

- Brief details of damage
- Name of the driver who was driving the vehicle at the time of loss
- Name and contact number of the workshop where the vehicle can be inspected
- Name/s of the person/s who sustained injuries in the accident (if any)
- Name/s of the hospital where the injured were given first aid / admitted

## ICICI Lombard General Insurance

For more information, please contact

☎ **1800-103-2292 (Toll Free)**  
 📱 **SMS <SERVICE> to 5667700**  
 💻 **customersupportba@icicilombard.com**

**It's time to take a smart step!**

For more details on risk factor and terms & condition, please read the sales brochure carefully before concluding a sale

\*This leaflet is only a brief summary of the SmartDrive Private Car Insurance Policy. Please contact our intermediary / sales officer / any of our offices for the policy wordings.

Insurance is the subject matter of solicitation.

**[www.bharti-axagi.co.in](http://www.bharti-axagi.co.in)**

Registered office address:  
 ICICI Lombard General Insurance Company Ltd., ICICI Lombard House, 414,  
 Veer Savarkar Marg, Prabhadevi, Mumbai – 400025, IRDAI Registration No: 115.

Prohibition of Rebates – Section 41 of the Insurance Act, 1938 1) No person shall allow or offer to allow either directly or indirectly as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property in India any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectus or tables of the insurer.

2) If any person shall fail to comply with sub regulation (1) above, he shall be liable to payment of fine which may extend to rupees ten lakhs.

The advertisement contains only an indication of cover offered. For more details on risk factors, terms, conditions and exclusions, please read the sales brochure / policy wordings carefully before concluding a sale ICICI trade logo displayed above belongs to ICICI Bank and is used by ICICI Lombard GIC Ltd. under license and Lombard logo belongs to ICICI Lombard GIC Ltd. ADV/12272.

## Motor Insurance

**“On all my journeys, I want to be reassured that my car will be well cared for.”**  
**Choose an insurance policy that relieves you from your worries.**



**Smar Drive  
Private Car  
Insurance Policy**

**ICICI Lombard**  
**Nibhaye Vaade**

## A smart first step

Simple, yet comprehensive; this defines ICICI Lombard's SmartDrive Private Car Insurance Policy. This policy provides protection against liabilities arising out of an unfortunate eventuality. It also covers your motor vehicle used for social, pleasure and domestic purposes as well as professional purposes.

## What does this policy cover?

The policy provides cover for the following occurrences:

1. Accidental damage to the vehicle
2. Liability for third-party injury or death, and damage caused to their property
3. By paying an additional premium, you can opt for extra covers in case of:
  - Loss or damage to electrical and non-electrical accessories
  - Personal accident cover for the insured and any named or unnamed passenger(s)
  - Legal liability to persons employed (paid drivers/cleaners)
  - Legal liability to employees of the insured (other than paid drivers / cleaners)

Life is a long drive in which you travel with your near and dear ones by your side. To make this journey more comfortable and secure, think smart!



## What does this policy not cover?

Some of the major exclusions under the policy are:

- Consequential loss
- Depreciation; wear and tear
- Mechanical and electrical breakdown; failure or breakage
- When the vehicle is used outside the geographical area
- When used contrary to limitations as to use
- When driven by a person other than the driver stated in the driver's clause
- War perils, nuclear perils and drunken driving

This is not an exhaustive list. For a detailed list of the exclusion, please read our policy terms and conditions.

## Getting started, smartly!

Here's what you need to do, to get your very own Smart Drive Private Car Insurance Policy:

- Read the prospectus carefully
- Regarding the value of the vehicle to be insured and the premium payable, please contact our agent or the nearest branch office or customer care number

- Fill in the proposal form in all respects and kindly do not leave any blanks
- For any clarification on the product or the premium, feel free to call the nearest branch office or our customer care number
- Please pay the premium preferably by way of A/C payee cheque or DD

## Claims procedure

### Fast, fair and friendly

In all aspects of life, safety is an important concern. However, despite precautions, an unfortunate event may occur at any time. We, at ICICI Lombard, promise to be at your side during your time of distress. To enable us to help you, we request you to register a claim by contacting our Helpline: 1800-103-2292 (Toll-free). Please intimate the help desk as soon as a claim occurs, so that we can provide you quick and effective service. You can, alternatively, also register a claim by e-mail on [customersupportba@icicilombard.com](mailto:customersupportba@icicilombard.com)

While registering the claim, the following information will help us serve you faster:

- Policy number
- Name of the insured
- Insured's / caller's contact number
- Date and time of accident
- Location of accident

At ICICI Lombard, cash less / direct settlement is provided to the garages of the choice of customer. On the request of the client, the company is willing to pay to the garage of customer's choice across India, provided the garage is a Dealer or Authorized service station.

To enable us to help you, we request you to register a claim by contacting our helpline: 080 - 49123900 or e-mail us at [customersupportba@icicilombard.com](mailto:customersupportba@icicilombard.com)

Get in touch with ICICI Lombard through our number 080-49123900 or email us at [customersupportba@icicilombard.com](mailto:customersupportba@icicilombard.com) clearly mentioning your postal address, for a hassle-free SmartDrive Private Car Insurance Policy.