



### Contact Centre Phone Numbers:

Resident Customers	Within India	From Overseas
<b>HSBC Premier (Toll Free)</b>	1800 266 3456 1800 120 4722	91-40-61268001 91-80-71898001
<b>HSBC Advance/Personal Banking/Credit Cards (Toll Free)</b>	1800 267 3456 1800 121 2208	91-40-61268002 91-80-71898002
<b>Corporate Cards (Toll Free)</b>	1800 419 2266 1800 121 6922	91-40-61268009 91-80-61268009
<b>Business Banking<sup>#</sup></b>	1800 123 2666	91-40-61268010 91-80-61268010
	1800 419 2288	91-40-71898010 91-80-71898010
<b>Retail Business Banking (RBB) - For general queries (Toll Free)</b>	1800 419 5400 1800 123 2979	91-40-61268004 91-80-71898004
<b>Retail Business Banking (RBB) - For HSBCNet queries (Toll Free)</b>	1800 120 2210	91-22-50323533

For Premier and Advance - Our PhoneBanking officers are available for enquiries 24/7.

For Personal Banking and Credit Cards - Our PhoneBanking officers are available for enquiries from 6:30 a.m. to 8:30 p.m.

Emergency services are available 24/7 to report loss or misuse on card or account, stop cheque, etc.

For Retail Business Banking (general queries) - Working hours: 8:00 a.m. to 7:00 p.m. IST (Monday to Friday) and 8:00 a.m. to 4:00 p.m. IST on Saturday.

For Business Banking - Opening Hours (excluding public holidays): Monday to Friday 9:00 a.m. to 6:00 p.m.

For Retail Business Banking (HSBC Net queries) - Opening Hours (excluding public holidays): Monday to Friday 9:30 a.m. to 6:30 p.m. and 1<sup>st</sup>, 3<sup>rd</sup> and 5<sup>th</sup> Saturday of the month.

For Credit Card queries please call 1800 267 3456/1800 121 2208.

### Important Information:

### Terms and Conditions:

<sup>#</sup>Our Business phone banking service is available between Monday to Friday 9:00 a.m. to 6:00 p.m. Indian Standard Time (IST) to help you with your banking queries and transactions. For Interactive Voice Response (IVR) transactions, IVR enquiries and for emergency services like Lost Card Reporting and Stop Cheque Instructions our Phone Banking service is available 24/7.

### Non-Resident Indian (NRI) Customers

Non-resident or overseas Indian, please contact the below for support.

International PhoneBanking Numbers		
Country	Toll free	Non Toll Free
From India	1800 102 2209/1800 121 2209	
Bahrain	80006764	
Canada	18333863370	
Philippines	180011102858	
Hong Kong	800938181	
Indonesia	0078030165151 (Nikas) and 0018030165151 (PTI)	
Malaysia	1800819823	
New Zealand	800420572	
Oman	80077610	
Qatar	800101031	
Saudi Arabia	8008501133	
China	108007142932 (China South) 108001402946 (China North)	
Singapore	8001014362	
Thailand	1800014029	
United Arab Emirates	80001830251	
United Kingdom	8000489157	
United States of America	18339982278	
Australia	1800953852	
Austria	800296718	
Denmark	80254085	
France	800904636	
Germany	8000800116	
Ireland	1800948637	
Italy	800582749	
Netherlands	8000238310	
Switzerland	800894680	
Calls to India from overseas	-	91-40-61268007
	-	91-80-71898007
Kuwait		+965 2223 0782 (Local Rates)
		+965 2223 0727 (Local Rates)