



Dear Customer,

Are you getting the service you deserve from HSBC?

As our customer, we want to ensure that you receive best of services from us. At any stage, if our service does not meet.

Our branches — Visit our nearest branch and meet the Customer Service Executive or Branch Manager.

NORTH INDIA

- R-47, Greater Kailash-I, New Delhi - 110 048
- F-43, South Extension Part I, New Delhi - 110 049
- SCO 1, Sector 9-D, Chandigarh - 160 017
- 25, Birla Towers, Barakhamba Road, New Delhi - 110 011
- 61-A, Vasanti, Sardar Patel Marg, C-Scheme, Jaipur - 302 001
- K 14-18, Sector 18, Gautam Budh Nagar, Noida - 201 301
- JMD Regent Square, DLF Phase II, Gurgaon Mehrauli Road, Gurgaon - 122 002

SOUTH INDIA

- Rajalakshmi, No. 5 and 7, Cathedral Road, Chennai - 600 086
- 7, Mahatma Gandhi Road, Bengaluru - 560 001
- No. 84, Gandhi Bazar Main Road, Basavanagudi, Bengaluru - 560 004
- 6-3-1107 and 1108, Raj Bhavan Road, Somajiguda, Hyderabad - 500 082
- Pulikkal Estate, M.G. Road, Pallimukku, Kochi - 682 016
- Srivari Gokul Towers, 108, Race Course Road, Coimbatore - 641 018

EAST INDIA

- 31, BBD Bagh, Dalhousie Square, Kolkata - 700 001
- Fort Terrazo, No. 5, Ramani Chatterjee Road, Kolkata - 700 029

WEST INDIA

- 52/60, Mahatma Gandhi Road, Mumbai - 400 001
- Cnergy Building, Unit No.1, Ground Floor, Plot Number FP 1090 and 1092, S Ghanerkar Road, Appasaheb Marathe Marg, Near Century Bazar, Prabhadevi, Mumbai - 400 025
- Asha Mahal, 46B, Dr. G Deshmukh Marg, Mumbai - 400 026
- 2nd and 3rd Floor, HSBC Centre, Dr Ambedkar Road, Bandra (West), Mumbai - 400 050
- Unit No. 3 and 4, East Wing, Satellite Gazebo, Guru Har Govindji Marg, Andheri, Ghatkopar Link Road, Andheri (East), Mumbai – 400 093
- Ground Floor, Sanket Apartments, Central Avenue Road, 14th Road Corner, Chembur (East), Mumbai - 400 071
- Prudential House, Ground Floor, Hiranandani Business Park, Powai, Mumbai - 400 076
- Duru House, Juhu Tara Road, Mumbai - 400 049
- Siddharth Arcade, L T Road - Factory Lane Junction, Borivali (West), Mumbai - 400 092
- Mardia Plaza, C G Road, Ahmedabad - 380 006
- Amar Avinash Corporate City, Sector No. 11, Bund Garden Road, Pune - 411 001

Resident Customers	Within India	From Overseas
HSBC Premier (Toll Free)	1800 266 3456 1800 120 4722	+91-40-61268001 +91-80-71898001
HSBC Advance/Personal Banking/ Credit Cards (Toll Free)	1800 267 3456 1800 121 2208	+91-40-61268002 +91-80-71898002
Corporate Cards (Toll Free)	1800 419 2266 1800 102 6922	+91-080-49089633 +91-040-67173403
Business Banking[#]	1800 123 2666 1800 419 2288	+91-040-61268010 +91-040-71898010 +91-080-61268010 +91-080-71898010
Retail Business Banking (RBB) - For general queries (Toll Free)	1800 419 5400 1800 123 2979	+91-40-61268004 +91-80-71898004
Retail Business Banking (RBB) - For HSBC <i>net</i> queries (Toll Free)	1800 120 2210	+91-022-50323533

For Premier and Advance - Our PhoneBanking officers are available for enquiries 24x7

For Personal Banking & Credit Cards - Our PhoneBanking officers are available for enquiries from 06:30 hrs. to 20:30 hrs.

Emergency services are available 24x7 to report loss or misuse on Card or account, stop cheque etc.

For Retail Business Banking (general queries) - Working hours: 8 a.m. to 7 pm IST (Monday – Friday) and 8 a.m. to 4.00 p.m. IST on Saturday.

For Business Banking - Opening Hours (excluding public holidays): Monday to Friday 9:00 a.m. to 6:00 p.m.

For Retail Business Banking (HSBC *net queries*) - Opening Hours (excluding public holidays): Monday to Friday 9:30 a.m. to 6:30 p.m and 1st, 3rd and 5th Saturday of the month

Withdrawal of info@hsbc.co.in e_mail ID

All account holders

The e_mail address 'info@hsbc.co.in' is no longer in use. If you are looking for information about our products or services or have other queries, please refer to our comprehensive FAQs. In case you're still unable to find the answer to your question, you can talk to a representative by selecting the Live Chat tab on this page. Live Chat can provide general information on the products and services, but for information related to your accounts, please call HSBC PhoneBanking.