



Terms and Conditions - Epicure membership with a new Premier Mastercard Credit Card (For Existing and New to Bank Premier Customers)

- 1.** This Offer is brought to you by The Hongkong and Shanghai Banking Corporation Limited, India (HSBC) and The Indian Hotels Company Limited and any participation in the said Offer is voluntary. This Offer is applicable to HSBC Premier customers (hereinafter referred to as 'Customer'), who fulfill the below criteria:
- 2. Offer Period: 01 July 2023 to 31 December 2023** (both dates included)
- 3. Offer criteria and details:**

Applicable to Premier Customers who open a new Premier account within the Offer Period or who already have an existing Premier account but no Mastercard Credit Card with HSBC and meet the below criteria within the Offer Period:

- i. Apply for the HSBC Premier Mastercard Credit Card
 - At the time of account opening for New to Bank Customers
 - During the Offer Period for Existing Bank Customers
- ii. Spend ₹25,000 within 30 days from credit card issuance.
- iii. For New to Bank Customers where accounts have been opened in December 2023, the spend criteria to be met by 31 January 2023.
- iv. Meet the Premier eligibility criteria.

Customer meeting the above criteria will be eligible for complimentary Epicure membership along with the one-night stay voucher.

The Offer is applicable only for primary HSBC Premier Mastercard Credit Cardholders.

Other HSBC Credit Cards and Add-on Credit Cards are not eligible for the Offer. The Offer voucher/code will be sent on the registered mobile number/e-mail address to the Customer within 30 days from the month-end of becoming eligible for the Offer via SMS/e-mail on the registered mobile number/e-mail address.

4. Terms and Conditions:

- a. Eligible Customers who fulfill the above Offer criteria will be sent the Epicure membership code and the one-night stay voucher to enroll into the membership as offered by The Indian Hotels Company Limited, hereinafter referred to as IHCL.
- b. Customers need to ensure that his/her correct e-mail ID and phone number is registered with HSBC.
- c. The membership code/voucher is valid for a period of 1 year from the date of issuance.
- d. The membership code/voucher is not transferable and cannot be resold or redeemed for cash.
- e. The benefit is applicable only for HSBC Premier Customers.
- f. The membership code/voucher cannot be replaced, refunded or revalued. It cannot be exchanged for point(s) or cash and cannot be re-validated.
- g. The detailed terms and conditions of Epicure membership are available at www.tajhotels.com/epicure/hsbc.
- h. Terms pertaining to the one-night stay voucher:
 - i. This voucher entitles the Epicure Program member to a one-night room stay and breakfast for two persons only at the base category room of the hotel and does not include any other offerings or services.
 - ii. Government taxes as applicable will be payable directly at the time of using this voucher.
 - iii. This voucher is non-transferable and can only be redeemed by the Epicure Member for his/her stay.

- iv. This voucher is not applicable for stay on any date from 23 December to 15 January.
- v. Reservation against this voucher will be subject to room allocation control and the hotels reserve the right to close out bookings under this category.
- vi. This voucher is not applicable at the following hotels:
- Hotels part of Taj Palaces - <https://www.tajhotels.com/en-in/palaces>
 - Hotels part of Taj Safari's - <https://www.tajhotels.com/en-in/taj-safaris>
 - Hotels part of amā Stays & Trails - <https://www.amastaysandtrails.com>
 - Taj Exotica Resort & Spa, Andamans
 - Taj Rishikesh Resort & Spa, Uttarakhand
 - Taj Theog Resort & Spa, Shimla
 - Taj Aravali Resort & Spa, Udaipur
 - Taj Chia Kutir Resort & Spa, Darjeeling
- i. Prior to using the membership code and/or voucher, the Customer should refer, read, understand, accept, and agree to the user agreement and terms and conditions of the said website, and proceed only if the Customer agrees to abide by the same.
- j. The Customer will be required to give personal information and other details online. The Customer should read and understand the privacy policy of the website, prior to providing any such information.
- k. Any disclosure of information made by the Customer towards availing or fulfilment of the Offer is at the sole discretion of the Customer and HSBC will not be responsible for the same.
- l. IHCL may use the personal information shared by the Customer for any other purpose (like marketing, etc.) and the Bank shall not be held liable for such usage of personal information by IHCL.
- m. Products and services offered under this Offer are subject to availability with IHCL and their service partners and HSBC will not be liable for unavailability of any of the products or services.
- n. HSBC does not make any warranties or representation about the quality, merchantability, suitability, or availability of the products offered under this Offer. Any dispute regarding delivery, service, suitability, merchantability, availability, or quality of the products/services availed under this Offer must be addressed in writing, by the Customer directly to IHCL.
- o. HSBC will not be liable for any direct or indirect loss or damage whatsoever that may be suffered, because of participating in the Offer.
- p. HSBC reserves its absolute right to withdraw or alter any terms and conditions of the Offer at any point in time with prior notice to the Customer. All decisions in respect of the Offer shall be at the sole discretion of HSBC and the same shall be final, binding, and non-contestable.
- q. Any dispute arising out of or in connection with this Offer shall be subject to the exclusive jurisdiction of the courts in Mumbai only. The existence of a dispute, if any, shall not constitute any claim against HSBC.
- r. The Offer is subject to force majeure events.
- s. Tax liability if any, will need to be borne by the Customer.
- t. By participating in this Offer, the Customer accepts all the above-mentioned terms and conditions in totality.