

Airport lounge access

LoungeKey

Travelling is not just the joy of reaching the destination, but the pleasant surprises that make the journey worthwhile. As an HSBC Premier Mastercard primary cardholder you also get membership to 'LoungeKey' which offers you the following benefits:

- Access to over 850 airport lounges overseas with HSBC Premier Mastercard credit card
- Make the most of the airport lounge services with 2 complimentary lounge access in a year. You will be able to avail of these complimentary lounge accesses at participating international lounges overseas airports.
- After you have exceeded the 2 complimentary accesses, the applicable lounge access fee (plus taxes) will be charged to your credit card account
- If you are accompanied by a guest (including add-on cardholders) during any of your lounge visits, an access charge of INR equivalent of USD 27 (plus applicable taxes) per guest will be levied to your credit card account.
- Please visit www.loungekey.com/HSBCPremierIndia to find the list of participating lounges

LoungeKey Terms and Conditions

1. This feature is exclusive for The Hongkong and Shanghai Banking Corporation Limited, India (HSBC) Premier Mastercard credit card primary cardholders (hereinafter referred to as 'Cardholders') only and any participation by the cardholder is voluntary.
2. Under this feature, cardholders will get a complimentary membership to LoungeKey, (hereinafter referred to as 'Feature'). The feature will be available to the cardholder till the validity of the Premier credit card. If the Premier credit card is blocked/cancelled/lost/reclassified, then cardholders will cease to have access to this benefit.
3. At the participating international airport lounges, cardholders need to present their HSBC Premier Mastercard credit card ('Credit Card') and state their intention to avail the LoungeKey facility before accessing the lounge. The lounge staff will swipe the credit card on the LoungeKey machine and a pre-authorization charge of Indian Rupees equivalent of USD 3.25 will be levied to the card, which will be subsequently be reversed within 25 days.
4. LoungeKey membership allows preferential access to over 850 international airport lounges worldwide.
5. Cardholders can avail of 2 complimentary international airport lounge visits in a calendar year. On exceeding the 2 complimentary visits, the lounge fees plus applicable taxes will be charged to the cardholders' credit card account. The updated list of lounges is available at the LoungeKey program website www.loungekey.com/HSBCPremierIndia Visit the lounge key website This link will open in a new window.
6. Please note that the complimentary usage of various facilities during the 2 complimentary visits is available only to the primary cardholders.
7. The lounge access charge for guests accompanying the primary cardholders (including add-on cardholders) will be Indian Rupees equivalent of USD 27 plus taxes per person per visit.
8. Please note that the charges will reflect in the credit card statement in Indian Rupees only. In case the Premier credit card is used to avail the LoungeKey facility and subsequently blocked/cancelled/lost/reclassified, any outstanding Lounge charges will be charged to the account linked to the credit card.
9. HSBC is not making any offer on the products or services provided by LoungeKey and does not make any warranties or representation of the quality, merchantability, suitability or availability of the products or services under this feature. All disputes in this regard should be taken up directly by the cardholders with the lounges. Cardholders waive any and all rights of claim with regard to the feature against HSBC.
10. HSBC reserves its absolute right to add, alter, modify, change or vary all or any of these terms and conditions or to replace, wholly or in part, this feature by another feature, whether similar to this feature or not, or to withdraw it altogether at any point in time by providing appropriate intimation to the cardholders.
11. Any dispute arising out of or in connection with this feature shall be subject to the exclusive jurisdiction of the courts in Mumbai only. The existence of a dispute, if any, shall not, by itself, constitute any claim against HSBC.
12. The feature is subject to force majeure events.
13. Tax liability, if any, will be borne by the cardholders.
14. By availing this feature, the cardholders accept all the aforementioned terms and conditions in totality.

Mastercard lounge access

In addition to LoungeKey membership, HSBC Premier Mastercard credit card offers customers Mastercard lounge access in the listed Domestic and International Terminals in India.

Please refer to the details mentioned below:

- Only one entry per cardholder permitted
- A maximum of 6 (six) complimentary lounge access per cardholder per quarter permitted
- Access cannot be carried forward

Please Note:

Keeping in view the safety of cardholders, Mastercard would like to inform you that in light of the current COVID-19 situation and in support of the State and Central government's social distancing efforts, few of the lounges are not operational until further notice. We urge you to please bear with us for this inconvenience.

Mastercard Lounge Programme Terms and Conditions

The program is applicable in select Lounges in India, via Mastercard's service providers. This list of lounges is subjected to changes from time to time.

Access at the lounge would be given upon successful authorization of the Mastercard card on the electronic terminals placed at the lounges.

Eligible cardholders will get access to the lounge, and food and beverages as applicable under the agreement between Mastercard and the lounge. Cardholder is advised to check what services and facilities are covered in the Mastercard Lounge access program.

An authorization for an amount (₹25) will be taken on the card for validation purposes only and it will not be charged to Mastercard cardholder's account.

Program is open only for card holders carrying a valid Mastercard card issued in India. Only one entry per cardholder will be permitted.

The program is applicable till 31 December 2022.

The program can be modified, amended, changed or revoked anytime by Mastercard without prior intimation.

The access to the lounge will be available on first-come-first-serve basis.

Any cardholder queries/complaints may be referred to 'Mastercard For You'. You can access this service by calling

'Mastercard For You' toll free helpline 1800 102 6263.

Neither Mastercard nor any of its subsidiaries or affiliates nor Mastercard's member banks nor any of their respective subsidiaries or affiliates (collectively the 'Promoters') assume any responsibility for the products or services offered at the participating lounges. The products and services are sold or licensed or provided solely by the Service Provider, and the Promoters accept no liability whatsoever in connection with the products and services.

Cardholders are not bound in any manner to avail the offer. Any participation by the cardholder shall be voluntary and the terms and conditions of the Mastercard Lounge program shall be binding on the cardholders.

Mastercard assumes no responsibility in case a particular lounge operator shuts down the lounge(s) due to lease not getting renewed or for any such reason beyond the purview of Mastercard or Mastercard's member banks.

Mastercard India Lounge Program

City	Lounge Name	Airport terminal	Location
Bangalore	TFS	Domestic	Travel Food Services, Mezzanine Level, Domestic Departure, Terminal 1, Kempegowda International Airport, Bangalore - 560300
Bangalore	TFS	International	Travel Food Services, Level 1, Near Gate 18, International Departure, Terminal 1, Kempegowda International Airport, Bangalore - 560300
Bhubaneswar	Bird Lounge	Domestic	Bird Lounge, Biju Patnaik International Airport, Landside - the lounge is located opposite to gate no. 2. , Airport Rd, Bhubaneswar, Odisha 751020
Calicut	Bird Lounge	International	Kozhikode International Airport, Airside - the lounge is located near Gate No. 2., Airport Road, Calicut Airport P.O, Karipur, Kerala 673647
Chandigarh	Plaza Premium	Domestic	Plaza Premium Lounge-Domestic Departure Chandigarh International Airport - New Civil International Terminal, After SHA, Domestic Departure 1st Floor Village Jhurheri, Chandigarh, Punjab 160004
Chandigarh	Plaza Premium	International	Plaza Premium Lounge-International Departure Chandigarh International Airport - New Civil International Terminal, After SHA, International Departure 1st Floor Village Jhurheri, Chandigarh, Punjab 160004
Chennai	TFS	Domestic	Travel Club Domestic, Link building Chennai 600027, Chennai.
Chennai	TFS	International	Travel Club Lounge, Old international terminal building, near boarding, Anna international terminal, Chennai airport, Chennai.
Chennai	TFS	New International	Travel Club Lounge, New international terminal building, 3rd Floor, Anna International Terminal, Chennai airport, Chennai.
Cochin	Earth	Domestic	Cochin Domestic Airport, Opp. CIAI, Nedumbassery, Ground Floor Cochin - 683572, Kerala.
Cochin	Earth	International	Cochin International Airport, Opp. CIAI, 2nd Floor Nedumbassery, Cochin - 683572, Kerala.
Dehradun	Bird Lounge	Domestic	Bird Lounge, Jolly Grant Airport ,Landside - the lounge is located on the first floor, near ONGC Lounge, Airport Road, Dehradun, Uttarakhand 248140
Delhi	Plaza Premium	Domestic T2	Domestic Departures, Indira Gandhi International Airport, Palam, Terminal 2, Airside - Domestic Departures, near Gate 24. New Delhi. Take left after SHA.
Delhi	Plaza Premium	Domestic T3	Mezzanine Level, Terminal 3, Domestic Departures, Indira Gandhi International Airport, New Delhi.
Delhi	Plaza premium(A)	International T3	Level INL 03, International Departures, Terminal 3, Indira Gandhi International Airport, New Delhi.
Delhi	Plaza Premium(B)	International Terminal 3	Level 4, International Departures, Terminal 3, Indira Gandhi International Airport, New Delhi.
Delhi	Plaza Premium	Domestic T1D	T1 D, Level 02, Mezzanine Level, Terminal 1, Domestic Departures, Indira Gandhi International Airport, Palam, New Delhi.
Jaipur	Primus Lounge	Domestic	Primus Lounge-Domestic Departure, Jaipur International Airport, Airport Road, Domestic Departure After SHA, Terminal 1, Near lift 1st Floor, Sanganer, Jaipur, Rajasthan 302011
Goa	TFS	Domestic	Good Times, Goa International Airport, Domestic Departure, Airport Rd, Dabolim, Goa 403801
Hyderabad	Premium Plaza	Domestic	Level E, Domestic Departures, Rajiv Gandhi International Airport (near Gate 28), Hyderabad.
Hyderabad	Premium Plaza	International	Level E, International Departures, Rajiv Gandhi International Airport (near Gate 32 A/B), Hyderabad.
Kolkata	Travel Club	Domestic	Mezzanine Level, Domestic Terminal, Netaji Subhash Chandra Bose, Domestic Airport, Kolkata.
Kolkata	Travel Club	International	International Terminal, Netaji Subhash Chandra Bose, International Airport, Kolkata.
Lucknow	ILE Bar	Domestic	ILE Bar, Chaudhary Charan Singh International Airport, Airside - the lounge is located on the second floor, near gate 3., Amausi, Lucknow, Uttar Pradesh 226009
Mumbai	Clipper Lounge	International T2	Floor Opposite Samsonite, Terminal 2, Mumbai International Airport.
Mumbai	Mumbai Airport Lounge Services	Domestic T2	Travel Club Lounge, SHA, Terminal 2, Chhatrapati Shivaji International Airport, Mumbai.
Mumbai	OASIS Lounge	Domestic T1B	OASIS Lounge, Chhatrapati Shivaji International Airport, Terminal 1B Navpada, Near Boarding Gate:9 - 20 Airside - the lounge is located on the first floor, above Coffee Day., Vile Parle, Mumbai, Maharashtra 400099
Mumbai	TFS	Domestic T1C	Travel food service, Terminal 1 C, 1st floor Opp. Gate A2, Mumbai.
Nagpur	TFS	Domestic	Dr. Babasaheb Ambedkar International Airport, Domestic Terminal, Sonegaon, Near Smoking Zone, Take left for Stairs/Lift.
Nagpur	TFS	International	Dr. Babasaheb Ambedkar International Airport, International Departure Terminal, Sonegaon
Pune	Earth Lounge	Domestic	Earth Lounge, Domestic, Departure, After SHA, First Floor, Opposite Boarding Gate no. 5, Lohegaon Airport, Pune- 411014
Trivandrum	Bird Lounge	International	Bird Lounge, Trivandrum International Airport, Airside - the lounge is located beside Smoking zone and near Gate no. 5., Airport Rd, Chacka, Thiruvananthapuram, Kerala 695008
Udaipur	Golden Chariot	International	Maharana Pratap Airport, Domestic Departure, After SHA, Near MP Airport, Dabok, Rajasthan 313022
Vadodara	Premium lounge	Domestic	Premium Lounge, Vadodara international Airport, Airside - the lounge is located on the 1st floor, next to Club One Class Lounge, Civil Aerodrome, Harni Rd, Vadodara, Gujarat 390022
Vijayawada	Amaravathi	Domestic	Vijayawada International Airport, Domestic Departure, NH16, Gannavaram, Viayawada, Andhra Pradesh 521102

General Terms and Conditions

This promotion is brought to you by Mastercard and will be hereinafter referred to as 'Offer'.

This Offer is available to all the Mastercard holders.

As the Premier Credit Card issued by The Hongkong and Shanghai Banking Corporation Limited, India (hereinafter referred to as 'HSBC') is a Mastercard thus this offer is accordingly available to all Premier credit Cardholders (hereinafter referred to as 'Cardholders') of HSBC, and any participation in the same is voluntary.

This Offer is applicable at select Airport Lounges in India, as listed on our website.

This Offer is valid till 31 December 2022 and cannot be used in conjunction with any other offer that may be in force during this period.

This Offer is being made by Mastercard and HSBC does not make any warranties or representation about the quality, merchantability, suitability or availability of services under this offer. Any dispute regarding these must be addressed in writing, by the customer directly to Mastercard. The Cardholders agree not to hold HSBC responsible for any losses, damages, costs, charges and expenses which a cardholder claims to have suffered, sustained or incurred, by way of and/or on account of the delivery, services, quality, merchantability, suitability or availability of the service made available by Mastercard under this offer.

Any disputes arising out of this offer shall be subject to exclusive jurisdiction of the courts in Mumbai only and decided as per laws of India.

The particulars of this offer are governed by the Mastercard Lounge Programme terms and conditions.

By participating in this offer, the Cardholder accepts all the Terms and Conditions as specified above in totality.