for any other reason as deemed fit by HSBC.
- Disbursements under the loan shall be made subject to fulfillment and compliance with the terms and conditions of the agreement for loan and furnishing of all other standard documents and writings executed by you and as specified by HSBC, including the following:
  a. No event of default has occurred or is subsisting.
  b. You furnishing an evidence that the disbursement requested by yourselves is required for the purpose for which the loan was initially approved.
  c. You furnishing such documents, evidences and writings as may be required in connection with the requested disbursement.
  d. No circumstances shall have occurred which in our opinion, may make it impossible for you to fulfill the obligations under documents executed or undertaken in the terms and conditions of the agreement for loan or other standard documents and writings executed by you for availing of the loan.
  e. You delivering the evidence to our satisfaction that all consents, approvals and permissions required to avail of the loan and to comply with all documentation related to availing of the loan including creation of security, is completed.
  f. You need to insure the property with an insurance company, against loss by fire, earthquake, floods and other damages, with The Hongkong and Shanghai Banking Corporation Limited, India, as the beneficiary. You are required to furnish copy of the insurance policy with respect to the property(ies) endorsed in favour of HSBC as the financier/mortgagee.
  
- The disbursement shall be deemed to have been made to the borrower(s) on the date of actual disbursal of the loan on HSBC’s system or the date of the cheque or the payment advice whichever is earlier. Therefore, the interest on the loan shall accrue in favour of HSBC from the date of the disbursement or cheque/payment advice/pay order/transfer by HSBC whichever is earlier, irrespective of the time taken for the transit/collection/realisation of the cheque/pay order by the borrower(s). The EMIs on the loan will commence based on the date of disbursal of the loan.
- In cases of under-construction properties, we shall have the discretion to disburse the loan without any conditions, however, we may exercise our discretion to disburse in certain circumstances, only after the construction/ improvement of such property has commenced and you producing documentary proof to us. We shall make disbursements in stages as per the progress of work, in terms of our internal norms and guidelines. You shall not hold us responsible for any delay in the construction/giving possession of/completion of the property by the developer/builder/society to yourselves or for quality, condition, fitness of the property even if we may have approved/sanctioned any facilities to such developer/promoter/builder/development authority or given you any information about such promoter/property/builder/development authority. You shall have to abide by all its obligations as required in case of availing of loan for an under-construction property.
- The Home Loan for Under-construction property is disbursed in tranches and only interest will be levied on the loan amount disbursed till the time property is completed or upto 3 years from the date of disbursal of the first tranche, whichever is earlier.
  
- On completion of the property or post 3 years from the date of first disbursal of the tranche, whichever is earlier, loan will get automatically converted from Interest servicing loan to EMI servicing loan without taking any consent of whatsoever nature form the Borrower(s). Conversion will happen without downsizing the sanctioned loan amount.
  
- If loan is auto converted the EMI will be calculated as follows -
  a. Normal Home Loan - the EMI will be calculated on the sanctioned loan amount. However, the interest only will be charged on the disbursed amount. The excess amount collected will be apportioned towards the principal outstanding which will lead to faster principal prepayment and closure of the loan.
  b. Smart Home Loan - the EMI will be calculated on the disbursed amount and not the sanctioned loan amount.
  
- Once the loan is auto converted the Bank will intimate the customer with revised EMI amount and loan tenure.
  
- The standing instruction given by the borrower(s) to debit higher/their savings/current account to recover the Pre-EMIs at time of disbursal of the first tranche will be used to recover the EMI post auto conversion of the loan from Pre-EMI to EMI Servicing.
  
- After conversion of the loan to EMI Servicing loan, if the Borrower(s) wish avail further tranche disbursal or wish to downsize the loan, he/she/they need to inform the Bank in writing along with necessary documents as requested by Bank from time to time.
  
- In case of future tranche disbursal post conversion to EMI Servicing, the account limit as well as the outstanding of the loan will increase by the tranche amount disbursed. This will lead to an increase in the EMI of the loan.
  
- In case you wish to convert your loan to EMI servicing before property completion or 3 years from the disbursal of the first tranche (whichever is earlier) you should inform the Bank about the same in writing and also instruct the Bank to convert the Pre-EMI to EMI.

6. Loan Disbursement
Your pre-approval expires after 120 days post which a fresh pre-approval will have to be sought. The pre-approval may be kept open at the Bank’s sole discretion. We may at our sole discretion recall the loan offer/pre-approval at any point of time.

7. Repayment

- You need to repay the loan in monthly instalments on the EMI date as mentioned in point No 4 herein. You are required to repay the loan EMI through Standing Instruction from your HSBC account/letter of authority to debit your HSBC account.
- Your instalment amount would comprise of principal and interest, that are payable in EMIs as set out in the loan agreement/Key Fact Statement.
- You would be required to pay outstanding balance, if any, pertaining to his loan account (after payment of all instalments) on the last EMI date as notified by us.
- You would be required to pay the instalments, irrespective of you utilising any of the loan funds disbursed by HSBC from the loan account as per the disbursement advice signed by yourselves.
• You need to ensure that the repayment instrument/instruction is honoured accordingly, you must ensure that:
  a. Sufficient funds are available in the designated account to be debited.
  b. You do not cancel/put stop payment on the cheques/instruments given towards the loan payment.
  c. You do not cancel or vary payment arrangement/Standing Instructions (unless required by us) given towards the loan repayment.
  d. You do not close or change the account on which repayment instrument is drawn (unless you make an alternate arrangement for the repayment as agreeable to us).
• If you do not pay the instalment on or before the relevant EMI date; the outstanding loan amount and all accrued interest would become immediately EMI and payable. You would also be liable to pay the fee as set out in the Tariff Sheet.

8. Default
• In the event of default (i.e., if the amount EMI is not paid by the EMI date or breach of any clause of the agreement), you will be sent reminders from time to time for payment of any outstanding on your loan account, by post, fax, telephone, e-mail, SMS messaging and/or through third parties appointed for collection purposes to remind, follow-up and collect dues. Any third party so appointed, shall adhere to the Indian Banks Association’s (IBA) code of conduct on debt collection.
• We will follow a defined process in accordance with our guidelines for recovery of dues. The process will involve sending you reminders via notice or by making personal visits and/or repossession of security. Our collection policy is built on fair treatment and persuasion.
• As per The Reserve Bank of India guidelines, we provide credit information relating to any customer who has availed of a credit facility, to the Credit Information Companies (CICs) or any other licensed bureau on a monthly basis. The information provided reflects the status as at the previous month-end and includes information regarding whether the loan account is regular or delinquent. In the event a loan account is delinquent as of the date of such reporting and the account is subsequently regularised, the status of the account will only be updated prospectively, at the time of the next monthly reporting. As per CICs, all changes in your status are updated within a maximum of 30 days. To avoid any adverse credit history with CICs, you should ensure that timely payment of the amount due on the loan amount is duly made.

9. Prepayment and foreclosure
• You can prepay/foreclose the loan by giving a notice in writing and pay in accordance with our rules of prepayment/foreclose, along with charges if any (Please refer to the Loans – Service Charges and Fees section of our website for more details).
• If you make a prepayment/pay towards foreclosure by cheque, the payment will take effect only when the cheque is cleared.
• Your original documents submitted to us, would be returned within 15 days of satisfactorily loan closure, as per the conditions of the loan agreement signed by you.

10. Statement of account
We will send across a half-yearly statement of the loan account at your correspondence address registered on the Bank’s record. If you have signed up for Internet Banking and electronic statement, a paper copy will not be sent to your correspondence address.
If you need a copy of the statement of account, you may call our PhoneBanking service or visit our branch and request for a copy subject to the applicable fee.

11. Know Your Customer/Due diligence requirement
In line with the requirements of the HSBC’s policy, the Know Your Customer (KYC) documents along with other documentation need to be submitted at the time of opening a new account or as and when requested by HSBC. HSBC reserves a right to allow/Restrict operations in a newly opened/existing accounts maintained with HSBC, if the customer is not able to satisfy the due diligence requirements in line with the HSBC’s policy.
HSBC reserves a right to block transactions/allow operations in a newly opened/existing accounts maintained with HSBC, if the account deliverables/welcome letter/welcome pack/bank correspondences not limited to account statements, etc., are returned undelivered and HSBC is unable to contact you at the address/contact number provided by you at the time of account opening/updated in HSBC’s records.

12. Sanctions
HSBC and other members of the HSBC Group are required to and may take any action to meet Compliance Obligations relating to or in connection with the detection, investigation and prevention of Financial Crime (Financial Crime Risk Management Activity) and act in accordance with the laws, regulations and requests of public and regulatory authorities operating in various jurisdictions which relate to Financial Crime. HSBC may take, and may instruct (or be instructed by) any other member of the HSBC Group to take, any action which it or such other member, in its sole and absolute discretion, considers appropriate to take in accordance with all such laws, regulations and requests.
Such action may include but is not limited to (a) screening, interoperating and investigating any instruction, communication, drawdown request, application for services, or any payment sent to or by you, or on your behalf; (b) investigating the source of or intended recipient of funds, (c) combining customer information with other related information in the possession of the HSBC Group, and/or (d) making further enquiries as to the status of a person or entity, whether they are subject to a sanctions regime, or confirming your identity and status and (e) share information on a confidential basis with such HSBC Group offices whether located in India or overseas in relation to prevention of Financial Crime.
Exceptionally, our Financial Crime Risk Management Activity may lead to us delaying, blocking or refusing the making or clearing of any payment, the processing of your instructions or application for services or the provision of all or part of the services. To the extent permissible by law, neither we nor any other member of HSBC Group shall be liable to you or any third party in respect of any loss (whether direct or consequential and including, without limitation, loss of profit or interest, however it arose) that was suffered or incurred by you or a third party, caused in whole or in part in connection with the undertaking of Financial Crime Risk Management Activity.
In certain circumstances, the action which HSBC may take may prevent or cause a delay in the processing of certain information. Therefore, neither HSBC nor any member of the HSBC Group warrants that any information on the HSBC’s systems relating to any payment messages or other information and communications which are the subject of any action taken pursuant to this clause is accurate, current or up-to-date at the time it is accessed, whilst such action is being taken.

For the purpose of the present clause:
‘Compliance Obligations’ means obligations of the HSBC Group to comply with: (a) laws or international guidance and internal policies or procedures, (b) any demand or request from authorities or reporting, disclosure or other obligations under laws, and (c) laws requiring us to verify the identity of our customers.
‘Financial Crime’ includes money laundering, terrorist financing, bribery, corruption, tax evasion, fraud, evasion of economic or trade sanctions, and/or any acts or attempts to circumvent or violate any laws relating to these matters.
13. Customer service
We're here to help
If you have any questions or would like further information, please contact your Relationship Manager who will be happy to help. You can also,
- Call our PhoneBanking service or
- Visit us at any of our branches or
Please note that all grievance/escalations should be marked to:
The Nodal Officer,
The Hongkong and Shanghai Banking Corporation Limited,
Rajalakshmi, No. 5 and 7, Cathedral Road,
Chennai - 600 086, India.
Nodal Officer e-mail: nodalofficerinm@hsbc.co.in
You may contact the Nodal Officer Team on +91-44-3911-1217 (Between 9:30 a.m. and 6:00 p.m.; from Monday to Friday).

14. Disclosures

- You acknowledge our right to provide details of your account to third party agencies for the purpose of availing support services of any nature by us, without any specific consent or authorisation from you or any joint applicants/add-on customers
- HSBC is required to provide information relating to credit history/repayment record of the customer to a credit information company (specifically authorised by RBI), in terms of the Credit Information Companies (Regulation) Act, 2005; including information relating to any default committed by the customer in discharge of the customer's obligation, as HSBC may deem appropriate and necessary, with any existing or future credit bureaus/credit reference agencies as determined by HSBC from time to time. Such entities may further make available processed information or data or products thereof to banks/financial institutions and other credit grantors
- As per Indian Banks Association (IBA) guidelines, we provide information related to our charge on your property against the credit facility availed by you, to the Central Registry of Securitisation Asset Reconstruction and Security Interest of India (CERSAI). The information would reflect with CERSAI till your loan account is operational with us. We will de-register our charge on CERSAI records within 30 working days of your loan closure
- We have right to recall the loan in the event of you failing to submit all/any post disbursement documents as prescribed by us
- You should seek independent legal advice on the legal status of property being purchased. In case you approach our empanelled lawyer for legal advice, they will do so on their own volition and we shall not be held liable for any disputes that you may have with them

15. Cross default and cross collateralisation
Your default on any other credit facility agreement or arrangement with the Bank or its successors-in-interest or with any of the affiliates or our Group companies, shall be deemed to be a default across all fund based or non-fund based facilities availed of by you with any of our entities. You agree that the securities charged with the Bank for different credit facilities, would be cross collateralized and in the event of such default, HSBC shall be entitled to exercise any or all our rights under the security documents executed by you with any of our Group entities.

16. Tax representation
You are responsible for fulfilling any obligation that you may have with respect to the filing of returns or other required documentation in respect of and the payment of all relevant taxes, including, without limitation, all income, capital gains, wealth and estate duties, stamp duties and any other applicable taxes. The creation and continued operation of your account and/or the acquisition, holding or disposal of investments or assets in such account, as well as any income, distributions or losses realised in relation to operation of the account may expose you to tax consequences depending on a number of factors including, but not limited to, your applicable domicile, your place of residence, your citizenship or the type of assets you hold in your account. Certain countries may have tax legislation with extraterritorial effect regardless of your place of domicile, residence or citizenship. The Bank does not provide any legal or tax advice and you should seek legal and/or tax advice from an independent legal and/or tax adviser. You acknowledge and agree that the Bank has no liability in respect of any of your tax obligations and/or any legal and/or tax advice provided to you by third parties.

17. Smart Home/SmartLAP EMI calculation
EMI means the amount of monthly payment consisting of principal and interest necessary to amortise the Smart Home Credit Facility amount/Smart Loan Against Property Credit Facility amount with applicable interest within such period as may be determined by the Bank from time to time. The EMI of your loan is calculated based on 31 days in a month. The interest will be computed on the outstanding ledger balance on a monthly basis based on the actual number of days. The principal amount will be the difference between the EMI and the interest amount calculated for the month. The EMI for Smart Home with rate of interest 10.00% and tenure of 240 months is more by 21.22 per lakh vis-a-vis a normal Home Loan.

18. Change of address and Mobile Number
You need to notify the Bank regarding change of residential address and Mobile Number due to relocation or any other reason and you need to intimate and get the new address and Mobile Number updated in the Bank's system within one week of such a change.

19. Foreign Exchange Management Act, 1999 (FEMA) guidelines for Non-Resident Indians
Loans disbursed to you should not be utilised for any of the activities listed herewith; the business of chit fund, or nidhi company, or agricultural or capital market including margin trading and derivatives.
You are required to ensure that the loan amount disbursed to you is not remitted outside India. You should also ensure that the loan disbursed to you is not credited into your NRE/FCNR (B) accounts.
Non-Resident customers can repay the Home Loans or Loan Against Property by one of the following modes only: Debit to their NRE Account/ NRO Account/forward remittance/liquidation of FCNR/sales proceeds of immovable property on which loan was granted/Close relative’s (as defined in Companies Act, 1956) bank account.

20. Liberalised Remittance Scheme (LRS) guidelines
Please note that the Bank does not extend any kind of credit facilities to resident individuals to facilitate remittances under the Liberalised Remittance Scheme (LRS). Therefore, utilising the disbursed loan amount towards facilitating remittances under the Liberalised Remittance Scheme (LRS) is prohibited.

21. General points
You should read this application form and the loan facility related documents and the loan agreement carefully; understand its contents before signing them. You should seek legal advice from your lawyers to ensure that you understand the contents and your obligations. These terms and conditions and those pertaining to any services provided by HSBC may, at the HSBC’s sole discretion, be changed from time to time upon giving the account holder prior notice or by way of display in HSBC’s premises/website. If the account holder has any objection pursuant to the change in the terms and condition, he/she can close the account or cancel the services prior to the expiry of the notice period, else the account holder shall be deemed to have agreed to such change.
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<td><strong>Declaration for Aadhaar</strong>&lt;br&gt;I hereby provide my consent for verification of my Aadhaar to establish its genuineness through such means acceptable as per UIDAI or under any Act or law from time to time. The consent and purpose of collecting Aadhaar have been explained to me and I confirm having understood the same. I acknowledge that the Bank will store the said Aadhaar number in a masked form in their records and use the same for such purposes as may be permitted. I also acknowledge that the Bank has provided me/us with alternate options in terms of identity documents that could be provided in lieu of Aadhaar for setting up a banking relationship.</td>
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<td>☐ Company provided ☐ Self-owned ☐ Mortgaged&lt;br&gt;☐ Rented ☐ Parents/Relatives ☐ Others</td>
</tr>
<tr>
<td><strong>Correspondence address</strong>&lt;br&gt;☐ Residence address ☐ Office address</td>
<td>☐ Residence address ☐ Office address</td>
</tr>
<tr>
<td><strong>Present/current residence address</strong>&lt;br&gt;House/Flat/Apt. no. and name ______________________________&lt;br&gt;Street name and no. and area/location ______________________________&lt;br&gt;Landmark ______________________________&lt;br&gt;City and State ______________________________&lt;br&gt;Country ______________________________&lt;br&gt;Duration at current address ____ years ___ months&lt;br&gt;At this address since: ___________ (dd/mm/yyyy)</td>
<td>House/Flat/Apt. no. and name ______________________________&lt;br&gt;Street name and no. and area/location ______________________________&lt;br&gt;Landmark ______________________________&lt;br&gt;City and State ______________________________&lt;br&gt;Country ______________________________&lt;br&gt;Duration at current address ____ years ___ months&lt;br&gt;At this address since: ___________ (dd/mm/yyyy)</td>
</tr>
<tr>
<td><strong>Duration at previous address ____ years ___ months</strong></td>
<td></td>
</tr>
<tr>
<td>Declaration&lt;br&gt;☐ ☐ I/We understand that address/es provided by me/us will be updated at the customer level under my/our Customer ID maintained with the bank for all my/our accounts/products that I/We hold with HSBC India. Accordingly, if the new address provided by me/us in relation to any account or product is different from the existing address, if I/we authorise the Bank to update the same across all my/our accounts/products held with HSBC India.</td>
<td></td>
</tr>
<tr>
<td><strong>Signature of the applicant</strong>&lt;br&gt;Relationship with applicant&lt;br&gt;Signature of the co-applicant</td>
<td></td>
</tr>
</tbody>
</table>
### Permanent address
(Applicable for NRI)

<table>
<thead>
<tr>
<th>House/Flat/Apt. no. and name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street name and no. and area/location</td>
</tr>
<tr>
<td>Landmark</td>
</tr>
<tr>
<td>City and State</td>
</tr>
<tr>
<td>Country</td>
</tr>
<tr>
<td>Pin code</td>
</tr>
</tbody>
</table>

### Contact details

<table>
<thead>
<tr>
<th>Residence tel. no.</th>
<th>ISD code</th>
<th>STD code</th>
<th>Number(s)</th>
<th>Extn.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mobile</td>
<td>ISO code</td>
<td>STD code</td>
<td>Number(s)</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>E-mail</th>
</tr>
</thead>
</table>

### Educational qualifications

- Undergraduate
- Graduate
- Postgraduate
- Professional
- Tertiary (diploma)
- Others

### Marital status

- Married
- Single

### TELL US ABOUT YOUR JOB/PROFESSION/OCCUPATION

#### APPLICANT

- **Designation**
  - Senior management
  - Middle management
  - Junior management
  - Officer
  - Clerical
  - Job title

- **You work for**
  - Government
  - Public Ltd. Co.
  - Public sector
  - Pvt. Ltd. Co.
  - MNC
  - Partnership/Proprietorship
  - Others

#### CO-APPLICANT

- **Designation**
  - Senior management
  - Middle management
  - Junior management
  - Officer
  - Clerical
  - Job title

- **You work for**
  - Government
  - Public Ltd. Co.
  - Public sector
  - Pvt. Ltd. Co.
  - MNC
  - Partnership/Proprietorship
  - Others

#### Self-employed

- **Your firm is**
  - Proprietorship
  - Partnership
  - Private Limited
  - Others

- **Profession**
  - CA
  - Architect
  - Consultant
  - Doctor
  - Lawyer
  - Others

#### Others

- Student
- Housewife
- Retired
- Others

#### Office address

<table>
<thead>
<tr>
<th>Name of firm/employer and dept.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street name and no. and area/location</td>
</tr>
<tr>
<td>Landmark</td>
</tr>
<tr>
<td>City and State</td>
</tr>
<tr>
<td>Pin code</td>
</tr>
<tr>
<td>Nature of business</td>
</tr>
<tr>
<td>Duration in current organisation</td>
</tr>
<tr>
<td>Total work experience</td>
</tr>
</tbody>
</table>

#### Contact details

<table>
<thead>
<tr>
<th>Office tel. no.</th>
<th>ISD code</th>
<th>STD code</th>
<th>Number(s)</th>
<th>Extn.</th>
</tr>
</thead>
</table>

#### Income details

- **Annual salary/income in ₹ (current year)**
  - Gross
  - Net

- **Income from other sources in ₹ (current year)**
  - Net

- **Source of other income**

---

Signature of the applicant

Signature of the co-applicant
A company is under the "control" of a person if such person is:

- a majority shareholder controller (i.e. any person who, either alone or with any associate or associates, is entitled to exercise, or control the exercise of, more than 50% of the voting power at any general meeting of the company or of another company of which it is a subsidiary).

- an indirect controller (i.e. any person in accordance with whose directions or instructions the directors of the company or of another company of which it is a subsidiary are accustomed to act, but does not include a Manager or Advisor appointed under Section 52 of the Hong Kong Banking Ordinance, or any person in accordance with whose accustomed to act by reason only that they act on advice given by him in his professional capacity;)

- a majority shareholder controller i.e. any person who, either alone or with any associate or associates, is entitled to exercise, or control the exercise of, more than 50% of the voting power at any general meeting of the company or of another company of which it is a subsidiary).

The purpose of verifying the information provided by me/us.
I/We hereby authorise HSBC’s branches and subsidiaries to disclose to HSBC information relating to their unsecured exposures grated by them exposures to the above persons for

in any jurisdiction from time to time.

enabling HSBC to comply with the Banking Ordinance, Banking (Exposure Limits) Rules and/or any other similar laws and regulations and/or any related commitments to regulators

I/We confirm that I/we have obtained consent from the individuals listed above for the provision of their information to HSBC, its branches and its subsidiaries for the purpose of

rtle.

I/We hereby declare and confirm that either of the 2 scenarios (A) or (B) described below is/are applicable.

I/We hereby state and affirm that I/we have read and understood the definition and extent of list of entities under the aforesaid clause as listed at www.hsbc.co.in and as may

For self-occupation

To be occupied by close family members

For Investment/Renting

Do you have a near relation to any employee of the Bank or any directors of any HSBC Group companies.

Yes

No

If yes relationship type __________________________

Director/Employee name with whom relationship exists ___________________________ and staff no. __________________________

Do you have a near relation to any employee of the Bank or any directors of any HSBC Group companies.

Yes

No

If yes relationship type __________________________

Director/Employee name with whom relationship exists ___________________________ and staff no. __________________________

The purpose of verifying the information provided by me/us.
I/We hereby authorise HSBC’s branches and subsidiaries to disclose to HSBC information relating to their unsecured exposures grated by them exposures to the above persons for

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I/We confirm that I/we have obtained consent from the individuals listed above for the provision of their information to HSBC, its branches and its subsidiaries for the purpose of

rtle.

I/We hereby declare and confirm that either of the 2 scenarios (A) or (B) described below is/are applicable.
1. Accordingly, I/we hereby agree and give consent for the disclosure by HSBC of all or any such; (a) information and data relating to me/us, (b) the information or data relating to any credit facility availed of/to be including processed information) may be shared with banks/financial institutions and other credit grantors for the purposes of assessing further applications for credit by me/us and/or members of my/our household.

I/We acknowledge that the existence of this credit facility and details thereof (including details of transactions and any defaults committed by me), will be recorded with credit reference agencies and such information application.

I/We acknowledge that HSBC reserves the right to retain this application form and the documents provided herewith including photographs and will not return the same to me/us in case of rejection of the loan.

I/We confirm having read and understood the Most Important Terms and Conditions (MITC) including the Tariff Sheet enclosed with this application form. I/We undertake not to use the credit facility being availed herein for remittances for capital account transactions under the Liberalised Remittance Scheme (LRS) . I/We undertake to intimate HSBC in the event of any change in my/our mobile phone number.

3. I/We consent and authorise HSBC to generate subsequently an additional report through Credit Information Companies (CICs) or authorised agency/bureau to process my loan application, in the event the

We further acknowledge that HSBC reserves the right to retain this application form and the documents provided herewith including photographs and will not return the same to me/us in case of rejection of the loan application.

We acknowledge that the existence of this credit facility and details thereof (including details of transactions and any defaults committed by me), will be recorded with credit reference agencies and such information (including processed information) may be shared with banks/financial institutions and other credit grantors for the purposes of assessing further applications for credit by me/us and/or members of my/our household, and for occasional debt tracing and fraud prevention.

1. Accordingly, I/we hereby agree and give consent for the disclosure by HSBC of all or any such; (a) information and data relating to me/us, (b) the information or data relating to any credit facility availed of/to be

We also acknowledge that HSBC India remains entitled to assign any activities to any third party agencies/service providers at its sole discretion. I/We further acknowledge the right of HSBC India to provide details of intimate HSBC before proceeding overseas on permanent employment and/or emigrating and/or changing my/our nationality.

We further acknowledge that the term 'relative' is defined under as:

- Any immediate descendant, any spouse or former spouse of any such descendant, and any brother or sister of any such spouse or former spouse
- Any immediate descendant, and any spouse or former spouse of any such descendant
- Any brother or sister, aunt or uncle, grandparents, grandchildren and their spouses, any nephew or niece and any first cousin
- Any spouse or former spouse, any immediate descendant of any such spouse or former spouse, and any brother or sister of any such spouse or former spouse
- And, of the purposes of this definition, any step-child shall be deemed to be child of both its natural parent and of its step-parent and any adopted child to be the child of the adopting parent, and a spouse shall include anyone living as such

Declaraton

We confirm having read and understood the Most Important Terms and Conditions (MITC) including the Tariff Sheet enclosed with this application form. I/We acknowledge that I/we have been advised to seek independent legal advice with respect to the title of the property being purchased. In case I/we approach HSBC's empanelled lawyer for legal advice, I/We undertake not to use the credit facility being availed herein for remittances for capital account transactions under the Liberalised Remittance Scheme (LRS). I/We undertake to intimate HSBC before proceeding overseas on permanent employment and/or emigrating and/or changing my/our nationality.

We also confirm that as on date of this application, there are no litigations initiated by other banks/financial institutions, being faced by me/us (please strike off if this is not the case and provide a separate list of initiated/pending litigations).

We further agree to receive SMS alerts/phone call related to my/our application status and account activity as well as product use messages that HSBC will send, from time to time, on my/our mobile phone number.

We acknowledge that I/we have been advised to seek independent legal view with respect to the title of the property being purchased. In case I/we approach HSBC's empanelled lawyer for legal advice, I/We undertake not to use the credit facility being availed herein for remittances for capital account transactions under the Liberalised Remittance Scheme (LRS).

“Relative” defined under as:

1. Any immediate descendant, any spouse or former spouse of any such descendant, and any brother or sister of any such spouse or former spouse
2. Any immediate descendant, and any spouse or former spouse of any such descendant
3. Any brother or sister, aunt or uncle, grandparents, grandchildren and their spouses, any nephew or niece and any first cousin
4. Any spouse or former spouse, any immediate descendant of any such spouse or former spouse, and any brother or sister of any such spouse or former spouse
5. And, of the purposes of this definition, any step-child shall be deemed to be child of both its natural parent and of its step-parent and any adopted child to be the child of the adopting parent, and a spouse shall include anyone living as such.

We undertake to intimate HSBC in the event of any change in my/our mobile phone number.

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We undertake to intimate HSBC in the event of any change in my/our mobile phone number.
1. The customer’s need for the product has been identified based on the reason for availing of the product as indicated by the customer in the form.

2. The suitability of the product has been understood based on the financial standing and income details provided by the customer in the form.

Signed in my presence ____________________________________________

Signature of the Relationship Manager

BANK COPY

Acknowledgement

Loan application received on ______________________________ DD/MM/YYYY

Complete document set received on ______________________________ DD/MM/YYYY

Request will be disposed of and acceptance/rejection notification will be mailed within 15 days from the date of receipt of completed application form with supporting documentation.

Processing fees of ₹ ______________ received by cheque no. ______________ dated ______________ drawn on ______________________________ DD/MM/YYYY

__________________________ Bank, which will not be refunded.

Signature of customer

CUSTOMER COPY

Acknowledgement

Loan application received on ______________________________ DD/MM/YYYY

Complete document set received on ______________________________ DD/MM/YYYY

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__________________________ Bank, which will not be refunded.

____________________________________________
Signature of Relationship Manager