

Terms and Conditions for 'Refer a friend for Premier (Member get Member – MGM)' campaign

- 1. This Offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India (HSBC) and any participation in the said Offer is voluntary. This Offer is applicable to HSBC Premier customers (hereinafter referred to as 'Customer') who fulfil the below criteria:
 - A. Offer Period: Offer period extended till 30 June 2024 (both dates included).

B. Offer Criteria:

Applicable to existing Premier customers ('referrer') who can:

- a. Refer a friend ('referee') for a HSBC Premier banking relationship in India during the offer period.
- b. The 'referee' will need to: (meet all the conditions)
 - i. Open an HSBC Premier account during the offer period.
 - ii. Fund the newly opened account (within 30 days from account opening).
 - iii. Apply for a HSBC Premier Mastercard Credit Card, get it issued during the offer period, and spend a minimum of INR 5,000 within 30 days of card issuance. For cards issued on or after 30 June 2024 the Customer will be given up to 31 July 2024 to meet the spend criteria.

C. Offer Details:

- a. For Referrer:
 - i. The referrer will additional be eligible for an Amazon voucher worth ₹5,000 for every successful referral. Successful referral for the referrer will be defined as: Referee/NTB to open an account and fund the newly opened account within 30 days from account opening.
- b. For Referee:
 - i. On meeting the Offer criteria as per point B (b), the 'referee' will be eligible for an Amazon voucher ₹5,000.

2. Terms and Conditions:

- a. The 'referrer' cannot refer themselves, their spouses, parents or children under this referral Offer.
- b. HSBC Wealth and Personal Banking (WPB) staff are not eligible to refer.
- c. The 'referee' should not have an existing relationship with HSBC India.
- d. The '**referrer**' needs to make the referral by sending an e-mail to <u>referanri@hsbc.co.in</u> with details: Referee details: Name, Mobile number, and e-mail ID.
- e. The Offer is applicable to existing HSBC Premier customers Domestic and NR.
- f. Card issuance is subject to Bank's Credit Card issuance policy.
- g. The ₹5,000 Amazon Voucher mentioned above will be sent via e-mail and SMS to the customer's registered e-mail ID and mobile number within 45 days of meeting the Offer criteria.
- h. In case the same Customer is referred by multiple referrer's, the referrer who has referred the lead first and received by HSBC will only be eligible for the Offer.
- i. Prior to using the Amazon.in website and mobile application ('Amazon'), the Customer should refer, read, understand, accept and agree to the user agreement and terms and conditions of the said website/mobile application and proceed only if the Customer agrees to abide by the same. The Participant will be required to give personal details and other details online. The Participant should read and understand the relevant Amazon privacy policy, before providing any such information. Any disclosure of information made by the Participant towards availing of or fulfilment of the Amazon Vouchers is at the sole discretion of the Participant and HSBC India shall not be responsible for the same. Amazon may use the personal information shared by the Participant for any other purpose (including marketing) and HSBC India shall not be held liable for such usage.
- j. This Offer cannot be combined with any other existing or fresh Offer available on the website.
- k. The choice of Offer will be at the sole discretion of HSBC India and is subject to change with intimation to the Participant.
- I. HSBC India does not make any warranties or representation about the quality, merchantability or suitability of the services offered under this Offer. Any dispute regarding these must be addressed in writing, by the Customer directly to www.amazon.in

- m. HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered as a result of participating in the Offer.
- n. HSBC reserves its absolute right to withdraw or alter any of the terms and conditions at any time without prior intimation.
- o. HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, because of participating in the Offer.
- p. The benefit is applicable only for HSBC Customers.
- q. This document is an electronic record in terms of Information Technology Act, 2000, and the rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.
- r. HSBC reserves its absolute right to withdraw or alter any terms and conditions of the offer at any point in time with prior notice to the Customer. All decisions in respect of the Offer shall be at the sole discretion of the HSBC and the same shall be final, binding, and non-contestable. The Customers waive any and all rights of claims with regard to Offer against HSBC.
- s. Any dispute arising out of or in connection with this Offer shall be subject to the exclusive jurisdiction of the courts in Mumbai only. The existence of a dispute, if any, shall not constitute any claim against HSBC.
- t. The Offer is subject to force majeure events.
- u. Tax liability if any, will need to be borne by the Customer.
- v. By participating in this Offer, the Customer accepts all the above-mentioned terms and conditions in totality.