



We are moving our Lower Parel branch a short distance away to a new, digitally enhanced branch in Prabhadevi.

We are happy to advise that we are moving our Lower Parel branch to a new, digitally enhanced branch at a nearby location in Prabhadevi from 26 August 2019.

Our new branch address and timings:

Chergy Building, Unit No.1,
Ground Floor, Plot Number FP 1090 & 1092,
S Ghanerkar Road, Appasaheb Marathe Marg,
Near Century Bazar,
Prabhadevi, Mumbai - 400 025.

The branch will be open from **Monday – Saturday: 10:00 a.m. to 4:00 p.m.** except on second and fourth Saturdays, Sundays and public holidays. The branch is conveniently located at a short distance from our current Lower Parel branch and is easily accessible by road.

What you need to know

- You can continue to operate your accounts as usual and there will be no change in your account numbers, branch IFSC code and MICR code
- You can use your existing cheque books, debit and credit cards
- You continue to have the option of operating your account from any of our branches/nearest HSBC ATM in India. You can also avail various banking services either through any of our branches or through our digital channels such as Personal Internet Banking, Mobile Banking and the HSBC SimplyPay UPI App

What's in store at our new digitally enhanced branch

- **Video Banking** – Virtual assistance by service managers for your banking needs
- **Digital Service Kiosk** – Simplified platform to offer banking, payments and credit card services
- **Digital ATM notices** – Navigation of regulatory notices at your finger tips
- **Digital Video Wall** – Versatile display for viewing of latest updates and offers on products and services
- **Digital account opening** – Simplified account opening with reduced turnaround time

In case of any further queries:

Contact your HSBC Relationship Manager

Visit the HSBC Lower Parel branch

Call HSBC PhoneBanking

Thank you for choosing to bank with us.

Visit your nearest HSBC branch

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