# HSBC Savings/Current Account Tariff Schedule

(Please note that basis Goods and Services Tax (GST) regulations and notified GST rates, Central GST, State/Union Territory GST, or Inter-State GST, as applicable, and Cess as applicable would apply on our fees and charges)

# Eligibility Criteria w.e.f. 1 April 2015

- Maintain an Average Quarterly Balance (AQB) of ₹150,000 or more in a combination of savings account, current account and fixed deposit balances **OR**
- Hold a Corporate Salary Account under the Corporate Employee Programme (CEP) with monthly salary credits into this account **OR**
- Have a mortgage relationship with HSBC, with Equated Monthly Instalments (EMI) being debited from this account towards the mortgage loan repayment with HSBC

Customers need to fulfil the HSBC Savings Account AQB, failing which a quarterly Service Charge of 1% (plus applicable taxes) of the shortfall of the AQB will be levied for the quarters in which the eligibility criteria is not met. A notification will be sent to customers in the month immediately following the end of the quarter in case the account has had a shortfall. In the event the AQB is restored to the required level in the following quarter, there will be no charge. If there remains a shortfall, the Service Charge will be levied on the lower of the shortfalls in the two relevant quarters.

# **Clubbing of Relationships**

The eligibility criteria for HSBC Savings/Current Account needs to be maintained as per the combination and order of accountholders, and the customer ID\* of the accounts. For customers holding multiple accounts with the Bank and maintaining separate combination and/or order of holders, the eligibility criteria needs to be maintained separately. For example, if a customer holds two accounts in his single name, the balances of both accounts (provided they are linked under the same customer ID\*) will be considered for the calculation of AQB. However, if the same customer maintains one account in his sole name and another one in joint names, then the eligibility criteria will need to be maintained separately in both sets of accounts. Similarly, if the customer is a primary accountholder in one account and the secondary accountholder in another account, with the same set of accountholders, the eligibility criteria will need to be maintained separately under both sets of accounts.

\*Please approach the nearest HSBC branch or call HSBC PhoneBanking for more details on your customer ID.

# Account Statements

Issue of pass book or statement	No charges applicable
Issue of duplicate statement	₹100 per statement cycle
Issue of duplicate pass book	₹100
Issue of duplicate TDS certificate	₹100
Statement on hold as returned undelivered (Annual fees)	₹100

#### **Cheque Book**

Re-order of cheque book	No charges applicable
Re-order of cheque book - urgently issued at branch	₹100
Urgent cheque leaf issued over the counter	₹50

#### **Local Currency Cheque Collections and Payments**

In-house cheque/cheque based transfer within accounts of HSBC India	No charges applicable
Stop payment	₹100
ECS return (per instrument)	₹275
Cheque return – Outward and inward for insufficient funds and technical reasons (per instrument) Charges will be levied each month for the previous month's transaction.	₹275

#### **Miscellaneous Services**

Balance confirmation	₹50
Interest and cheque issuance certificate	₹50
Photo and address attestation	₹50
Signature verification	₹50
Cash deposit/withdrawal at branch	No charges applicable for first 12 transactions per month, post which ₹50 per transaction



#### **Security Device**

First Time Issuance for Security Device (OTP)	No charges Applicable
Security Device (OTP) replacement	No charges Applicable
Urgent Security Device replacement at branches	No charges Applicable

#### Account Maintenance

Conversion from joint account to sole account OR sole account to joint account	No charges applicable
Account closure	Nil for account closure within 30 days ₹500 for closure from 1 month and within 6 months
Account not operated for more than 2 years	No charges applicable
Collect at branch deliverables	₹100

#### **Direct Channels**

Internet Banking and PhoneBanking facility	No charges applicable
Re-issue of PhoneBanking/Internet user ID and password	No charges applicable

#### **Standing Instructions**

Transfers between HSBC Accounts in India	₹50 per instruction set up
Transfers between non-HSBC Accounts in India	₹100 per instruction set up
Standing Instruction amendment	₹25 per instruction amendment

# **RTGS/NEFT Transfers**

Subject to Internet Banking limits as designated on customer's HSBC Account. On registering for Internet Banking service, the customer will be provided with third party pre-designated and non-designated limits. Pre-designated limits can be set upto ₹15 lakh per customer per day and non-designated limits can be set upto ₹15 lakh per customer per day. Customers will have the option to increase/reduce limits as per the maximum limits provided by the Bank by using the Internet Banking facility. Customers are requested to visit the nearest HSBC branch for executing outward RTGS/NEFT transactions above ₹15 lakh.

#### Outward \*RTGS Transfers (Revised charges effective 1 July 2019)

₹2 lakh upto ₹5 lakh	₹19 per transaction
₹5 lakh and above	₹44 per transaction

\*Effective 1 February 2020, no charges applicable if the RTGS transactions done through Personal Internet and Mobile Banking.

#### Outward \*NEFT Transfer (Revised charges effective 1 July 2019)

Upto ₹10,000	₹1.5 per transaction
₹10,001 to ₹1 lakh	₹4 per transaction
Above ₹1 lakh to ₹2 lakh	₹14 per transaction
Above ₹2 lakh	₹24 per transaction

\*Effective 1 January 2020, no charges applicable if the NEFT transactions done through Personal Internet and Mobile Banking.

#### Demand Draft/Cashier's Order issuance

Demand draft/cashier's order payable at HSBC branch locations	0.1% of the value of demand draft/cashier's order subject to a minimum of ₹100 and a maximum of ₹2,500; No charges applicable on requests placed through Internet Banking and 25% of branch charges for requests placed through PhoneBanking
Demand draft/cashier's order payable at non-HSBC branch locations	0.3% of the value of demand draft/cashier's order subject to a minimum of ₹100; No charges applicable on requests placed through Internet Banking and 25% of branch charges for requests placed through PhoneBanking
Demand draft cancellation for payable at HSBC/non-HSBC branch locations	No charges applicable
Demand draft duplicate issuance for both payable at our branches and non-branch location	No charges applicable



# **Foreign Currency Cheque Collections and Payments**

Foreign currency cheque return and cancellation (per instrument)	₹200 + cover charges for correspondent banks
Foreign currency cheque clearance	0.56% of the value of the cheque or ₹337 whichever is higher
Issuing a cheque in a country/location where HSBC has branches	0.35% of the value of the cheque or ₹50 whichever is higher
Issuing a cheque in a country/location where HSBC has no branches	0.40% of the value of the cheque or ₹100 whichever is higher
Foreign currency cheques sent for collection outside India	0.50% of ₹ value + applicable taxes**

# Telegraphic Transfers (TT) and Foreign Currency Demand Drafts

Local telegraphic transfers	0.3% of value (Min. ₹100, Max. ₹1,500) + cable charge of ₹100
Outward Foreign Currency Telegraphic Transfers (other than FCNR accounts)	0.3% of value (Min. ₹100, Max. ₹1,500) + cable charge of ₹200 In case of transactions with charge type selected as 'OUR' (All local and overseas charges to be borne by remitter), an additional charge of ₹1,200 + Applicable taxes
Foreign currency demand drafts (other than FCNR (B) Accounts)	0.3% of value (Min. ₹100, Max. ₹1,500) + cable charge of ₹200 for same currency TT
Issue of duplicate instrument	Free
Foreign currency demand draft cancellation	₹100 + applicable taxes
Telegraphic transfer - Inward processing fee (including FIRC charges)	₹300 No charges applicable for non-resident customers

# **Foreign Currency Conversion**

\*\*Please note that basis Goods and Services Tax (GST) regulations and notified GST rates, Central GST, State/Union Territory GST, or Inter-State GST, as applicable, and Cess as applicable would apply on our fees and charges.

The transaction value for forex conversion services is calculated based on the slabs given below:

Amount of currency exchanged	Value of Supply
Up to ₹100,000	1% of gross amount exchanged, subject to minimum amount of ₹250
From ₹100,001 to ₹10,00,000	₹1,000 plus 0.5% of gross amount exchanged
Above ₹10,00,000	₹5,500 plus 0.1% of gross amount exchanged, subject to maximum of ₹60,000

# SmartMoney Account (Minimum Fixed Deposit of ₹25,000)

Overdraft interest rate	Interest on amount overdrawn will be charged at the rate of
	2% over the weighted average of the interest rates applicable
	to the linked Fixed Deposits subject to a maximum of the
	Bank's Prime Lending Rate as may be declared by the Bank
	from time to time.

# SmartMoney International Account (Minimum Fixed Deposit as specified for the available Foreign/Local Currency Deposit)

Overdraft interest rate	2% over the weighted average of the interest rates
	applicable to the linked NRE/NRO Fixed Deposits OR At the
	Banks Prime Lending Rates as may be declared by the Bank
	from time to time for overdraft against FCNR (B) deposits.



# Safe Deposit Lockers

₹3,500 rental charges per annum
₹5,500 rental charges per annum
₹9,000 rental charges per annum
₹10,000 rental charges per annum
₹13,500 rental charges per annum
₹20,500 rental charges per annum
₹21,500 rental charges per annum
₹28,500 rental charges per annum
₹45,000 rental charges per annum
₹1,000
₹100
₹500

#### **Fixed Deposit**

Interest penalty on premature withdrawals	1.00%
(including re-booking)	

# **Debit Card Charges**

Annual fee (First year)	₹150 (No charges applicable for CEP customers)
Annual fee (Second year onwards)	₹150
Cash withdrawal and balance enquiry at HSBC ATMs in India	No charges applicable
Cash withdrawal/balance enquiry at other bank ATMs in India	No charges applicable for first 5 transaction per month. Subsequent transactions will be charged ₹20 per transaction
Other bank ATM cash withdrawals/balance enquiries (outside India)	Cash withdrawal - ₹120 per withdrawal
	Balance enquiry - ₹15 per enquiry
HSBC Group ATM transactions (outside India)	Cash withdrawal - ₹120 per withdrawal
	Balance enquiry - ₹15 per enquiry
Card replacement Fee (outside India/within India)	₹150 plus International/National courier charges as applicable.
Charge slip retrieval/charge back processing fee	₹225
Duplicate PIN issue for ATM and Debit Cards	No charges applicable
Transactions declined due to insufficient funds at ATM	₹25 per transaction
Currency conversion mark-up (international transactions)	3.5% of transaction value
Per transaction limit for cash withdrawal at other bank ATMs in India	₹10,000
ATM cash withdrawal limit (per day)	₹25,000
Purchase transaction limit (per day)	₹40,000
Transfer limits (to accounts linked to or not linked to card) (per day)	₹50,000

#### List of abbreviations:

- 1. CEP : Corporate Employee Programme
- 2. FCNR (B) : Foreign Currency (Non Resident) Accounts (Banks)
- 3. NRO : Non Resident Ordinary
- 4. NRE : Non Resident (External)
- 5. NEFT : National Electronic Funds Transfer
- 6. RTGS : Real Time Gross Settlement

