

Airport Lounge access using HSBC Premier Mastercard Credit Card - Terms & Condition

LoungeKey - Airport lounge access program outside India

Travelling is not just the joy of reaching the destination, but the pleasant surprises that make the journey worthwhile. As an HSBC Premier Mastercard primary cardholder you also get membership to 'LoungeKey' which offers you the following benefits at airport lounges overseas

- Access to over 1,100 airport lounges overseas with HSBC Premier Mastercard credit card
- Make the most of the airport lounge services with 2 complimentary lounge access in a year. You will be able to avail of these complimentary lounge accesses at participating international lounges overseas airports.
- After you have exceeded the 2 complimentary accesses, the applicable lounge access fee (plus taxes) will be charged to your credit card account
- If you are accompanied by a guest (including add-on cardholders) during any of your lounge visits, an access charge of INR equivalent of USD 27 (plus applicable taxes) per guest will be levied to your credit card account.
- Please visit www.loungekey.com/HSBCPremierIndia to find the list of participating lounges
- This program is applicable till 31 December 2023

LoungeKey Terms and Conditions

1. This feature is exclusive for The Hongkong and Shanghai Banking Corporation Limited, India (HSBC) Primary Credit Card credit card primary cardholders (hereinafter referred to as 'Cardholders') only and any participation by the cardholder is voluntary.
2. Under this feature, cardholders will get a complimentary membership to LoungeKey, (hereinafter referred to as 'Feature').The feature will be available to the cardholder till the validity of the Premier credit card. If the Premier credit card is blocked/cancelled/lost/reclassified, then cardholders will cease to have access to this benefit.
3. At the participating international airport lounges, cardholders need to present their HSBC Primary Credit Card ('Credit Card') and state their intention to avail the LoungeKey facility before accessing the lounge.The lounge staff will swipe the credit card on the LoungeKey machine and a pre-authorization charge of Indian Rupees equivalent of USD 3.25 will be levied to the card, which will be subsequently be reversed within 25 days.
4. LoungeKey membership allows preferential access to over 1,100 international airport lounges outside India.
5. Cardholders can avail of 2 complimentary international airport lounge visits in a calendar year. On exceeding the 2 complimentary visits, the lounge fees plus applicable taxes will be charged to the cardholders' credit card account. The updated list of lounges is available at the LoungeKey program website: <http://www.loungekey.com/HSBCPremierIndia>
6. Please note that the complimentary usage of various facilities during the 2 complimentary visits is available only to the primary cardholders.
7. The lounge access charge for guests accompanying the primary Cardholders will be required to enable Credit Card for international POS transactions.(including add-on cardholders) will be Indian Rupees equivalent of USD 27 plus taxes per person per visit.
8. Please note that the charges will reflect in the credit card statement in Indian Rupees only. In case the Premier credit card is used to avail the LoungeKey facility and subsequently blocked/cancelled/lost/reclassified, any outstanding Lounge charges will be charged to the account linked to the credit card.
9. HSBC is not making any offer on the products or services provided by LoungeKey and does not make any warranties or representation of the quality, merchantability, suitability or availability of the products or services under this feature. All disputes in this regard should be taken up directly by the cardholders with the lounges. Cardholders waive any and all rights of claim with regard to the feature against HSBC.
10. HSBC reserves its absolute right to add, alter, modify, change or vary all or any of these terms and conditions or to replace, wholly or in part, this feature by another feature, whether similar to this feature or not, or to withdraw it altogether at any point in time by providing appropriate intimation to the cardholders.
11. Any dispute arising out of or in connection with this feature shall be subject to the exclusive jurisdiction of the

courts in Mumbai only. The existence of a dispute, if any, shall not, by itself, constitute any claim against HSBC.

12. The feature is subject to force majeure events.

13. Tax liability, if any, will be borne by the cardholders.

14. By availing this feature, the cardholders accept all the aforementioned terms and conditions in totality.

Mastercard India Lounge access Program within India

In addition to LoungeKey membership, HSBC Premier Mastercard credit card offers customers Mastercard India lounge listed Domestic and International Terminals [in India](#).

Please refer to the details mentioned below:

- Only one entry per cardholder will be permitted
- A maximum of 6 (six) complimentary lounge access per cardholder per quarter permitted
- Access cannot be carried forward

Please Note:

Keeping in view the safety of cardholders, Mastercard would like to inform you that in light of the current COVID-19 situation and in support of the state and Central government's social distancing efforts, few of the lounges are not operational until further notice. We urge you to please bear with us for this inconvenience.

Mastercard India Airport Lounge access program - Terms and conditions

The program is applicable in select Lounges in India, via Mastercard's service providers. This list of lounges is subjected to changes from time to time.

Access at the lounge would be given upon successful authorization of the Mastercard card on the electronic terminals placed at the lounges.

Eligible cardholders will get access to the lounge, and food and beverages as applicable under the agreement between Mastercard and the lounge. Cardholder is advised to check what services and facilities are covered in the Mastercard Lounge access program.

An authorization for an amount (₹25) will be taken on the card for validation purposes only and it will not be charged to Mastercard cardholder's account.

Program is open only for card holders carrying a valid Mastercard card issued in India. Only one entry per card holder will be permitted.

HSBC Premier Mastercard - Addon Credit Cardholders will have separate eligibility for access to participating airport lounges under Mastercard India programme.

The program is applicable till 31 December 2023.

The program can be modified, amended, changed or revoked anytime by Mastercard India.

The access to the lounge will be available on first-come-first-serve basis.

Any cardholder queries/complaints may be referred to 'Mastercard For You'. You can access this service by calling 'Mastercard For You' toll free helpline 1800 102 6263.

Neither Mastercard nor any of its subsidiaries or affiliates nor Mastercard's member bank nor any of their respective subsidiaries or affiliates (collectively the 'promoters') assume any responsibility for the products or services offered at the participating lounges. The products and services are sold or licensed or provided solely by the Service Provider, and the Promoters accept no liability whatsoever in connection with the products and services.

Cardholders are not bound in any manner to avail the offer. Any participation by the cardholder shall be voluntary and the terms and conditions of the Mastercard Lounge program shall be binding on the cardholders.

Mastercard assumes no responsibility in case a particular lounge operator shuts down the lounge(s) due to lease not getting renewed or for any such reason beyond the purview of Mastercard or Mastercard's member banks.

Mastercard India Lounge Program (44 Lounge List)

Lounge Group: MASTER_GROUP_EXTENDED_3

Note-

- At New Delhi Domestic T2 considering current unfortunate scenario we are accommodating food take away, this is an interim arrangement till lounge operations resumes.
- Bird Lounge - Thiruvananthapuram International Airport would be operational only till 31st of Jan'2023, 0000 hrs. Because of unforeseen circumstances, the lounge operations will seize.

City	Lounge Name	Airport Terminal	Location
Ahmedabad	The Lounge	Domestic	The Lounge, Domestic Terminal, Security Hold Area, First Floor, Terminal-1- Ahmedabad Airport, Gujarat INDIA-380006
Ahmedabad	The Lounge	International T2	The Lounge, International Terminal, Security Hold Area, First Floor, International Terminal-2- Ahmedabad Airport, Gujarat INDIA-380006
Amritsar	Primus Lounge	Domestic	Primus Lounge, Domestic Departure, 2nd Floor , Sri Guru Ram Dass Jee International Airport, Amritsar, Punjab - 143101
Bangalore	TFS - BLR Lounge	Domestic	Travel Food Services - BLR Lounge, Mezzanine Level, Domestic Departure, Terminal 1, Kempegowda International Airport, Bangalore - 560300
Bangalore	TFS - BLR Lounge	International	Travel Food Services - BLR Lounge, Level 1, Near Gate 18, International Departure, Terminal 1, Kempegowda International Airport, Bangalore - 560300
Bhubaneswar	Bird Lounge	Domestic	Bird Lounge, Biju Patnaik International Airport, Landside - the lounge is located opposite to gate no. 2. , Airport Rd, Bhubaneswar, Odisha 751020
Calicut	Bird Lounge	International	Kozhikode International Airport, Airside - the lounge is located near Gate No. 2., Airport Road, Calicut Airport P.O, Karipur, Kerala 673647
Chandigarh	The Cram Bar	Domestic	The Cram Bar, Near gate no 1, Domestic Departures, Domestic SHA, Shaheed Bhagat Singh International Airport, Mohali
Chandigarh	The Cram Bar	International	The Cram Bar, Near gate no 8, International Departures, International SHA, Shaheed Bhagat Singh International Airport, Mohali
Chennai	TFS - Travel Club Lounge (A & B)	Domestic	Travel Club Lounge A & B, Domestic, Link building Chennai 600027, Chennai.
Chennai	TFS - Travel Club Lounge	International	TFS - Travel Club Lounge, Old international terminal building, near boarding, Anna international terminal, Chennai airport, Chennai.
Chennai	TFS - Travel Club Lounge	New International	TFS - Travel Club Lounge, New international terminal building, 3rd Floor, Anna International Terminal, Chennai airport, Chennai.
Cochin	Earth Lounge	Domestic	Earth Lounge, Cochin Domestic Airport, Opp. CIAI, Nedumbassery, Ground Floor Cochin - 683572, Kerala.
Cochin	Earth Lounge	Domestic	Earth Lounge, Cochin International Airport, Opp. CIAI, 2nd Floor Nedumbassery, Cochin - 683572, Kerala.
Coimbatore	Blackberry Lounge	International	Blackberry Lounge, Domestic Departure, After SHA, 1st Floor, In Food Court, Coimbatore International Airport , Airport Rd, Civil Aerodrome Post, Peelamedu, Tamil Nadu- 641014
Dehradun	Bird Lounge	Domestic	Bird Lounge, Jolly Grant Airport ,Landside - the lounge is located on the first floor, near ONGC Lounge, Airport Road, Dehradun, Uttarakhand 248140
Delhi	Encalm Lounge	Domestic T1D	Encalm Lounge, T1 D, Level 02, Mezzanine Level, Terminal 1, Domestic Departures, Indira Gandhi International Airport, Palam, New Delhi.
Delhi	New Delhi Domestic T2 Lounge	Domestic T2	New Delhi Domestic T2 Lounge, Domestic Departures, Indira Gandhi International Airport, Palam, Terminal 2, Airside - Domestic Departures, near Gate 24. New Delhi. Take left after SHA.
Delhi	Encalm Lounge	Domestic T3	Encalm Lounge, Mezzanine Level, Next To Food Court Area, Terminal 3, Domestic Departures, Indira Gandhi International Airport, New Delhi.
Delhi	Encalm Lounge	International T3	Encalm Lounge, Next to Encalm Spa, Mezzanine Level, International Departures, at Terminal 3, IGI Airport, New Delhi.
Goa	TFS - Good Times Lounge	Domestic	TFS - Good Times Lounge, Goa International Airport, Domestic Departure, Airport Rd, Dabolim, Goa 403801

Guwahati	Primus Lounge	Domestic	Primus Lounge, Domestic Terminal, After Security Hold Area, Ground Floor, Terminal 1, Lokpriya Gopinath Bordoloi International Airport, district Kamrup, Guwahati , Assam-781015, India
Hyderabad	The Lounge	Domestic	Encalm Lounge - Domestic Departures, After SHA, Level E (Near Board Gate No. 21),Rajiv Gandhi International Airport, Shamshabad, Hyderabad, Telangana- 500409
Hyderabad	The Lounge	International	Encalm Lounge - International Departures, After SHA, Level E (After duty free near Boarding Gate No.23B), Rajiv Gandhi International Airport, Shamshabad, Hyderabad, Telangana- 500409
Indore	Primus Lounge	Domestic	Primus Lounge, 1st Floor, Domestic Terminal, After Security Hold Area , Devi Ahilya Bai Holkar International Airport, Indore Airport, Indore, Madhya Pradesh - 452005
Jaipur	TFS - BLR Lounge	Domestic	Primus Lounge, Domestic Departure, Jaipur International Airport, Airport Road, Domestic Departure After SHA, Terminal 1, Near lift 1st Floor, Sanganer, Jaipur, Rajasthan 302011
Kannur	TFS - BLR Lounge	Domestic	Pearl Lounge Domestic - SHA 108 (Near Gate No.1A), Kannur International Airport, Kerala 670702, India
Kannur	Bird Lounge	International	Pearl Lounge International – SHA 113(Near Gate No.7), Kannur International Airport, Kerala 670702, India
Kolkata	Bird Lounge	Domestic	TFS - Travel Club Lounge, Mezzanine Level, Domestic Terminal, Netaji Subhash Chandra Bose, Domestic Airport, Kolkata.
Kolkata	The Cram Bar	International	TFS - Travel Club Lounge, International Terminal, Netaji Subhash Chandra Bose, International Airport, Kolkata.
Lucknow	The Cram Bar	Domestic	The Lounge, Chaudhary Charan Singh International Airport, Airside - the lounge is located on the second floor, near gate 3., Amausi, Lucknow, Uttar Pradesh 226009
Madurai	TFS - Travel Club Lounge (A & B)	Domestic	Primus Lounge, Ground Floor, Domestic/International Terminal, Before Security Hold Area , Madurai International Airport, Tamil Nadu - 625022
Mumbai	TFS - Travel Club Lounge	Domestic T1B	OASIS Lounge, Chhatrapati Shivaji International Airport, Terminal 1B Navpada, Near Boarding Gate:9 - 20 Airside - the lounge is located on the first floor, above Coffee Day., Vile Parle, Mumbai, Maharashtra 400099
Mumbai	TFS - Travel Club Lounge	Domestic T1C	TFS Travel food service, Terminal 1 C, 1st floor Opp. Gate A2, Mumbai.
Mumbai	Mumbai Airport Lounge Services (Also known as Travel Club Lounge/Adani lounge)	Domestic T2	Travel Club Lounge, SHA, Terminal 2, Chhatrapati Shivaji International Airport, Mumbai.
Mumbai	Clipper Lounge (Also known as Loyalty lounge)	International T2	Clipper Lounge - Loyalty lounge, Floor Opposite Samsonite, Terminal 2, Mumbai International Airport.
Nagpur	Mandarin Lounge	Domestic	Mandarin Lounge, 1ST FLOOR, Before Immigration, Before SHA, Dr. Babasaheb Ambedkar International Airport, Departure Terminal, Nagpur Airport, Sonegaon, Nagpur (MH) India 440005
Patna	Zesto Executive Lounge	Domestic	Zesto Executive Lounge, SHA, 1st Floor, opposite smoking zone, after immigration, T1 Domestic Departures, Jaiprakash Narayan International Airport Patna, Bihar
Pune	Earth Lounge	Domestic	Earth Lounge, Domestic, Departure, After SHA, First Floor, Opposite Boarding Gate no. 5, After SHA ,Lohegaon Airport, Pune- 411014
Ranchi	Food Hangar	Domestic	Food Hangar, Security Hold Area, 1st Floor, Domestic Departure, Birsa Munda Airport, Ranchi, Jharkhand-834002 , India.
Srinagar	Paahun The Executive Lounge	Domestic	Paahun The Executive Lounge, 1st Floor, Domestic Departure, After Security Hold Area, Terminal 1, near gate no. 1, Sheikh ul-Alam International Airport, Srinagar International Airport, Srinagar (J&K) 190007
Trivandrum	Bird Lounge	International	Bird Lounge, Trivandrum International Airport, Airside - the lounge is located beside Smoking zone and near Gate no. 5., Airport Rd, Chacka, Thiruvananthapuram, Kerala 695008
Vadodara	Premium lounge	Domestic	Premium Lounge, Vadodara international Airport, Airside - the lounge is located on the 1st floor, next to Club One Class Lounge, Civil Aerodrome, Harni Rd, Vadodara, Gujarat 390022
Varanasi	Take off Bar	Domestic	Take off Bar, Security Hold Area, Ground Floor, Domestic Departure, LBSI Airport, Varanasi, Uttar Pradesh 221006, India

Mastercard India Lounge access program - Other Terms & Conditions

This promotion is brought to you by Mastercard India and will be hereinafter referred to as 'Offer'.

This offer is available to all HSBC Premier Mastercard Credit Cardholders including Add-on Cardholder.

As the premier Credit card issued by the Hongkong and Shanghai Bnking Corporation Limited, India (hereinafter referred to as 'HSBC') is a Mastercard thus this offer is accordingly available to all Premier credit Cardholders (hereinafter referred to as 'Cardholders') of HSBC, and any participation in the same is voluntary.

This Offer is applicable at select Airport Lounges in India, as listed on our website.

For updated list of lounges participating in Mastercard India program refer below link:

https://specials.priceless.com/en-in/offers/Mastercard_India_Lounge_Program?Oid=201902180040

This Offer is valid till 31 December 2023 and cannot be used in conjunction with any other offer that may be in force during this period.

This Offer is being made by Mastercard and HSBC does not make any warranties or representation about the quality, merchantability of services under this offer. And dispute regarding these must be addressed in writing, by the customer directly to Mastercard. The Cardholders agree not to hold HSBC responsible for any losses, damages, costs, charges and expenses which a cardholder claims to have suffered, sustained or incurred, by way of Mastercard Under this offer.

Any disputes arising out of this offer shall be subject to exclusive jurisdiction of the courts in Mumbai only and decided as per laws of India.

The particulars of this are governed by the Mastercard India terms and condition.

By Participating in this Offer, the cardholder accepts all Terms and Conditions as specified above in totality.